

# Proposed Spring 2023 Service Changes



# Spring 2023 Service Changes

- Recent Service Accomplishments
  - Nationally, transit ridership continues to slowly return to pre-pandemic levels at about 70%, and Nashville is outpacing that trend with 87% of pre-pandemic ridership now riding daily.
  - WeGo has been able to successfully implement changes during the last several months that have improved service.
    - » Redesigned service to address changing patterns in demand
    - » Restored service to pre-pandemic levels
    - » Extended service hours on frequent routes and most local routes
    - » Increased frequency on several routes including evenings and weekends
    - » Implemented and expanded WeGo Link to increase coverage
    - » Extended routes and implemented new crosstown route
    - » Added and upgraded several stops around the system including development of new transit centers



# Spring 2023 Service Changes Context

- Current Service Reliability Challenges
  - Workforce Shortages
    - » WeGo is broadening outreach efforts to attract new employees and revising training practices to expand operator pool
  - Supply Chain Disruptions
    - » WeGo is partnering with suppliers to expedite vehicle delivery and diversifying its fleet to work around delays
  - Increased Congestion
    - » WeGo is adding operators and buses to key routes to maintain reliability of existing service
  - Some previously proposed frequency and span of service improvements have been delayed as focus turns to maintain service reliability while addressing these challenges to ensure effective delivery of service.



