

JOURNEY PASS PROGRAM

Empowering Affordable Freedom of Movement

About Journey Pass

Journey Pass is Nashville's largest-ever fare-free transit program. Funded through Choose How You Move, Journey Pass gives eligible Davidson County residents free access to rides on WeGo Public Transit. Free transit helps Nashvillians get to work, school, medical appointments, and other essential places in the community.

The goal is simple: remove transportation barriers and make life a little easier.



How To Get Your Journey Pass

If you meet the eligibility criteria, please contact your agency for details on which event to attend and what to bring.

Each Journey Pass is loaded on a qualifying individual's existing QuickTicket card or a newly issued QuickTicket card.

Expanded access coming in 2026!



**Scan the QR code
to visit the website.**

Eligibility:



Must be a Davidson County resident



Must currently receive services from one of these Metro departments:

- Metropolitan Development and Housing Agency (MDHA) Housing Choice Voucher Program (Section 8) and Project-Based Rental Assistance only
- Metropolitan Action Commission (MAC)
- Metro Public Health Department (MPHD)
- Additional Metro department service providers are being added throughout Fall 2025.



Ride With Us!

Once you're registered, your Journey Pass lets you ride for free on:

- WeGo Local and Regional Buses
- WeGo Access (for riders with disabilities)
- WeGo Link (base fare only)
- WeGo Star

This does not include WeGo Access On-Demand and regional Vanpool Services.

UPCOMING OUTREACH EVENTS

Residents who currently receive services from partnering Metro departments can sign up for a Journey Pass at one of their department's scheduled program outreach events:

Metropolitan Action Commission (MAC)

- November 6 from 10 a.m. to 1 p.m. – MAC Main Office
- November 17 from 10 a.m. to 1 p.m. – MAC Main Office

Metro Public Health Department (MPHD)

- November 12 from 12pm to 4pm – Lentz Public Health Center
- November 20 from 9am to 1pm – Lentz Public Health Center
- November 24 from 12pm to 4pm – Lentz Public Health Center

Metro Social Services (MSS)

- November 14 from 1pm to 4pm – Metro Social Services
- November 21 from 9am to 1pm – Metro Social Services

Community Activations (MDHA, MAC, MPHD)

- November 13 from 11am to 3pm - Coleman Park Community Center
- November 18 from 10am to 2pm - East Park Community Center
- November 20 from 11am to 1pm - Donelson Library

As the pilot phase advances, additional Metro departments will be added to this list and additional activation events will be scheduled. Visit [WeGoTransit.com](https://wego-transit.com) for the latest information.

Those not receiving services from partnering Metro departments will be considered as part of the next phase of program expansion in 2026.

Why is the Program being launched in phases?

The phased rollout allows WeGo to test operations, gather feedback, and make the program efficient, sustainable, and user-friendly before Journey Pass is expanded in 2026. As Metro continues to define the program and future expansion phases, we welcome your feedback at journeypass@nashville.gov.

Need Help or Have Questions?

WeGo Customer Care:

615-862-5950

Journey Pass Email:

journeypass@nashville.gov