

### **Nashville MTA Board Meeting**

### WebEx Videoconference:

April 22, 2021 | 2:30 p.m.

**Board Members:** Gai

Gail Carr Williams, Chair Hannah Paramore Breen Mary Griffin Janet Miller, Vice Chair Walter Searcy

- 1. Call to Order
- 2. Roll Call
- 3. Approval of the March 25, 2021 MTA Board Minutes
- **4. Public Comments** Those requesting to leave a public comment were to submit their request to Monica Howse no later than 5:00 p.m. on Wednesday, April 21, 2021. The Chair will acknowledge those that requested to speak.
- 5. Operations & Finance Committee Walter Searcy, Chair

_	Monthly Financial Report Compared to Budget – Ed Oliphant, CFO	OF-D-21-010	Pg. 8
_	Debt Obligation Notification for Line of Credit Extension – Ed Oliphant, CFO	OF-D-21-011	Pg. 11
-	Monthly Operating Statistics - Dan Freudberg, Director of Service Quality	OF-D-21-012	Pg. 15
_	Upcoming Procurement Projects List		Pg. 20

- 6. New Initiatives & Community Engagement Committee Janet Miller, Chair
  - No items scheduled
- 7. CEO's Report Stephen G. Bland, CEO
- 8. Chair's Report Gail Carr Williams, Chair
- 9. Other Business
- 10. Adjournment

### NASHVILLE METROPOLITAN TRANSIT AUTHORITY Board of Directors Meeting

### March 25, 2021

- Call to Order: Due to the outbreak of COVID-19 and the declaration of a state of emergency by Governor Bill Lee, the Nashville Metropolitan Transit Authority (Nashville MTA) held a special, limited agenda meeting via videoconference on Thursday, February 25, 2021 to conduct essential business to protect the health, safety and welfare of Tennesseans in light of the COVID-19 outbreak. This meeting was held in accordance with Executive Order No. 71 in order to discuss essential business.
- II. Roll Call of Persons Present: Gail Carr Williams, Chair; Mary Griffin, Member; Walter Searcy, Member; Secretary Margaret Behm; Chief Executive Officer Stephen G. Bland, Chief Administrative Officer Rita Roberts-Turner, Chief Financial Officer Ed Oliphant, Chief Operating Officer Andy Burke, Director of Service Quality Dan Freudberg, Director of Planning & Grants Felix Castrodad, Director of Procurement and Business Diversity Amber Gooding, Sr. Safety Manager, Nicholas Oldham and Sr. Executive Assistant and Board Liaison Monica Howse.

A quorum was established, and Chair Williams called the meeting to order at 2:30 p.m.

<u>Approval of Minutes</u>: Walter Searcy made a motion to approve the February 25, 2021 minutes. The motion was seconded by Mary Griffin and unanimously approved by the board by roll call vote.

**III.** <u>Public Comments:</u> Chair Williams opened the floor for public comments. The public was reminded that comments were limited to three minutes.

### John Bull

Mr. John Bull's public comments were as follows:

- Mr. Bull said that he received his covid vaccine at the Music City Center this past Sunday and that it was a very well run for Route #52.
- Mr Bull said the displays are flashing on the outbound and the fairground stops between soccer and the Nascar parking.
- Mr. Bull said that he thought MTA was doing a very good job with the funds that are available to them.
- Mr. Bull said he appreciates that there will be increased service on #23 come April 11th.
- Mr. Bull said that he appreciated that rapid and professional response regarding the incident on #23 inbound.
- Mr. Bull likes that APAC is now listed on the QuickTicket system.

#### Shiela Hansen

Ms. Sheila Hansen's comments were as follows:

- Ms. Hansen said the new bus passes are harder for the visually impaired to insert and that
  the old bus passes had a little corner cut off so that they knew which way to insert them. She
  asked MTA to offer up more guidance and take another look at making it more user-friendly
  for the visually impaired.
- Ms. Hansen recalled an incident that took place on the morning of March 25<sup>th</sup> when the bus took off and she almost lost her balance. She suggested that there be a mandatory ADA safety refresher course for all bus drivers.

