

# Transit Data FAQ and Definitions

## FAQs

### **Can I use Nashville MTA's name or Logo?**

No, Nashville MTA's name and logo are trademarked by Nashville MTA and may not be used in your application. We only allow our logo or name to be used by products created by Nashville MTA.

### **Is there a monetary charge to use Nashville MTA's data?**

No, there is no cost to use the GTFS. We offer the data without warranty, so be sure to read the *Terms of Use* found within the application form before you start using it.

### **How will I know if Nashville MTA's data changes?**

We will send out electronic notification when our data changes, so be sure you have entered the correct email address in your application.

### **What is GTFS?**

GTFS stands for General Transit Feed Specification. It is a standardized format for transit data that many agencies use. You can find out more about it at [http://code.google.com/transit/spec/transit\\_feed\\_specification.html](http://code.google.com/transit/spec/transit_feed_specification.html)

### **Will you help me trouble shoot?**

Sorry, we do not have the resources to help you trouble shoot your code of the GTFS. We work hard to ensure the GTFS data error free, but if you find an error, please let us know by emailing [customercomments@nashvillemta.org](mailto:customercomments@nashvillemta.org).

## Definitions

**Block:** A collection of trips assigned to a vehicle for a day.

**Direction:** One of two possible directions of travel — to downtown Nashville or from downtown destination end of line — on a route.

**Stop ID:** The unique number that identifies each bus stop.

**Pattern:** A unique travel path through the street network to visit selected stops for one trip.

**Route:** A collection of ordered stops presented publicly as a line with a name such as 52 – Nolensville and represented internally as an integer.

**Timepoint:** One of several stops on each route that serves as a benchmark for whether a trip is running on time. Timepoints are the only stops that appear on our printed schedules.

**Trip:** An iteration of a vehicle traveling along a given pattern.