



MEDIA ADVISORY

FOR IMMEDIATE RELEASE:
April 6, 2021

WeGo service changes to take effect April 11 *Service levels returning to 90 percent of pre-pandemic operation*

NASHVILLE – Effective April 11, 2021, WeGo Public Transit will implement system-wide service changes that increase service from 78 percent to 90 percent of pre-pandemic levels in light of increasing ridership and improving conditions related to COVID-19. WeGo expects to return to full service in Fall 2021.

Route changes were made based on shifting ridership demands that required reallocation of service hours. Spring service changes feature the following adjustments:

| Frequency Improvements | | Expanded Service Hours | |
|---|--|--|--|
| 3 West End/White Bridge 4 Shelby | 23 Dickerson Road 34 Opry Mills | 3 West End/White Bridge 4 Shelby | 22 Bordeaux 23 Dickerson Road |
| 5 West End/Bellevue 6 Lebanon Pike | 41 Golden Valley 52 Nolensville Pike | 7 Hillsboro 8 8 th Ave South | 28 Meridian 29 Jefferson |
| 7 Hillsboro 17 12 th Avenue South | 55 Murfreesboro Pike 56 Gallatin Pike | 14 Whites Creek 17 12 th Ave South | 50 Charlotte Pike 52 Nolensville Pike |
| 18 Airport | 77 Thompson | 18 Airport 19 Herman | 55 Murfreesboro Pike 56 Gallatin Pike |
| Routing Improvements | | Discontinued Services | |
| 23 Dickerson Road | 34 Opry Mills | 24 Bellevue 35 Rivergate | 64 Star Downtown Shuttle 72 Grassmere/Edmondson |
| | | 38 Antioch 43 Hickory Hills | 73 Bell Road 96 Murfreesboro |
| Route Combinations | | Reduction in Service | |
| 87 Gallatin and 92 Hendersonville 91 Franklin and 95 Spring Hill | | 8 8 th Ave South 21 Wedgewood | 25 Midtown |

Customers can access information, including schedules, in a number of ways.

- Electronic schedules for the new routing were uploaded to the website at WeGoTransit.com as of Tuesday, April 6.
- Customers can call WeGo Customer Care to ask specific questions and find out updated trip information.
- General Transit Feed Specification (GTFS) Data has been pushed out to apps and online resources, including Transit App.

WeGo Public Transit held a public comment period to get feedback from current ridership about the effects the service changes would have on their commutes. This public comment period lasted from January 25 to February 15. Both the Regional Transportation Authority and Nashville Metropolitan Transit Authority Boards approved the proposed changes on March 17 and February 25 respectively.

For more detailed information on these changes, customers may go online to WeGoTransit.com or visit the Information Window at WeGo Central.



Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.