### **Darius Knight**

Mr. Darius Knight was not able to join the meeting but sent in his written comments below:

- Mr. Knight asked everybody to do all they can to encourage bus operators and maintenance staff during these uncertain and difficult times.
- Mr. Knight asked the staff to remind customers of the upcoming service changes that will go
  into effect April 11th on all social media platforms.
- Mr. Knight encouraged staff to roll out a plan for quickticket by engaging customers who use the customer service window and asked if we could allow for more testers.
- Mr. Knight encouraged all board members and staff to keep doing a good job and asked everyone to remember to check on your family and friends.
- Mr. Knight asked staff to come up with a proper emergency plan in case there is an uptick in random mass shootings, weather, pandemic, etc.

### Karen Lloyd

Mr. Karen Lloyd's had trouble connecting to the virtual meeting, but sent in her written comments below:

- Ms. Lloyd shared concerns with the discontinuation of the Flex Stop on the #77 to the Radnor Towers (a facility that houses elderly and disabled residents that utilizes this route to go east/west from 100 Oaks to Murfreesboro Rd. without having to go downtown during the pandemic.)
- Ms. Lloyd expressed frustrations about her recent experience with scheduling a ride that resulted in a no-show. She said scheduling seems to be more complicated for the elderly and the disabled.
- Ms. Lloyd said that she was speaking on behalf of all elderly/handicapped customers and their concerns with ADA Compliance issues. Ms. Lloyd said that she recently filed a complaint regarding an altercation that happened on the bus when the bus driver told her that MTA had a new rule that all wheelchair passengers must remain in their wheelchair. She said that she got out of her wheelchair to pay her fare and when she did, the bus driver threatened to put her off the bus. Ms. Lloyd said that she received a response to her complaint on 3/10, but the response only said that the complaint was being escalated with no further contact. Ms. Lloyd said that she has also shared her concerns with Ms. Miriam Leibowitz regarding bus #77 and #42175, and how dangerous it is for the elderly and disabled customers to maneuver during the construction of bus shelters. She said that she has recently considered addressing these matters with the Mayor's office.
- Ms. Lloyd said that the handicapped bathroom stalls need to be repaired at Music City Central.
- IV. Operations & Finance Committee Report: Walter Searcy introduced the following items for discussion and action:
  - a. Monthly Financial Report Compared to Budget (OF-D-21-006): Chief Financial Officer Ed Oliphant reported and reflected on the statement of operations for the month of January 2021 compared to the budget and balance sheet as of January 31, 2021. CFO Oliphant availed himself for questions and there was no further discussion at this time.
  - **b.** Annual Conflict of Interest Assessmet (OF-D-21-007): Chief Financial Officer Ed Oliphant reported the following:

In November 2019, staff presented a review of areas that could be perceived to raise the potential for a conflict of interest between the Nashville MTA and the RTA since the two agencies share the same management team. For last two years, the Nashville MTA Finance Committee has reviewed a report of identified potential conflicts and the mitigating factors.

The report represented the areas management has identified in FY2020/21 where a decision or recommendation was made that could appear to cause a potential for conflicts of interest for the two agencies as well as action taken to mitigate any conflicts.

CFO Oliphant availed himself for questions and there was no further discussion at this time.

c. <u>Annual Risk Assessment (OF-D-21-008</u>): Chief Financial Officer Ed Oliphant reported the following:

In February 2020, we presented our risk assessment to the Committee that focused on finance and accounting. Risk assessments should include reviews of every area of internal control, policies and procedures to identify strengths and weaknesses, and areas of financial or operational exposure and/or focus. We are focusing on the area of finance and accounting to see if there have been any changes in risk and what updates have been done as a result of focusing on this area.

We have developed a risk matrix, which is attached, to assist in determining what functions need to be focused on based upon two factors; the likelihood of occurrence of an error due to weakness and the potential monetary impact of that error or oversight. The matrix is broken into four quadrants as follows:

- (1) Low likelihood of occurrence and low monetary impact;
- (2) Higher likelihood of occurrence but lower monetary impact;
- (3) Higher monetary impact but lower likelihood of occurrence; and,
- (4) Higher likelihood of occurrence and higher monetary impact.

CFO Oliphant provided a brief description of each of the areas identified in finance and accounting based upon the level of importance, and availed himself for questions and there was no further discussion at this time.

