

JOURNEY PASS PROGRAM

Empowering Affordable Freedom of Movement

About Journey Pass

Journey Pass is Nashville's largest-ever fare-free transit program. Funded through Choose How You Move, Journey Pass gives eligible Davidson County residents free access to rides on WeGo Public Transit. Free transit helps Nashvillians get to work, school, medical appointments, and other essential places in the community.

The goal is simple: remove transportation barriers and make life a little easier.



How To Get Your Journey Pass

If you meet the eligibility criteria, please contact your agency for details on which event to attend and what to bring.

Each Journey Pass is loaded on a qualifying individual's existing QuickTicket card or a newly issued QuickTicket card.

Need Help or Have Questions?

WeGo Customer Care:
615-862-5950

Journey Pass Email:
journeypass@nashville.gov



Scan the QR code
to visit the website.

ELIGIBILITY:



Must be a Davidson County resident



Must currently receive services from one of these departments:

- Tennessee Department of Human Services (DHS) Supplemental Nutrition Assistance Program (SNAP)
- Metropolitan Development and Housing Agency (MDHA) Housing Choice Voucher Program (Section 8) and Project-Based Rental Assistance only
- Metropolitan Action Commission (MAC)
- Metro Public Health Department (MPHD)
- Metro Social Services (MSS)
- Office of Homeless Services (OHS)



Ride With Us!

Once you're registered, your Journey Pass lets you ride for free on:

- WeGo Local and Regional Buses
- WeGo Access (for riders with disabilities)
- WeGo Link (base fare only)
- WeGo Star

This does not include WeGo Access On-Demand and regional Vanpool Services.

UPCOMING OUTREACH EVENTS

Residents who currently receive services from partnering Metro departments can sign up for Journey Pass at one of their department's scheduled program outreach events. With proof of eligibility, SNAP recipients can attend any outreach event listed below to register for a Journey Pass.

Journey Pass Registration – SNAP Participants Only

At Elizabeth Duff Transit Center

- November 21 from 7 a.m. to 7 p.m.

Metropolitan Action Commission at MAC Main Office

- November 17 from 10 a.m. to 1 p.m.

Metro Public Health Department (MPHD) at Lentz Public Health Center

- November 12 from 12 p.m. to 4 p.m.
- November 20 from 9 a.m. to 1 p.m.
- November 24 from 12 p.m. to 4 p.m.

Metro Social Services (MSS)

- November 14 from 9 a.m. to 12 p.m. at Metro Social Services

Community Activations (MDHA, MAC, MPHD)

- November 13 from 11 a.m. to 3 p.m. at Coleman Park Community Center
- November 18 from 10 a.m. to 2 p.m. at East Park Community Center
- November 20 from 11 a.m. to 1 p.m. at Donelson Library

For SNAP recipients who need immediate access to transportation and food resources, WeGo is offering simplified registration available at new locations with extended hours. Enrollees must provide one of the following as proof of eligibility from the Tennessee Dept. of Human Services (DHS):

- An eligibility notice of decision (with certification or eligibility date; renewal date must not be expired)
- A verification/ certification letter from DHS (with certification or eligibility date; renewal date must not be expired)
- Access to the One DHS SNAP Benefits portal on your smartphone

In addition, you must present a valid photo ID. If you are applying for a Journey Pass for other members of your household, they must be listed as approved applicants on your DHS documentation.