
Proposed Service Changes

Winter 2026

Recent Service Accomplishments

Increased ridership

- In FY 2025 WeGo provided almost *8.8 million* rides

Fare Payment

- Implemented Contactless Payments
- Customers can now pay through credit cards, debit cards, and mobile wallets

Service improvements

- Increased frequency midday, evenings, and weekends on several routes
- Expanded Access on Demand to weekends and holidays
- Expanded WeGo Link with new zones
- Added and upgraded several stops



Proposed Changes by Route

Service Hours Extension

3	23
4	41
7	50
8	52
14	55
18	56
19	79
22	Access

Improved Frequency

3
7
34
52

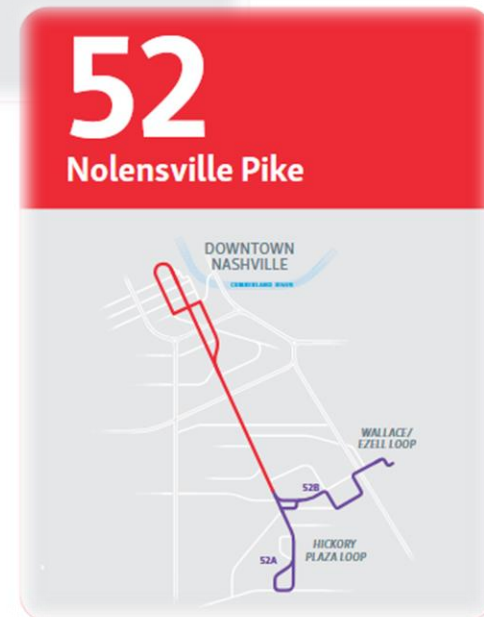
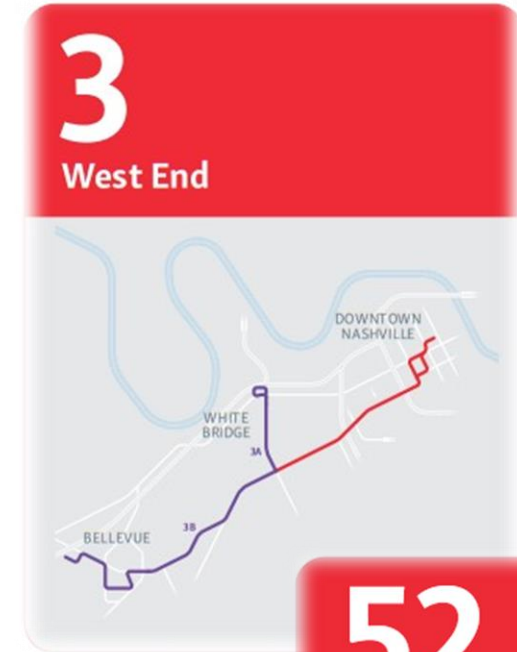
New Service

