



MEDIA ADVISORY

FOR IMMEDIATE RELEASE:
December 28, 2020
Updated: 3:30 p.m.

WeGo service operational with adjustments *Will operate around modified investigation zone*

NASHVILLE – Effective 4 a.m. Monday, December 28th, WeGo Public Transit is operating all services with detours through the downtown core and a temporary customer hotline. These service conditions will remain in effect until further notice. Detour details attached.

No buses or Access trips will pick up, drop off, or operate Downtown between Dr. Martin Luther King, Jr. Boulevard and Broadway, from 1st Avenue North to 3rd Avenue North. WeGo customers should expect delays in the areas surrounding the “investigation zone” related to detours and road closures. Information below details WeGo services:



WeGo Star and shuttles: Star will operate to Riverfront Station. Ticketing and restrooms are now open at the station. Route 64 is not operating due to COVID-19 and Route 93 is on detour. See below.

Regional bus services: Operating normally according to modified service levels.

Local bus services: Operating normally with detours in place on several routes, all other routes operating on modified service levels. See below.

Access service: Operating normally but no pick-ups or drop-offs in investigation zone. Please call 629-239-0474 or email accessmta@nashville.gov to make reservations

Call Center: Operating a temporary hotline while AT&T works to restore service in the region. Please call 629-239-0474 or fill out a customer information form online.

Customers are advised to stay out of the investigation zone until further notice. Please board at WeGo Central (400 Dr. Martin Luther King Jr. Blvd.) or at another stop along the route outside of this zone. Be aware that there may be additional delays as bus operators respond to conditions on the ground, including changing road closures. Due to conditions, please plan for additional travel time regardless of your preferred route.

Members of the public are encouraged to follow on social media and visit WeGoTransit.com for continuous updates. Customers can also check one of the mobile real-time information tools such as Google Transit or the Transit App for detailed detour information.

Detours effective Dec. 28th due to explosion investigation, clean-up

No buses will pick up, drop off, or operate Downtown between Dr. Martin Luther King, Jr. Boulevard and Broadway, from 1st Avenue North to 3rd Avenue North. Due to traffic congestion, buses will not operate on 5th Avenue and will be traveling on Korean Veterans Boulevard and 8th Avenue instead. WeGo customers should expect delays in the areas surrounding Downtown related to detours and road closures.

Safety is our number one priority, so be aware that there may be additional delays as bus operators respond to conditions on the ground, including changing road closures.

Please plan to board buses at stops before and after the detours. Buses will pick up and drop off passengers at any designated bus stops provided safe operations are maintained. Please refer to the **Transit App** on your mobile device for more detour information.

4 Shelby – From downtown: Buses will detour from Central and resume the regular route on South 5th Street at Woodland Street. **To downtown:** Buses will detour on South 5th Street at Woodland Street to Central.

6 Lebanon Pike – From downtown: Buses will detour from Central and resume the regular route on Hermitage Avenue at Korean Veterans Boulevard. **To downtown:** Buses will detour on Korean Veterans Boulevard at Hermitage Avenue to Central.

14 Whites Creek – From downtown: Buses will detour from Central and resume the regular route on North 1st Street at Spring Street. **To downtown:** Buses will detour on Spring Street at North 1st Street to Central.

18 Airport – From downtown: Regular route. **To downtown:** Buses will detour on 8th Avenue at Lafayette Street to Central.

23 Dickerson Road – From downtown: Buses will detour from Central and resume the regular route on North 1st Street at Spring Street. **To downtown:** Buses will detour on Spring Street at North 1st Street to Central.

34 Opry Mills (Local Trips) – From downtown: Buses will detour from Central and resume the regular route on Hermitage Avenue at Korean Veterans Boulevard. **To downtown:** Buses will detour on 8th Avenue at Korean Veterans Boulevard to Central.

52 Nolensville Pike – From downtown: Regular route. **To downtown:** Buses will detour on 8th Avenue at Lafayette Street to Central.

55 Murfreesboro Pike – From downtown: Regular route. **To downtown:** Buses will detour on 8th Avenue at Lafayette Street to Central.

93 Star West End Shuttle – From Riverfront: Buses will detour on 1st Avenue and will resume the regular route on Broadway at 5th Avenue. **To Riverfront:** Buses will detour on 8th Avenue at Korean Veterans Boulevard to Riverfront Station.

For more information, please call Customer Care at 629-239-0474 weekdays from 6:30 a.m. to 8 p.m., Saturdays from 8 a.m. to 5 p.m. and Sundays from 10:30 a.m. to 2:30 p.m.

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Editor's Note: To request this info in an alternative format, call 629-239-0474 for the ADA Coordinator.