



MEDIA ADVISORY

FOR IMMEDIATE RELEASE:
January 25, 2020

WeGo proposes service changes for Spring 2021

Public feedback sought as agency adjusts service for COVID-19 long-term response

NASHVILLE – In a continuation of efforts to adjust public transit service in Nashville and Middle Tennessee in response to ridership needs and the ongoing COVID-19 pandemic, WeGo Public Transit will have an open public comment period starting Monday, January 25 through Thursday, February 15, 2021.

During this time, customers will be able to view proposed service changes, participate in virtual meetings to provide comment directly to WeGo staff members, and submit feedback via mail, phone, and email as the agency works to ensure the changes proposed will meet the needs of the communities served.

Proposed Spring Service Changes

Since March 2020, WeGo has adjusted service due to the ongoing COVID-19 pandemic’s impact on ridership. These service adjustments have allowed the agency to conserve resources, strategically assign vehicles to support social distancing onboard busier routes for customers, and actively respond to ridership fluctuations through various phases of lock down and reopening throughout the region.

Through the pandemic, WeGo Public Transit has observed changes in ridership behavior that are likely to last well after our region returns to normal, necessitating a more permanent reallocation of resources. Building upon the most recent Saturday+ enhanced schedule under which WeGo has operated since fall service changes took effect on September 13, 2020, the spring service changes would feature the following long-term adjustments:

<p style="text-align: center;">Frequency Improvements to support social distancing</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">3 West End/White Bridge</td> <td style="width: 50%;">23 Dickerson Rd</td> </tr> <tr> <td>4 Shelby</td> <td>34 Opry Mills</td> </tr> <tr> <td>5 West End/Bellevue</td> <td>41 Golden Valley</td> </tr> <tr> <td>6 Lebanon Pike</td> <td>52 Nolensville Pk</td> </tr> <tr> <td>7 Hillsboro</td> <td>55 Murfreesboro Pk</td> </tr> <tr> <td>17 12th Ave South</td> <td>56 Gallatin Pk</td> </tr> <tr> <td>18 Airport</td> <td>77 Thompson</td> </tr> </table>	3 West End/White Bridge	23 Dickerson Rd	4 Shelby	34 Opry Mills	5 West End/Bellevue	41 Golden Valley	6 Lebanon Pike	52 Nolensville Pk	7 Hillsboro	55 Murfreesboro Pk	17 12 th Ave South	56 Gallatin Pk	18 Airport	77 Thompson	<p style="text-align: center;">Expanded Service Hours extended until 11:15 p.m.</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">3 West End/White Bridge</td> <td style="width: 50%;">23 Dickerson Rd</td> </tr> <tr> <td>4 Shelby</td> <td>28 Meridian</td> </tr> <tr> <td>7 Hillsboro</td> <td>29 Jefferson</td> </tr> <tr> <td>8 8th Ave South</td> <td>50 Charlotte Pk</td> </tr> <tr> <td>17 12th Ave South</td> <td>52 Nolensville Pk</td> </tr> <tr> <td>18 Airport</td> <td>55 Murfreesboro Pk</td> </tr> <tr> <td>19 Herman</td> <td>56 Gallatin Pk</td> </tr> <tr> <td>22 Bordeaux</td> <td></td> </tr> </table>	3 West End/White Bridge	23 Dickerson Rd	4 Shelby	28 Meridian	7 Hillsboro	29 Jefferson	8 8 th Ave South	50 Charlotte Pk	17 12 th Ave South	52 Nolensville Pk	18 Airport	55 Murfreesboro Pk	19 Herman	56 Gallatin Pk	22 Bordeaux	
3 West End/White Bridge	23 Dickerson Rd																														
4 Shelby	34 Opry Mills																														
5 West End/Bellevue	41 Golden Valley																														
6 Lebanon Pike	52 Nolensville Pk																														
7 Hillsboro	55 Murfreesboro Pk																														
17 12 th Ave South	56 Gallatin Pk																														
18 Airport	77 Thompson																														
3 West End/White Bridge	23 Dickerson Rd																														
4 Shelby	28 Meridian																														
7 Hillsboro	29 Jefferson																														
8 8 th Ave South	50 Charlotte Pk																														
17 12 th Ave South	52 Nolensville Pk																														
18 Airport	55 Murfreesboro Pk																														
19 Herman	56 Gallatin Pk																														
22 Bordeaux																															
<p style="text-align: center;">Routing Improvements to better respond to pandemic ridership patterns</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">23 Dickerson Rd</td> <td style="width: 50%;">34 Opry Mills</td> </tr> </table>	23 Dickerson Rd	34 Opry Mills	<p style="text-align: center;">Discontinued Services permanent service suspensions until demand or funding permits reinstatement</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">24 Bellevue</td> <td style="width: 50%;">64 Star Downtown Shuttle</td> </tr> <tr> <td>35 Rivergate</td> <td>72 Grassmere/Edmondson</td> </tr> <tr> <td>38 Antioch</td> <td>73 Bell Road</td> </tr> <tr> <td>43 Hickory Hills</td> <td>96 Murfreesboro</td> </tr> </table>	24 Bellevue	64 Star Downtown Shuttle	35 Rivergate	72 Grassmere/Edmondson	38 Antioch	73 Bell Road	43 Hickory Hills	96 Murfreesboro																				
23 Dickerson Rd	34 Opry Mills																														
24 Bellevue	64 Star Downtown Shuttle																														
35 Rivergate	72 Grassmere/Edmondson																														
38 Antioch	73 Bell Road																														
43 Hickory Hills	96 Murfreesboro																														
<p style="text-align: center;">Route Combinations to better utilize resources while preserving service</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">87 Gallatin and 92 Hendersonville</td> <td style="width: 50%;"></td> </tr> <tr> <td>91 Franklin and 95 Spring Hill</td> <td></td> </tr> </table>	87 Gallatin and 92 Hendersonville		91 Franklin and 95 Spring Hill		<p style="text-align: center;">Reduction in Service due to decreased ridership</p> <table style="width: 100%; border: none;"> <tr> <td style="width: 50%;">8 8th Ave South</td> <td style="width: 50%;">25 Midtown</td> </tr> <tr> <td>21 Wedgewood</td> <td>34 Opry Mills</td> </tr> </table>	8 8 th Ave South	25 Midtown	21 Wedgewood	34 Opry Mills																						
87 Gallatin and 92 Hendersonville																															
91 Franklin and 95 Spring Hill																															
8 8 th Ave South	25 Midtown																														
21 Wedgewood	34 Opry Mills																														