WeGo Link
Zone:
East
Thompson

Routes 3 and 52

Frequency Improvements

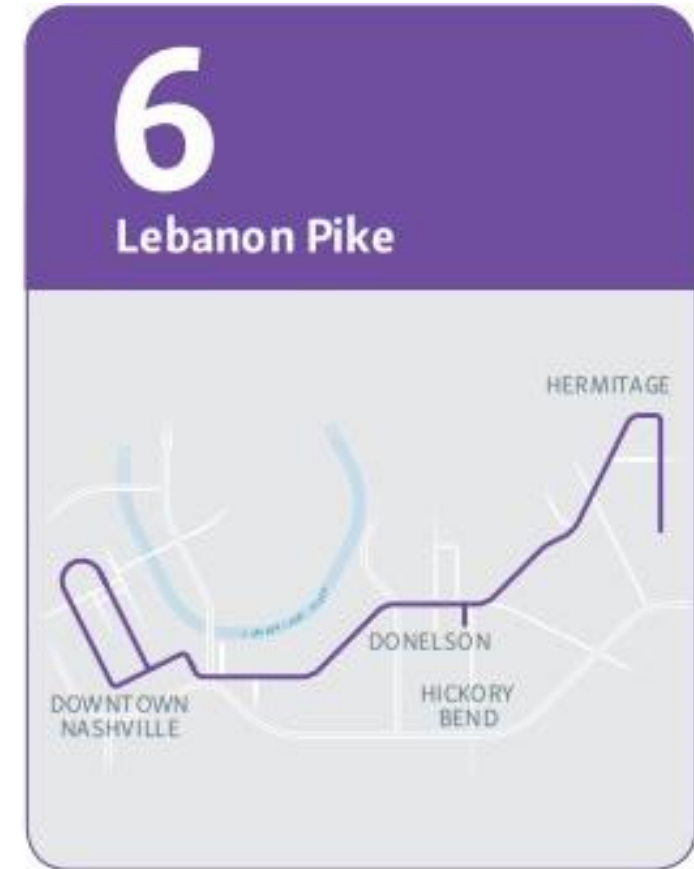
- Weekday Midday
 - Improve from every 15 min. to every 10 min.
 - » 9:00 a.m. to 3:00 p.m.
- Weekday Evening
 - Improve from every 20 min. to every 15 min.
 - » Until 10:15 p.m.
- Weekends
 - Improve from every 20 min. to every 15 min.
 - » 6:00 a.m. to 6:00 p.m.



Route 6 Lebanon Pike

Service Hours Extension

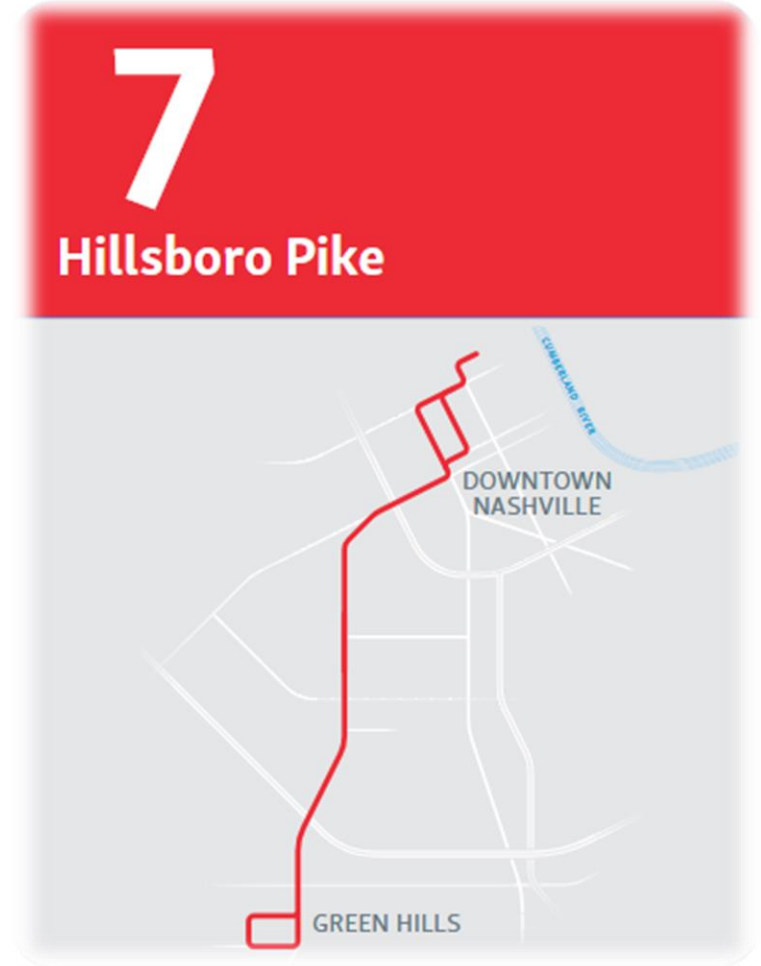
- Extend service until 12:15 a.m.
 - Monday through Saturday



Route 7 Hillsboro Pike

Frequency Improvements

- Weekday Evening
 - Improve from every 30 min. to every 20 min.
 - » Until 10:15 p.m.
- Weekends
 - Improve from every 30 min. to every 20 min.
 - » 6:00 a.m. to 6:00 p.m.