**d.** Revolving Line of Credit (M-A-21-006): Chief Financial Officer Ed Oliphant reported the following:

The Nashville Metropolitan Transit Authority (Nashville MTA) will once again need temporary operating fund assistance due to delays in receiving our FY2021 Section 5307 formula capital grant funding. The Nashville MTA converts a portion of the capital grant funding appropriation from capital to operating to pay preventive maintenance and paratransit operating costs. This is similar to what has been done in previous years. Nashville MTA is authorized to borrow up to starting at \$14 million and ultimately not to exceed \$20 million through Fifth Third Bank. We tier the borrowing amounts to save on the non-use fees the bank charges. The Fifth Third credit facility has a term of one year and expires March 31, 2021.

The portion of our FY2021 Federal 5307 grant appropriation budgeted to be used for Nashville MTA operations is approximately \$19.8 million. Based upon these amounts, Nashville MTA's cash flow requirements anticipate needing to borrow on the line of credit starting the later part of March through the month of June 2021 or beyond, depending on the timing of the federal funding. The line will be repaid incrementally as the federal capital and operating funds become available and, historically, the loan has been completely repaid by December of the same year.

In order to adjust the annual renewal of our line of credit to align with MTA's and Metro Government's fiscal year, The Operations & Finance Committee recommended that the Board give the CEO the authority to extend the current line of credit facility through Fifth Third Bank in March for 3 months to begin March 31, 2021 and end June 30, 2021 and renew the line in June in conjunction with the passing of Metro's Budget Ordinance for a one year period of June 30, 2021 through June 30, 2022. The line of credit will remain at a first tier at \$14 million with a not to exceed of \$20 million for both the extension and renewal. The interest rate for the extension and renewal will remain at LIBOR plus 1.65% and a non-use fee of 0.2%. The line of credit is to be used as needed and to be repaid as federal funding is received. This will allow Nashville MTA to continue operating and allow time for the grant monies to be received.

Walter Searcy made a recommendation to approve the Revolving Line of Credit action item, Mary Griffin made a motion to accept this recommendation, and it was unanimously approved by the board by roll call vote.

- e. <u>Monthly Operating Statistics (OF-D-21-009)</u>: Director of Service Quality Dan Freudberg reported and reflected on the monthly operating statistics report through January 31, 2020. Mr. Freudberg availed himself for questions and there was no further discussion at this time.
- f. <u>Hillsboro Transt Center Construction Contract Award Phase II (M-A-21-007)</u>: CEO Bland reported the following:

Staff has been working to advance the development of a neighborhood transit center located along Hillsboro Pike in Green Hills. The reconstruction of Hillsboro High School and resulting required relocation of the existing stop at that location presented an opportunity to advance this project. At its February 2020 meeting, the Board approved a Cooperating Agreement with Metro Nashville Public Schools (MNPS) highlighting the nature and location of the project, the responsibilities of the parties, and the benefits to the broader community. Due to much of the construction scope being duplicative in nature (intersection improvements, underground utilities, curbing, sidewalks, etc.) the transit center project can be completed in a most timely and cost-effective manner by utilizing the construction contractor being used by MNPS. American Constructors, Inc. (ACI). This approach meets Federal Transit Administration (FTA) requirements for sole source procurement of construction services due to the substantial duplication costs associated with a separate construction contract, and unacceptable conditions caused by delay as school construction will displace the current bus stop. In addition. MNPS did procure these services in accordance with public bidding requirements. Therefore, in June 2020 the Board approved a sole-source construction contract for foundations and underground utilities to American Constructors, Inc. with a not-to-exceed value of \$449,941.

The sole source nature of this procurement is permissive as outlined in FTA Circular C4220.1F, Chapter 6, Section 3(i) to avoid both substantial duplication costs and unacceptable delay, and the price submitted by American Constructors, Inc. has been deemed fair and reasonable in accordance with FTA best practices. Staff requested that the Board grant the Chief Executive Officer the authority to enter a construction contract with American Constructor's for a base amount of \$2,232,057 which includes the base bid, the TVM installation alternate, and seven project allowances. We also recommend the Board authorize a project contingency of 20%, resulting in an authorized not-to-exceed contract total of \$2,678,468. The sum of both contracts between WeGo and ACI total a not-to-exceed value of \$3,128,409. This contract total is supported by the \$4,300,000 project budget funded by federal and local sources.

Walter Searcy made a recommendation to approve the Hillsboro Tansit Center Construction Contract Award Phase II action item, Mary Griffin made a motion to accept this recommendation, and it was unanimously approved by the board by roll call vote.

