



MEDIA ADVISORY

FOR IMMEDIATE RELEASE:
November 14, 2019

FURTHER INFORMATION:
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WeGo real-time bus arrival info outage Sat., November 16 ***GTFS feed to be down from 6 a.m. to 6 p.m. on apps, Central signs, bus stops***

NASHVILLE – This Saturday, November 16, the software which transmits WeGo's General Transit Feed Specification (GTFS) will undergo an update, temporarily disabling the feature.

The affected real-time bus arrival displays will be unavailable from 6 a.m. to 6 p.m. on November 16, and may include:

- Real-time bus arrival signage at WeGo Central bays;
- Real-time bus arrival signage at bus shelters along Charlotte, Gallatin, Murfreesboro, and Nolensville Pikes;
- All third-party apps receiving WeGo bus information, including Transit App, Google Maps, Moovit, and Roadify, and more.

During this outage, customers will be able to access schedules from information displays at WeGo Central, view schedules online at WeGoTransit.com, or call Customer Care at 615-862-5950 between the hours of 8 a.m. to 5 p.m. for assistance in planning weekend transit trips.

We apologize for the inconvenience and appreciate your patience. Members of the public are encouraged to sign up for WeGo's newsletter, follow them on social media, and visit WeGoTransit.com to get more information about service updates and upcoming events.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.