Route 34 Opry Mills

Service Hours Extension

- Daily
 - Extend service until 11:15 p.m.

Frequency Improvements

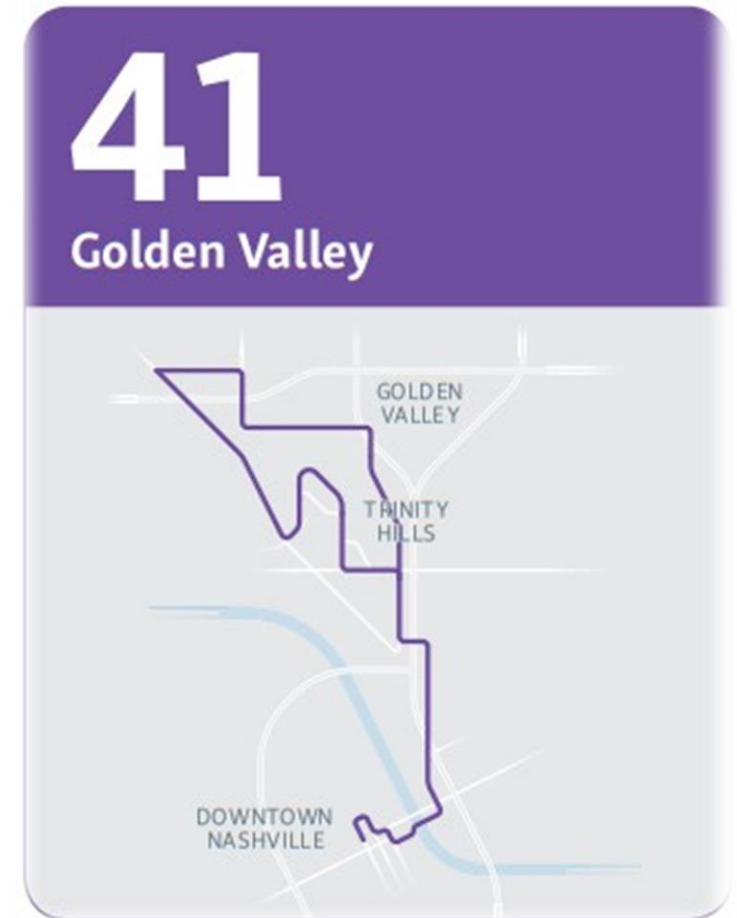
- Weekends
 - Improve from every 60 min. to every 40 min.
 - » 6:00 a.m. to 11:00 p.m.



