



MEDIA ADVISORY

FOR IMMEDIATE RELEASE:

September 24, 2019

FURTHER INFORMATION:

Amanda Clelland
615-880-3932 (office)
615-330-4144 (cell)

WeGo system changes take effect Sunday, September 29

Major changes to routes with goal of increasing on-time performance, service efficiency

NASHVILLE – Starting September 29, WeGo Public Transit will implement system-wide service changes that are a combination of rescheduling, rerouting, combining, and route eliminations. These changes were made to address the agency's \$8.7 million operating budget deficit for the 2019-2020 Fiscal Year.

Customers can access service change information, including new schedules, in a number of ways:

- Electronic schedules for the new routing were uploaded to the website at WeGoTransit.com as of Monday, September 23.
- Customers can call WeGo Customer Care to ask specific questions and find out updated trip information.
- General Transit Feed Specification (GTFS) Data has been pushed out to apps and online resources, including Transit App and WeGo's own trip planner at ride.nashvillemta.org. Other third-party vendors, such as Google Maps, are in the process of populating this information to their own platforms to help customers plan their trips with the new schedules.
- Schedule racks at WeGo Central will begin to be updated by Friday, September 27 with printed schedules for routes with major changes. Printed schedules will be available for all remaining routes by October 4.

Members of the public are encouraged to sign up for WeGo's newsletter, follow them on social media, and visit WeGoTransit.com to get more information on the finalized service changes.

#



Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.