

SERVICE ADVISORY

FOR IMMEDIATE RELEASE: February 20, 2021 5:45 p.m.

WeGo to operate most routes Sunday, February 21 All routes anticipated to return to normal service Monday

NASHVILLE – WeGo Public Transit will resume service on all but six routes on Sunday, February 21, 2021.

The following routes will **not** be in service on Sunday due to some road conditions not yet suitable for safe bus operations:

- 5 West End/Bellevue
- 14 Whites Creek
- 19 Herman

- 25 Midtown
- 34 Opry Mills
- 42 St. Cecilia/Cumberland

All routes are expected to resume operations on Monday, February 22, 2021 at normal times. Some may still operate on snow detours as roads continue to clear with the warmer weather. Customers should check the <u>snow routes</u> page of the WeGo website to see if their route is operating on a snow detour.

WeGo Access will operate regularly scheduled trips and service Sunday, though customers should prepare for delays as drivers navigate secondary and neighborhood streets that may not be cleared yet. Access on Demand will resume service on Monday, February 22.

The Customer Care Call Center and Information Window at WeGo Central will be open Sunday from 10:30 a.m. to 2:30 p.m. to help answer customer questions about service.

Safety is our number one priority, so please be aware that there may be additional delays as bus operators are proceeding cautiously. We ask that you allow for additional travel time so we can help get you where you need to go safely.

Customers should watch for media alerts on local television stations, follow WeGo Public Transit on social media (@WeGoTransit), and visit <u>WeGoTransit.com</u>'s snow route schedule page for continuous updates. Customers can also check one of the mobile real-time information tools such as Google Transit or the Transit App, or all WeGo Customer Care at 615-862-5950 for detailed information and service updates.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.