

What is WeGo Link?

Have you ever had trouble walking to a bus stop? We now have a solution, WeGo Link. Through WeGo Link, you can catch an Uber to a bus stop for a discounted price. Thanks to our partnership with Uber and Mobility Solutions, we've got you covered.

Where is this available?

Effective April 2, 2023, this service is available at designated stops along routes 3 West End, 6 Lebanon Pike, 19 Herman, 23 Dickerson Pike, 50 Charlotte Pike, 52 Nolensville Pike, 55 Murfreesboro Pike, 56 Gallatin Pike, 76 Madison, 79 Skyline, and 88 Dickson. To see the exact service area and whether or not your destination is within a WeGo Link zone, check out our [interactive map](#) at WeGoTransit.com.

How does this work?

First, make sure your stop begins or ends at a designated transfer station and will complete within the WeGo Link zone. To use Uber, you'll need to [download a voucher](#) the first time you use the service. After that, book a trip like you would normally. The discount will be automatically applied to your trip as long as it fits within restrictions. To use Mobility Solutions, call 615-844-3399 to book your trip.

How do I choose between using Uber and Mobility Solutions?

You may choose to use Uber if you have experience using the service or have a smartphone. Mobility Solutions is best for riders who need wheelchair accessibility, would like to use cash for their trip, or are 17 years old or younger.

When is this service available?

It's available during WeGo bus service hours.

How much does this cost?

Most WeGo Link trips will only cost \$2. If you use Uber, your price may increase if you book your trip during surge pricing or if your trip extends too far within the service area.

Does this cover the price of a 2-Hour Pass?

No. Riders will still have to pay or use their QuickTicket as they board the bus. The cost of WeGo Link only covers the Uber ride.

Are there restrictions when using this service?

Yes. All trips must begin and end within designated zones. You must be age 18 or older to use Uber, per their restrictions. Riders 17 or younger may use Mobility Solutions.

Is WeGo Link ADA accessible?

Yes. Riders needing wheelchair access need to book through Mobility Solutions at 615-844-3399