### g. <u>Gresham Smith A&E Contract Task Order Increase for Hillsboro Transtit Center (M-A-21-008</u>): CEO Bland reported the following:

In December 2015, the Nashville MTA awarded Gresham Smith and Partners (GS&P) an Indefinite Delivery, Indefinite Quantity Contract to provide project management, architectural, engineering, and construction support services on a task-order basis with an initial contract duration of three years with two additional one-year extensions and a maximum value of \$2 million. In November 2019, the Board approved a request to increase the total contract value to \$3.5 million and extend the contract duration to December 31, 2020. In January 2019, Gresham Smith and their DBE consultant, Artifice, was assigned responsibility to design the Hillsboro Transit Center. Gresham Smith and Artifice are serving in similar roles for the MNPS renovation of Hillsboro High School ensuring an integrated design between the transit center and school renovation projects.

The scope of work for Hillsboro Transit Center design included provisions for construction administration services to be priced and scoped upon completion of the design. This is common practice in the design and construction industry as the level of effort for construction administration is dependent upon the scope of a project's final design and expected construction duration. Construction administration services include:

- Coordinating project meetings;
- Reviewing and approving shop drawings, submittals, and pay applications
- Responding to the contractor's requests for information and addressing potential change orders; and,
- Reviewing construction progress including schedule reviews, site coordination, and punch lists.

Walter Searcy made a recommendation to approve the Gresham Smith A&E Contract Task Order Increase for Hillsboro Transit Center. Mary Griffin made a motion to accept this recommendation, and it was unanimously approved by the board by roll call vote.

### h. North Nashville Design Task Order (M-A-21-009): CEO Bland reported the following:

In March 2019, the Board awarded an on-call contract to Smith Gee Studios to advance the planning, design, and construction of neighborhood transit centers and stop improvements throughout the WeGo network. To date, the Smith Gee Studios team has performed several task orders to advance development of the North Nashville Transit Center through site surveys and platting, geotechnical analysis, environmental surveys, and community engagement planning.

With the project set to advance toward community engagement and design, WeGo staff asked Smith Gee Studios to prepare a scope for design services from conceptual design through bidding of the North Nashville Transit Center's construction. The scope of services includes project management and coordination, architecture, structural engineering, mechanical, plumbing, fire protection, electrical engineering and lighting, wayfinding, interior design, civil engineering, and landscape architecture. The design will be advanced with WeGo and community input in general accordance with the WeGo design guidelines for transit centers. The base scope covers design for the transit center site located at 26<sup>th</sup> Avenue North & Clarksville Pike, streetscape along 26<sup>th</sup> Avenue North and Clarksville Pike, and two on-street stations serving the Route 22 along Clarksville Pike. The design task order includes four allowances; community engagement (led by duGard Communications), the design of open space at the corner of 26<sup>th</sup> Avenue North and Clarksville Pike, arts and cultural placemaking on the site, and evaluation for BRT technologies for the on-street stations. The overall project schedule anticipates conceptual design to begin alongside community engagement in spring 2021 with final design completed in early 2022.

Smith Gee proposes to provide the base design services listed above for \$643,882. Based on proposals provided by Smith Gee and duGard Communications, staff has allocated \$341,430 for the four project allowances. Given the iterative nature of community input through the design process, we are requesting the board authorize a 15% contingency resulting in a task order not-to-exceed total value of \$1,135,000.

Walter Searcy made a recommendation to approve the North Nashville Design Task Order, Mary Griffin made a motion to accept this recommendation, and it was unanimously approved by the board by roll call vote.

V. <u>New Initiative & Community Engagement Committee Report</u>: There were no discussion or action items to be presented this month.