# Proposed Spring 2023 Service Changes

Route Modifications

18, 19

Schedule Adjustments

3, 4, 8, 18,  
19, 52, 55,  
56, 76, 77, 79

Improved Frequency

18

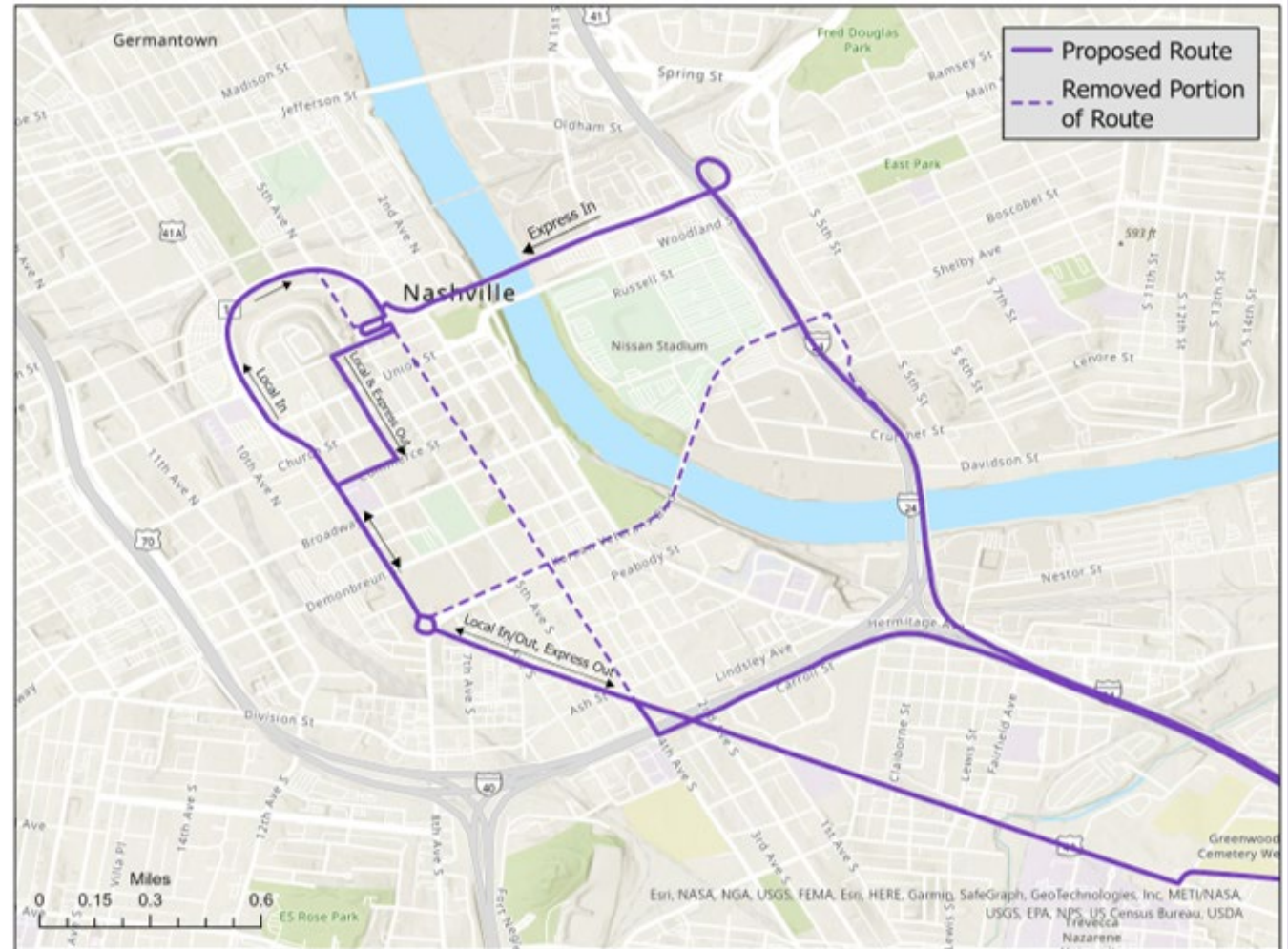
Improved Span

77



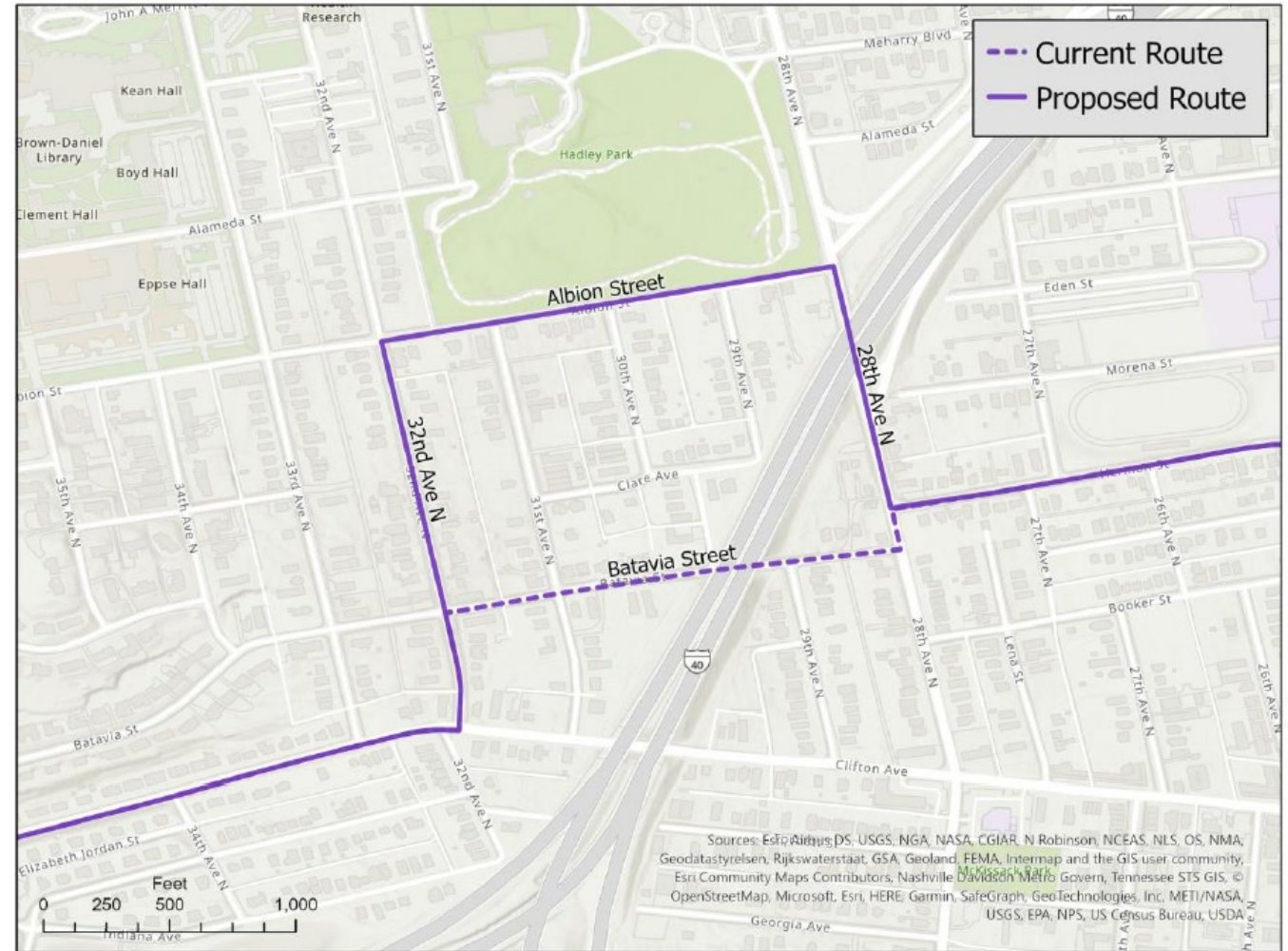
# Spring 2023 - Route Changes

- 18 Airport
  - **Routing Adjustment**
    - » Express buses to Downtown
      - Will continue on I-24 to James Robertson Pkwy.
    - » Express and Local buses from Downtown
      - Will travel on Rosa L. Parks Blvd/8<sup>th</sup> Ave. to Lafayette St.
  - **Time Adjustments**
    - » Improved Frequency
      - Every 45-50 minutes, 6 a.m. to 6 p.m. on weekends
      - Via Elm Hill Pike (Local service)



