

SERVICE ADVISORY

FOR IMMEDIATE RELEASE:

March 3, 2020 2:10 p.m. Service Advisory #3

UPDATE: WeGo bus and train service this afternoon Some local routes back online, no Star PM service, regional bus operating limited schedules

NASHVILLE – Headed into this afternoon's peak service and onto the evening, WeGo Operations staff are continuing to assess road conditions to determine whether bus routes and train service can resume operations safely.

Breakdown of Service Levels:

- All service cancellations and detours from the 10:25 a.m. service advisory remain in effect, with the following updates:
 - 4 Shelby and 56 Gallatin will continue to experience major service delays as clean up continues.
 - o **22 Bordeaux** route is back in service, but on a modified detour.
 - 42 St. Cecilia/Cumberland route is back in service, but on a modified detour.
 - Access will continue to accept next-day service reservations only until further notice. Access customers with scheduled pick up service today may experience delays.
 - The WeGo Star will not operate this afternoon due to debris and power lines on the tracks.
 - A limited number of Regional bus trips will run this afternoon due to road conditions. Buses will run on the following schedules:
 - 87 Gallatin First trip, departing at 3:22 p.m.
 - 88 Dickson First trip, departing at 4:00 p.m.
 - 89 Springfield/Joelton First trip, departing at 4:20 p.m.
 - 91 Franklin First and second trips, departing at 3:45 p.m. and 4:08 p.m., respectively
 - **92 Hendersonville** Second trip, departing at 3:47 p.m.
 - 94 Clarksville Second and third trips, departing at 3:45 p.m. and 4:15 p.m., respectively
 - 95 Spring Hill First trip, departing at 3:35 p.m.

Safety is our number one priority, so please be aware that there may be additional delays as bus operators are proceeding cautiously. Please plan for additional travel time regardless of your preferred route due to conditions.

Expect updates regarding service in the early morning hours for Wednesday, March 4.

Operational management will continue to monitor road conditions and update customers through all of our channels. Riders can stay informed and up to date by checking one of the mobile real-time information tools such as Google Transit or the **Transit App**, following us on social media or subscribing to our newsletter.

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Editor's Note: To request this info in an alternative format, call 615-862-5950 for the ADA Coordinator.