### VI. CEO's Report: CEO Bland reported the following:

- 1. Employees off on COVID leave remains relatively low at 4 as of this morning. This week, Metro moved into phase 2 of its vaccination plan which includes the critical infrastructure group of which our employees belong. Thanks to our Senior Safety Manager Nick Oldham who has worked closely with Dr. Wright at Public Health to schedule an on-site vaccination event for our employees at the Nestor facility next week.
- 2. Earlier this week, CEO Bland and CFO Oliphant met with representatives of the Mayor's Office and Metro Finance to review our FY2021-22 Operating Budget request. The meeting went smoothly, and Metro Chief Operating Officer Kristin Wilson (without specifically indicating what our appropriation would look like) reiterated the Administration's intentions to restore us to full funding once the City had the fiscal capacity to do so. Much of the discussion centered on how recently approved Federal funding under the American Rescue Plan Act could help to jump start the projects in the Mayor's Transportation Plan under transit if we are able to get the City's contribution back to full funding.
- 3. On the topic of the American Rescue Plan Act, we have not yet received the publication of apportionments by the Federal Transit Administration, but project total funding to the Nashville region in the \$45-49 million range which has to be split among MTA, RTA, Franlin Transit and the TMA Group in Williamson County. We have had preliminary conversations with the 4 recipients, and reached consensus that RTA would receive \$1 million, Franklin Transit \$500,000 and TMA Group \$500,000; with MTA receiving the balance of any funding in this range.
- 4. Members of the DTO Board have started negotiations with ATU Local 1235 on a new collective bargaining agreement. The current agreement expires at the end of June. Bill Miller, who recently retired as COO, is staying on in a part-time role to lead the bargaining team for DTO.
- **5.** Andy Burke has also completed his onboarding as our new COO, and we should be hearing more from him in the coming months.
- 6. We have also extended an offer to a strong candidate for the Director of Marketing position. We are hopeful to receive their response by early next week. On the less positive side, most of you know our Public Information Officer Amanda Clelland. Amanda has left us to head up communications for the Tennessee Land Trust. I'm sure you join me in wishing her well.
- 7. In April, we'll be doing a soft launch of the WeGo Link program in Antioch. This is the partnership we have with Uber to partially underwrite the cost of Uber trips connecting neighborhoods in Antioch with two stations along our 55 Murfreesboro Pike route. If the testing proves successful, we'll do a full launch this summer. Eventually, we would like to expand the program to other areas if funding permits.
- 8. On the RTA side, we have ordered an additional 10 over the road commuter coaches for RTA service. Most of these will be used in the Rutherford County corridor that MTA operates, with remaining coaches assigned to Gray Line for other routes in the RTA network. We also continue to meet with the City of Murfreesboro regarding the possibility of adding a park-and-ride lot in Murfreesboro adjacent to their planned facility for Rover, their local transit service. Finally, we're working with RJ Corman the Nashville and Easter Rail Authority and Imagine1 Development on incorporating a new passenger boarding platform into the Vintage Station North project at Mt. Juliet Station that would allow direct boarding of the Star from this development.
- **9.** CEO Bland said that he spoke on behalf of all staff and Board members in extending condolences to Chair Carr Williams and her family in the passing of her mother.

- VII. Other Business: There was no other business at this time.
- VIII. Chair's Report: Chair Williams reported the following:

Chair

Chair Williams expressed her appreciation to board members and staff for their condolences in the recent passing of her mother. She said that the board members and staff have been hanging with her through a lot lately and she couldn't thank them enough for their warm and kind embrace.

Chair Williams said that March 25, 2021, marked one year that this board has been meeting virtually and it's been done without complaint.

She said everyone has been doing it with such compassion and commitment, and she couldn't be more proud of the members of the board for all that they have done. She said that she's fortunate enough to be with some of the absolute best and most committed board members who have been serving on this board as committed volunteers. She said that this board is here to support the mission of MTA and improve transit across Nashville.

Chair Williams said that she was excited and celebrates the fact that vaccines are on the way for our central workers, our drivers, our WeGo staff, and others.

Chair Williams said that she echoed CEO Bland's sentiments about the budget. She said that our budget is so critical and crucial to MTA's success, and most importantly, the success of Nashville, and of course, our regions.

Chair Williams expressed her appreciation again to Ms. Mary Griffin for her leadership, and for taking a stab at drafting correspondence to the Mayor's office. She asked all board members to take one last look at the letter and have all final edits by noon, March 26th.

In closing, Chair Williams reiterated seeing the DBE piece in this month's board book and the intentionality has been great. She said we've been trying to grow and enhance the work and to be a leader in this area.