Route 41 Golden Valley

Service Hours Extension

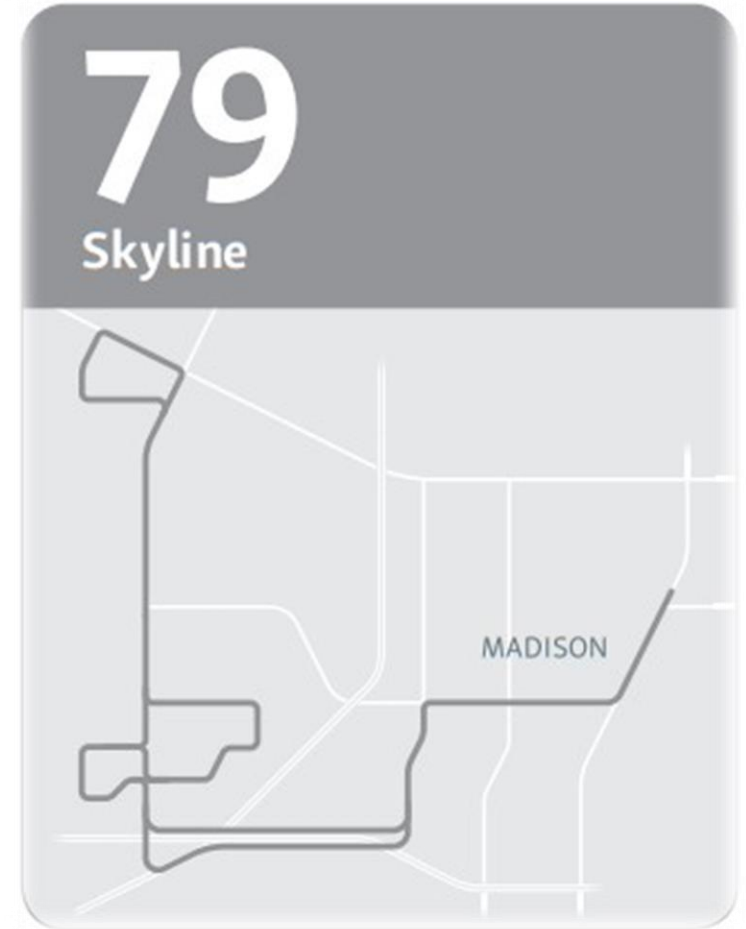
- Weekdays
 - Extend service until 10:15 p.m.
- Weekends
 - Add weekend service
 - » Hourly 6:00 a.m. to 6:00 p.m.



Route 79 Skyline

Service Hours Extension

- Add Sunday Service
 - Every 45 minutes
 - » 8:00 a.m. to 6:00 p.m.



Sunday Hours

- Extend Sunday hours on several routes
- Routes to start operation at 5:15 a.m. on Sundays
 - 3, 4, 7, 8, 14, 18, 19, 22, 23, 50, 52, 55, 56
- Routes to operate service until 12:15 a.m.
 - 3, 4, 7, 14
- Routes to operate service until 1:15 a.m.
 - 22, 23, 50, 52, 55, 56
- Access service will start at 5:15 a.m. and end at 1:15 a.m. to match fixed route service Sunday schedules