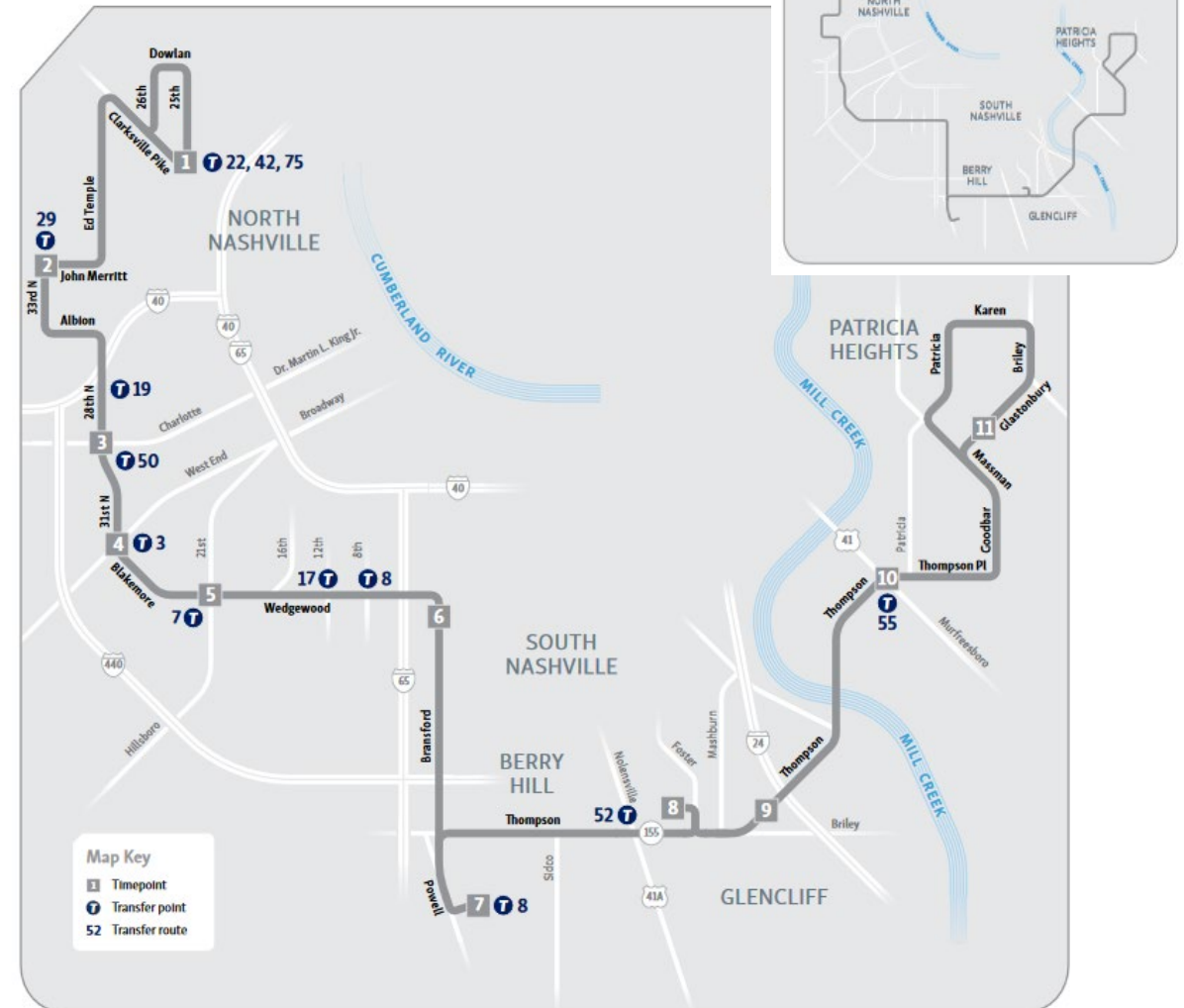
# Spring 2023 - Route Changes

- 19 Herman
  - Routing Adjustment
    - » Buses to Downtown
      - Will not travel on Batavia St.
      - Shift from Batavia St. to 32<sup>nd</sup> Ave. N, Albion St., and 28<sup>th</sup> Ave. N to regular route
    - » Buses from Downtown
      - Will not travel on Batavia St.
      - Shift from Batavia St. to 28<sup>th</sup> Ave. N, Albion St., and 32<sup>nd</sup> Ave. N to regular route
  - Time Adjustments