For more detailed information on these changes, customers are invited to visit the Customer Information Window at WeGo Central or [visit us online at WeGoTransit.com](https://www.wegotransit.com) to view a [chart outlining the proposed changes](#) in comparison to current service levels, as well as a [presentation](#) that provides more context.

Customers may also participate in any of the virtual public meetings for which the times and dates are listed below. Call-in details to participate in the meetings to ask questions or provide comment can be found at [WeGoTransit.com](https://www.wegotransit.com):

- **Thursday, January 28, Nashville MTA Board Meeting 2:30 p.m.**
- **Thursday, February 4, Webex, 12-1 p.m.**
- **Tuesday, February 9, Webex, 5:30-6:30 p.m.**
- **Thursday, February 11, Webex, 12-1 p.m. (focused on regional services only)**

Please note that attendance at the above meetings is not required for comments. Comments may be mailed to WeGo Public Transit Community Engagement, Attn: Public Meeting Comments, 430 Myatt Drive, Nashville, TN 37115; submitted by telephone by calling Customer Care at 615-862-5686; or emailed to WeGoTransit@nashville.gov through February 15, 2021.

An overview of the new plan will be available at [WeGoTransit.com](https://www.wegotransit.com) on Monday, January 25. Members of the public are encouraged to sign up for WeGo's newsletter, follow them on social media, and visit [WeGoTransit.com](https://www.wegotransit.com) for continuous updates.

#



Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.