What is WeGo Link?

WeGo Link is for any of our riders who find getting to and from their bus stop a little challenging. All you need to do is request a ride, and we'll come pick you up for a discounted rate.

Where is this available?
To see where WeGo Link is available and to check your trip's eligibility, check out our interactive map at WeGoTransit.com.

How does this work?
First, make sure your stop begins or ends at a designated transfer station and will complete within the WeGo Link zone. To use Uber, you'll need to download a voucher the first time you use the service. After that, book a trip like you would normally. The discount will be automatically applied to your trip as long as it fits within restrictions. To use Mobility Solutions or zTrip, call to book your trip.

How do I choose a provider?
You may choose to use Uber if you have experience using the service or have a smartphone. For persons who require an accessible vehicle or prefer to pay with cash, you can schedule your trip with the following providers: Mobility Solutions (615-844-3399) or zTrip (629-294-4447).

How much does this cost?
Most WeGo Link trips will only cost $2. If you use Uber, your price may increase if you book your trip during surge pricing or if your trip extends too far within the service area.

Does this cover the price of bus fare?
No. Riders will still have to pay or use their QuickTicket card or app as they board the bus. The cost of WeGo Link only covers the Uber ride.

Are there restrictions when using this service?
Yes. All trips must begin and end within designated zones.

Is WeGo Link ADA accessible?
Yes. Riders needing an accessible vechicle need to book through Mobility Solutions (615-844-3399), ZTrip (629-294-4447), or Music City Taxi (615-865-4100).

WeGo
Public Transit