# Spring 2023 – Span of Service

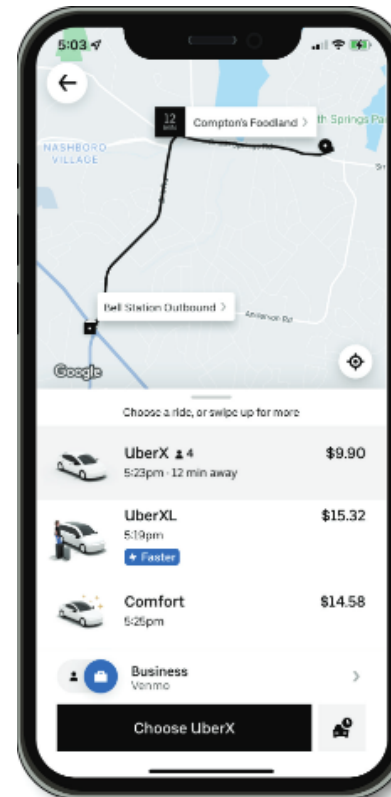
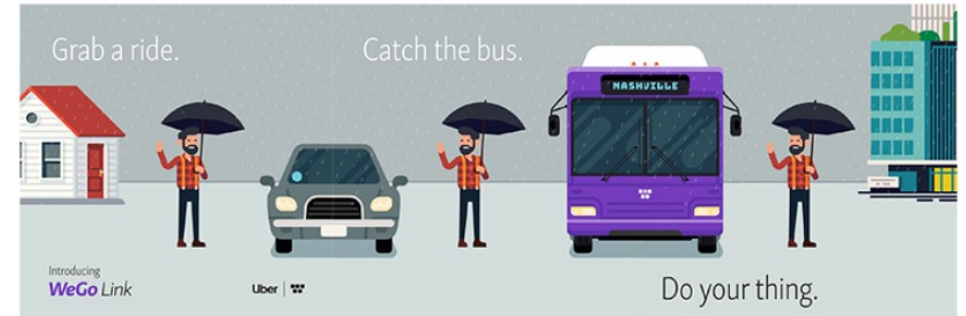
- 77 Thompson/Wedgewood
  - Later Service
    - » Extending to 10 p.m. Weekdays & Saturdays





# WeGo Link

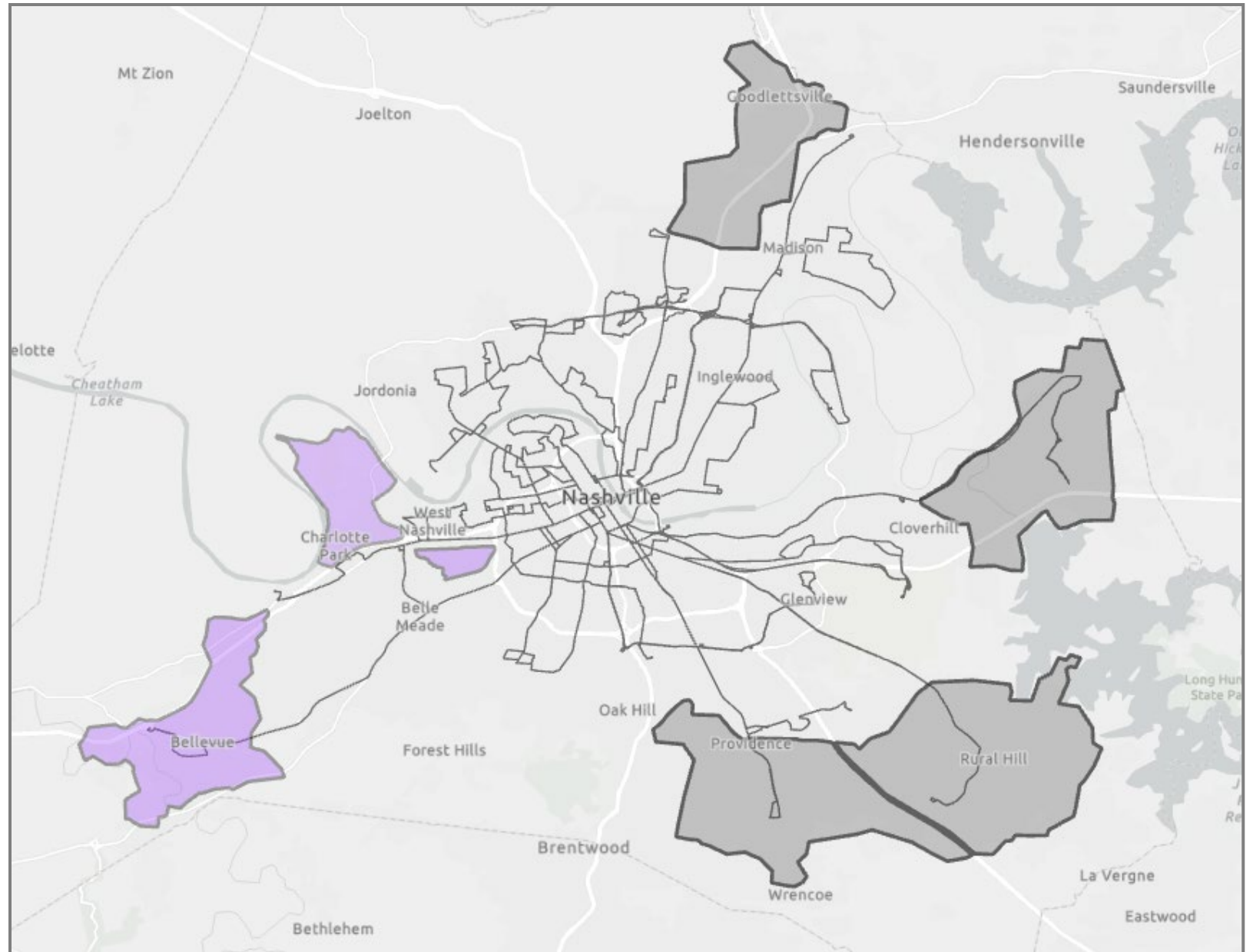
- Mobility on Demand (MoD) program
  - First-mile/last-mile connector
  - Paratransit accessible
- Current zones in Antioch, Hermitage, Goodlettsville, and South Nashville
- Add 3 new zones:
  - Bellevue
  - Cockrill Bend
  - Sylvan Park
- [wego-transit.com/ride/transit-services/wego-link/](https://wego-transit.com/ride/transit-services/wego-link/)





