

MEDIA ADVISORY

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FURTHER INFORMATION: Eric Melcher 615-862-4620 eric.melcher@nashville.gov

WeGo announces new features to Transit App Passenger loads and better arrival times

NASHVILLE – WeGo Public Transit is announcing improved technology for riders using the Transit App. Transit provides riders with departure times and trip planning tools. The app uses WeGo's vehicle location data to generate even more accurate predictions of estimated vehicle arrivals, ensuring that customers don't miss the bus. Additionally, WeGo riders now have access to information that gives them an estimate of the rider load for an incoming bus.

"The Transit app gives WeGo riders accurate and current information and that's important for people who are trying to get to work or home," WeGo Deputy Chief Operating Officer Dan Freudberg siad. "Thanks to upgrades to WeGo's data systems, vehicle positions now update every 15 to 20 seconds. And if a user is using the 'GO' feature in the app while riding the vehicle, the location updates every second or two."

Alerts for route changes or detours have been a popular part of Transit. The app is free and available for download on Android and Apple devices. The new Transit Royale upgrade is free to everyone who uses the Transit app in the Nashville area. It provides ETAs for more nearby routes and customizable app icons and avatars. For more information, visit the Transit App <u>website</u>.

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About WeGo Public Transit

The Nashville Metropolitan Transit Authority (Nashville MTA) and the Regional Transportation Authority of Middle Tennessee (RTA) are operating bodies of WeGo Public Transit, which serves 26 local bus routes, eight regional bus routes, and one train serving Davidson and Wilson counties. Visit <u>WeGoTransit.com</u>.