



SERVICE ADVISORY

FOR IMMEDIATE RELEASE:

February 17, 2021

6:00 p.m.

WeGo to end service Wednesday, begin Thursday with limited routes WeGo Star will operate; Access to serve essential trips only, Regional bus cancelled

NASHVILLE – Due to the incoming winter weather, WeGo Public Transit will continue operating limited service until the last bus departure from WeGo Central at **8:15 p.m. on Wednesday, February 17**. These same routes will begin the service day on **Thursday, February 18 at 6 a.m.**, and staff will assess road conditions for opportunities to add additional service throughout the day.

As a reminder, the bus routes currently in operation for the remainder of the day and scheduled to run tomorrow morning on snow detours (where applicable) are:

- 3 West End/White Bridge
- 7 Hillsboro
- 18 Airport (interstate service only)
- 22 Bordeaux
- 23 Dickerson Road
- 50 Charlotte Pike
- 52 Nolensville Pike
- 55 Murfreesboro Pike
- 56 Gallatin Pike

The WeGo Star and 93 Star West End Shuttle will operate as regularly scheduled, but customers should anticipate delays due to weather.

Regional buses, including the 96 Nashville/Murfreesboro, will not be in service.

WeGo Access (paratransit) service will operate in a limited capacity, providing service for essential trips such as medical appointments, prescription pick up, and grocery pick up only on Thursday. Access staff will begin notifying customers tonight if their previously scheduled trips are affected by this change in service level. Access on Demand service will not be available.

Customer Care Call Center hours will be from 6 a.m. until 8 p.m. through Friday this week to help answer customer questions about service.

Safety is our number one priority, so please be aware that there may be additional delays as bus operators are proceeding cautiously. We ask that you allow for additional travel time so we can help get you where you need to go safely.

Customers should watch for media alerts on local television stations, follow WeGo Public Transit on social media (@WeGoTransit), and visit [WeGoTransit.com](https://www.wegotransit.com)'s snow route schedule page for continuous updates. Customers can also check one of the mobile real-time information tools such as Google Transit or the Transit App, or all WeGo Customer Care at 615-862-5950 for detailed information and service updates.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.