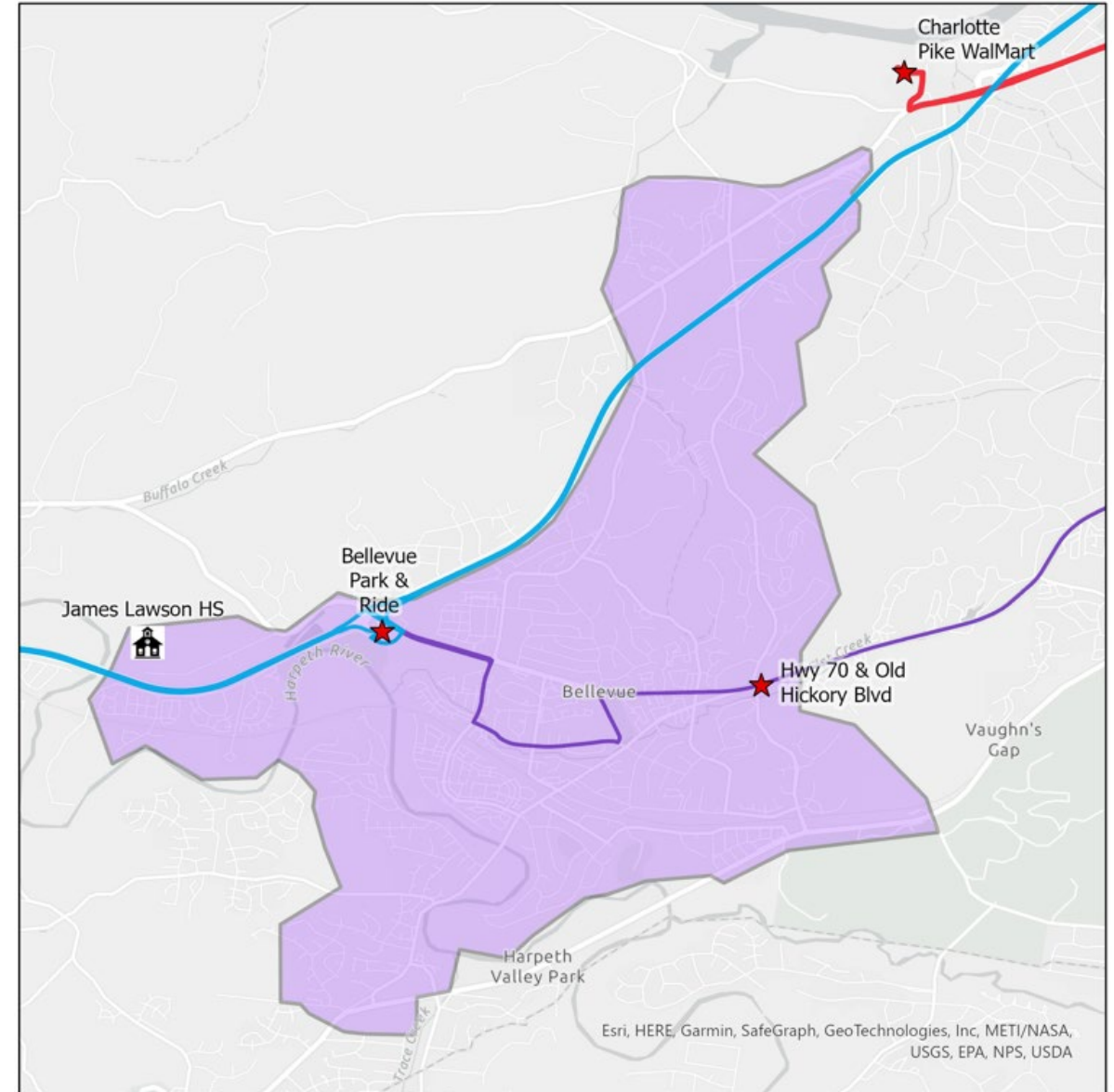
# WeGo Link

- 3 New Zones:
  - Bellevue
  - Cockrill Bend
  - Sylvan Park



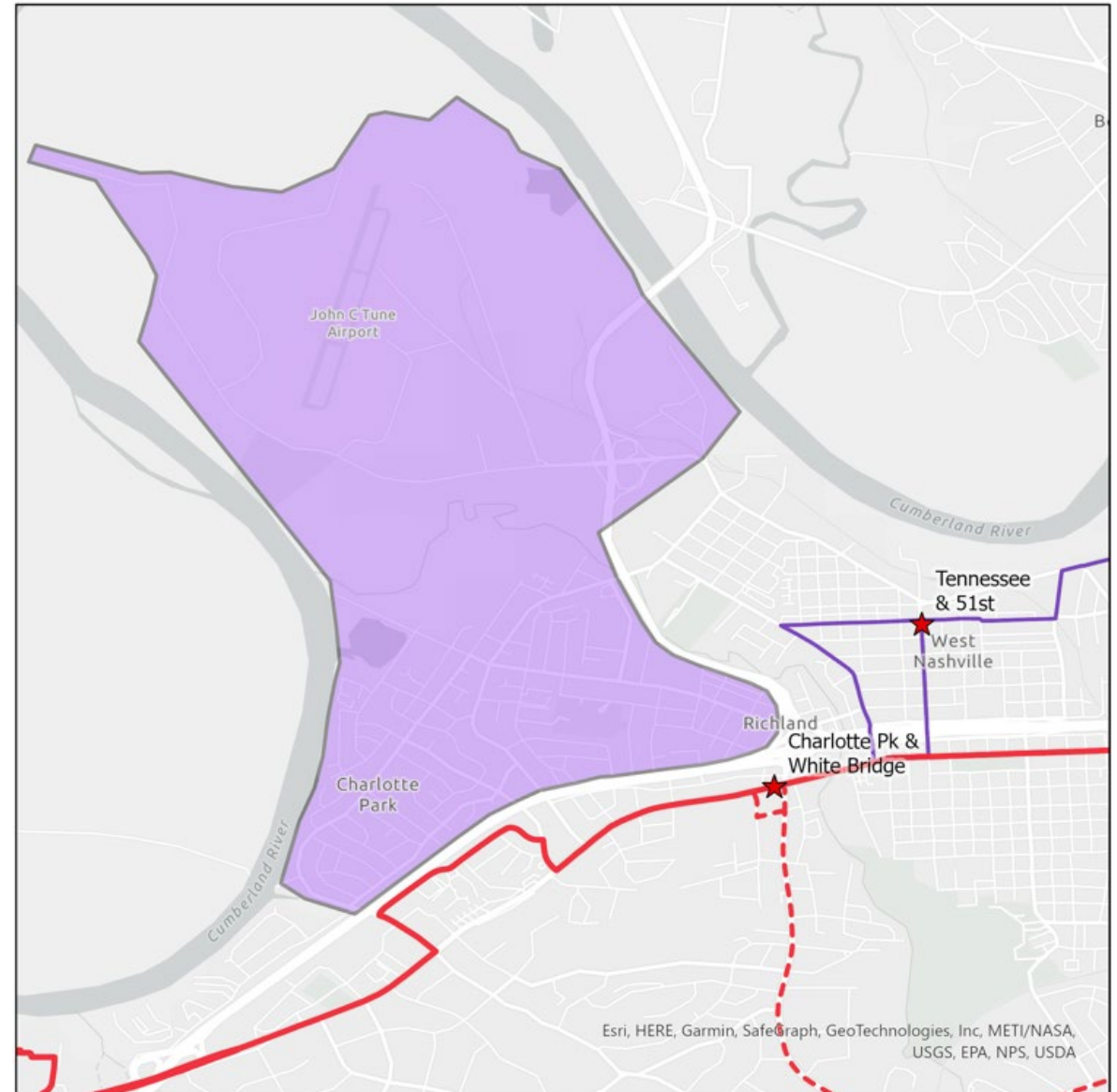
# Spring 2023 – WeGo Link

- Bellevue Zone
  - Add new zone
  - Transfer locations:
    - » Bellevue Park and Ride
      - Route 3B West End/Bellevue
      - Route 88 Dickson
    - » Hwy. 70 & Old Hickory Blvd.
      - Route 3B West End/Bellevue
    - » Charlotte Pike Walmart
      - Route 50 Charlotte