WeGo Link

- New WeGo Link Zone serving neighborhoods around E. Thompson Lane

Transfer Points

Nolensville & Thompson

Route 52 Nolensville Pike

Route 77 Thompson-Wedgewood

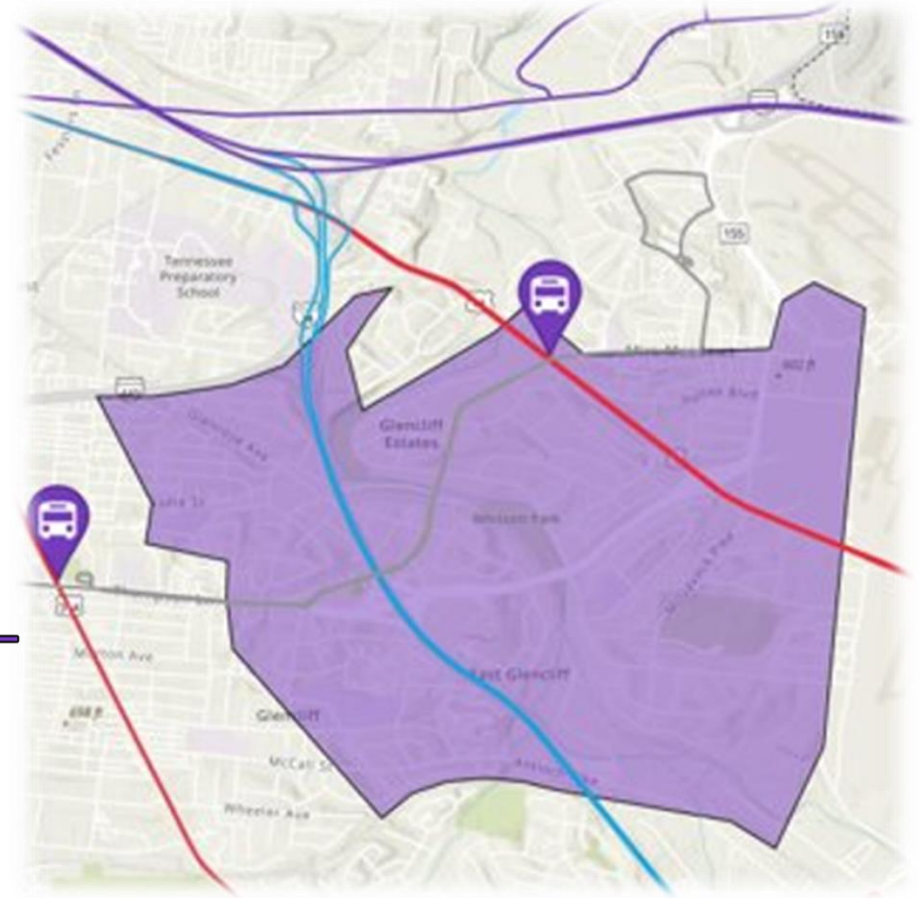
Route 55 Murfreesboro Pike

Route 77 Thompson-Wedgewood



Murfreesboro & Thompson

East Thompson Zone



Journey Pass Program

- What is the Journey Pass Program?
 - Income eligibility-based program
 - » Provide free transit services for qualifying Davidson County residents that need it the most
 - » Part of *Choose How You Move* (CHYM)
 - Program Goals
 - » **Maximize access** for eligible Journey Pass users
 - » **Simplify process** for customers and administrators
 - » **Minimize abuse** without impacting legitimate use



Journey Pass Program Engagement

- WeGo has reached out to numerous agencies and organizations across the county
- Three workshops convened during Summer 2025 to help shape the program
- Potential partnership opportunities include promotion of the Journey Pass Program and supporting registration and/or distribution of the Journey Passes

Potential Partners

Coalition for Better Futures
Conexión Americas
Davidson County Clerk
Financial Empowerment Center
Greater Nashville Regional Council (GNRC)
Juvenile Court
Martha O'Bryan
Mayor's Advisory Committee for People with Disabilities
MDHA
Metro Action Commission
Metro Office of Family Safety
Metro Public Health
Metro Social Services
MNPS H.E.R.O. Program
Nashville CARES
Nashville Organized for Action and Hope (NOAH)
Nashville Public Library
NeedLink
Oasis Center
Office of Homeless Services
Project Return
Senior Ride Nashville
Stand Up Nashville
Tennessee Immigrant and Refugee Rights Coalition (TIRRC)
Urban League of Middle Tennessee
WeGo Public Transit (MTA)



WeGo
Public Transit

Journey Pass Program Potential Framework



Uses WeGo's existing QuickTicket/Init system



Provides free access on MTA bus, WeGo Access, WeGo Link (base fare), RTA bus, and WeGo Star services



Journey Pass users must live within Davidson County



Journey Pass users must have a “demonstrated need”, including:

Being a customer of participating Journey Pass partners

OR

Providing income verification (thresholds under consideration) in person or online



WeGo will partner with Metro departments and other partners to verify “demonstrated need” and register/distribute Journey Passes

