



SERVICE ADVISORY

FOR IMMEDIATE RELEASE:

April 3, 2019

FURTHER INFORMATION:

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NFL Draft to close Riverfront Station, result in bus detours and delays *Heavy traffic and road closures expected; accommodations made for Star passengers*

NASHVILLE – Starting Monday, April 8, WeGo customers should expect delays through the downtown related to detours and road closures associated with the city’s preparations for the NFL Draft at the end of the month. WeGo strongly recommends that customers prepare themselves for major service delays April 24-26.

Regular weekday commuter rail service as well as the special event train for the Marathon and the special event train for the Toast of Tennessee Wine Festival, both of which are scheduled to take place on Saturday, April 27, will require alternate boarding locations.

Weekday Commuter Train Service

During this period, the building serving Riverfront Station will be closed and boarding activities will be moved as follows:

- **Effective April 8-23**, Riverfront passengers will board from a temporary location under the **Pedestrian Bridge**;
- **Effective April 24-26**, Riverfront passengers will board from a temporary platform located at **Ascend Amphitheater**.

Regular train customers will be notified by email and will receive information onboard the train in the coming week. WeGo staff will be on the ground Thursday, April 25 and Friday, April 26 to provide additional assistance

Train Ticket Purchases

Due to the month-long closure of Riverfront Station, all train riders are advised to purchase their fares in advance or at the following locations:

- WeGo Central Customer Care Window and Ticket Vending Machines (TVM);
- Kroger locations in Donelson, Hermitage, Mt. Juliet, and Lebanon;
- City Halls in Mt. Juliet and Lebanon; and
- TVM's found at all outlying train stations.

St. Jude Rock ‘n Roll Nashville Marathon and Toast of Tennessee Wine Festival Special Event Trains

Customers who purchased tickets for the special event trains on Saturday, April 27 will receive an email notification in the next week about how their train service will be affected by the downtown closures with instructions for boarding activities.

Service Detours and Delays

For up-to-date and detailed service information during this time, please consult the WeGo Public Transit website at wegotransit.com. Customers can also check one of the mobile real-time information tools such as Google Transit or the **Transit App**, follow us on Twitter at @WeGoTransit, or contact Customer Care at 615-862-5950.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.