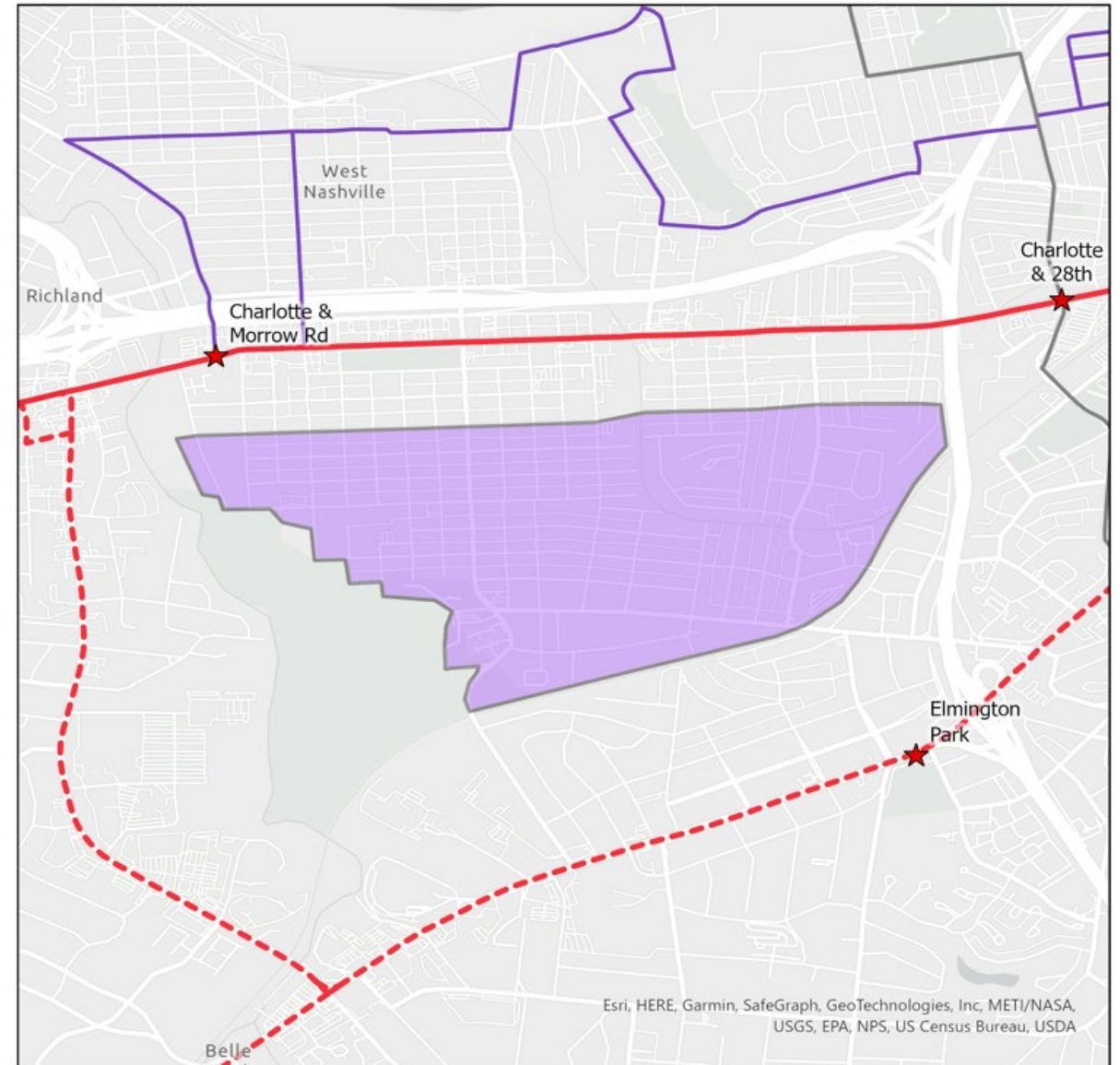
# Spring 2023 – WeGo Link

- Cockrill Bend Zone
  - Add new zone
  - Transfer locations:
    - » Charlotte Pike & White Bridge Pike
      - Route 3A West End/White Bridge
      - Route 50 Charlotte Pike
    - » Tennessee Ave. & 51<sup>st</sup> Ave. N
      - Route 19 Herman