CHOOSE
HOW YOU
MOVE



WeGo
Public Transit

Journey Pass Program Timeline

NOV 2024

TODAY

FALL 2025

Choose
How You
Move
Passes

Program Definition

Soft Launch

Expansion

May 8
Journey
Workshop #1

June 11
Journey
Workshop #2

*Phased Rollout with
Stakeholder Check-Ins*

June 2
Advisory
Committee for
Transportation

June 17
Journey
Workshop #3

**Stakeholder
Engagement**

CHOOSE
HOW YOU
MOVE



WeGo
Public Transit

Next Steps



**September 15 –
October 10, 2025**

Public comment period

January 4, 2026

Implement service changes

October 23, 2025

Final recommendations
for Board approval

Public Comment Period

September 15th to October 10th



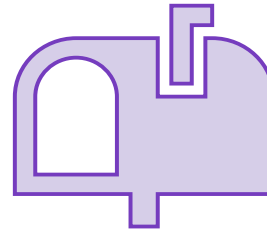
Email

Comments may be submitted to
WeGoTransit@nashville.gov



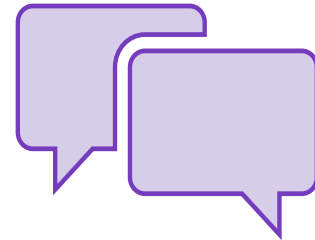
Call

Comments may be submitted to
615-862-5686



Mail

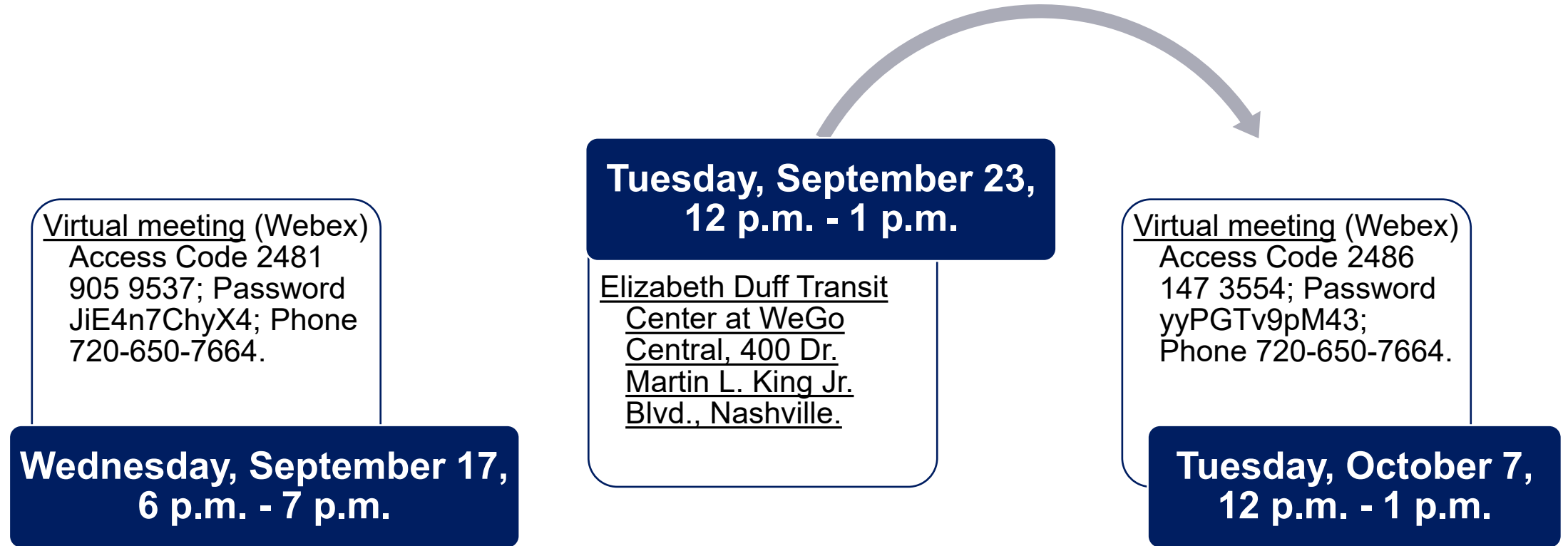
WeGo Public Transit
Community Engagement
Attn: Public Comments
430 Myatt Drive
Nashville, TN 37115



Public Meetings

See information on next slide

Public Meetings



**Meeting and service change info at
WeGoTransit.com or 615-862-5950**