# Spring 2023 – WeGo Link

- Sylvan Park Zone
  - Add new zone
  - Transfer locations:
    - » Charlotte Pike & Morrow Road
      - Route 50 Charlotte Pike
    - » Charlotte Pike & 28<sup>th</sup> Ave. N
      - Route 50 Charlotte Pike
    - » West End at Elmington Park
      - Route 3 West End



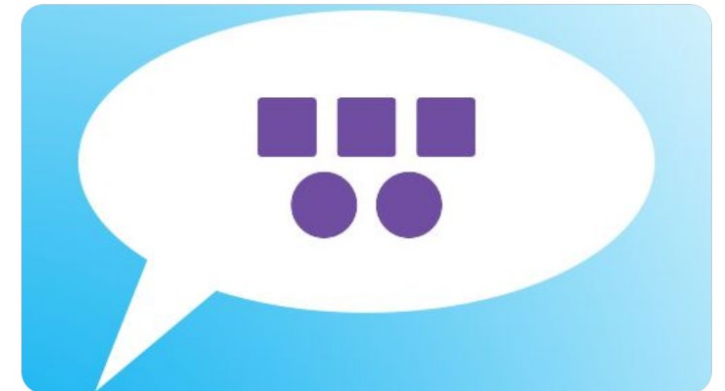


# Future Better Bus Improvements

- Later service on Frequent Network Routes to 1:15 a.m. Monday through Saturday
- Extend service hours on Route 6 Lebanon Pike and 42 St. Cecilia/Cumberland to 11 p.m. daily
- Improve mid-day and late-night frequency on Route 7 Hillsboro Pike
- Improve all-day/all-week frequency on Route 8 8<sup>th</sup> Avenue South
- Improve frequency and expand service hours on Routes 75 Midtown and 77 Thompson/Wedgewood
- Extend Route 52A Nolensville Pike
- Extend service hours on Access to 1:15 a.m. Monday through Saturday
- Expand service hours of the Access on Demand service

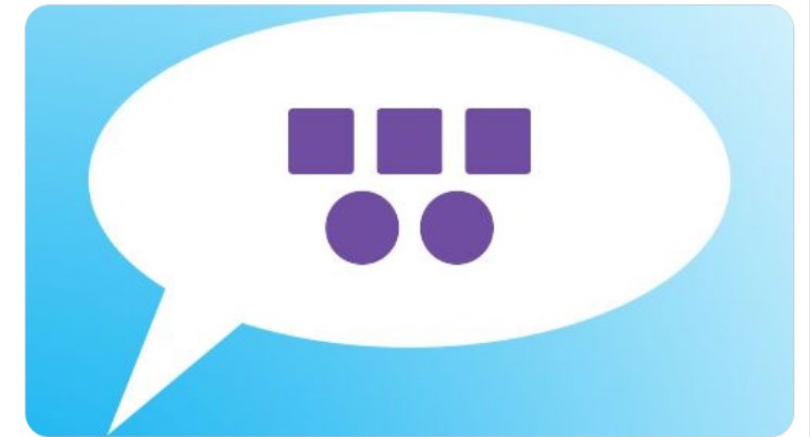
# Next Steps

- Public comment period
  - January 17<sup>th</sup> – February 7<sup>th</sup>
  - Public Meetings
    - » **Tuesday, January 24, 1-2 p.m.**, WeGo Central, 400 Dr. Martin L. King Jr. Blvd, Nashville
    - » **Wednesday, January 25, 12-1 p.m.** [Virtual Meeting](#) (Webex); Access Code 2484 208 8145; Password pJqYWr2zk46; phone 720-650-7664
    - » **Thursday, January 26, 6-7 p.m.**, [Virtual Meeting](#) (Webex); Access Code 2497 281 4883; Password YqNpsCDr976; phone 720-650-7664
    - » **Meeting and service change info at [WeGoTransit.com](https://wego-transit.com) or 615-862-5950**
- Assess public comments and revise proposals (if needed)
  - February 7<sup>th</sup> – 17<sup>th</sup>
- Final recommendations for Board approval
  - February 23<sup>rd</sup>
- Implement service changes
  - April 2<sup>nd</sup>



# Next Steps

- Public comments accepted through February 7<sup>th</sup>
  - Meeting attendance not required for comments
    - » Email comments to [WeGoTransit@nashville.gov](mailto:WeGoTransit@nashville.gov)
    - » Call in comments to 615-862-5686
    - » Mail comments to:
      - WeGo Public Transit Community Engagement  
Attn: Public Comments  
430 Myatt Drive  
Nashville, TN 37115



To request this information in an alternative format,  
call 615-862-5950 for the ADA Coordinator.