Secretary:

IA.		n to adjourn and the meeting was adjourned at 3:48 p.m.
	Attested:	
	Gail Carr Williams	Margaret L. Behm

Adjournment: With no further business. Chair Williams called for a motion to adjourn the

# Nashville Metropolitan Transit Authority of Nashville & Davidson County, Tennessee

⊠ Committee	Discussion Item	on Item	☐ Board Discussion Item
Item Number:	OF-D-21-010	Meeting Date:	04/22/2021
Item Title:	Monthly Financial Report Compared to B	udget	
BACKGROUND	:		
	atement of operations for the month of February	ary 2021 compared	to the budget and a balanc
sheet as of Febr	uary 28, 2020.		
CURRENT STA	ΓUS:		
Chief Financial C	Officer Ed Oliphant will review the statements a	at the committee me	eeting.
APPROVED:			
Edward	W. Oliphant		April 16, 2021
Chief Fi	nancial Officer		Date

# Metropolitan Transit Authority Statement of Operations Compared to Budget For the Period Ending February 28, 2021 UNAUDITED

Actual	Month		_		Actual	Budget	Y-T-D	F/	Annual
			Ü					U	Budget
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\$210.279	\$284.890	(\$74.611)	U	\$4.380.569	\$2,228,766	\$2.108.395	\$120.371	F	\$3,589,900
		V	Ū					F	425,000
			U			2,007,448		U	3,038,657
54,196	50,407	3,789	F	440,187	415,745	403,268	12,477	F	604,900
46,803	59,975	(13,172)	U	805,057	193,450	483,100	(289,650)	U	730,800
468,404	673,212	(204,808)	U	7,771,571	4,219,944	5,279,681	(1,059,737)	U	8,389,257
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\$468,404	\$5,823,212	(\$5,354,808)	U	\$50,172,606	\$61,243,634	\$61,873,281	(\$629,647)	U	\$90,036,665
	\$4,990,265		U	\$34,835,832	\$43,569,503	\$41,729,137	(\$1,840,366)	U	\$63,793,410
		200,429	F					F	11,329,705
			-				•		4,622,290
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		29,901	F	675,262	761,393	908,452			1,376,150
		4,690	F	1,331,644	1,483,063	1,518,170			2,251,070
		9,277							575,920
6,592,189	7,047,766	455,577	F	48,931,953	57,320,949	58,748,062	1,427,113	F	90,036,665
(\$6,123,785)	(\$1,224,554)	(\$4,899,231)	U	\$1,240,653	\$3,922,685	\$3,125,219	\$797,466	F	\$0
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(1,565,087)		(1,565,087)	U	(11,269,423)	(13,715,836)		(13,715,836)	U	0
(\$7,608,801)	(\$1,224,554)	(\$6.384.247)	U	\$106,510	\$7,849,921	\$3,125,219	\$4,724,702	F	\$0
	\$5,107,342 638,558 189,087 349,170 98,503 181,610 27,919 6,592,189 \$6,123,785) 30,904 0 49,167 0 (1,565,087)	\$210,279 \$284,890 26,586 33,880 130,540 244,060 54,196 50,407 46,803 59,975 468,404 673,212   0	Actual Month Month Budget         Month Sudget         Month Variance           \$210,279         \$284,890         (\$74,611)           26,586         33,880         (7,294)           130,540         244,060         (113,520)           54,196         50,407         3,789           46,803         59,975         (13,172)           468,404         673,212         (204,808)           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           0         0         0           468,404         \$5,823,212         (\$5,354,808)    \$\$5,107,342         \$4,990,265         (\$117,077)           638,558         838,987         200,429           189,087         348,791         159,704	Actual Month         Month Budget         Month End Variance         F / U           \$210,279         \$284,890         (\$74,611)         U           26,586         33,880         (7,294)         U           130,540         244,060         (113,520)         U           54,196         50,407         3,789         F           46,803         59,975         (13,172)         U           468,404         673,212         (204,808)         U           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F           0         0         0         F	Actual Month         Month Budget         Month Variance         F / Variance         Prior Year Y-T-D           \$210,279         \$284,890         (\$74,611)         U         \$4,380,569           26,586         33,880         (7,294)         U         546,214           130,540         244,060         (113,520)         U         1,599,544           54,196         50,407         3,789         F         440,187           46,803         59,975         (13,172)         U         805,057           468,404         673,212         (204,808)         U         7,771,571           0         0         0         0         F         5,201,035           0         0         0         0         F         5,201,035           0         0         0         0         F         0           0         0         0         0         F         0           0         0         0         0         F         0           0         0         0         0         F         0           0         0         0         0         F         0           0         0         0         F	\$210,279 \$284,890 (\$74,611) U \$4,380,569 \$2,228,766 26,586 33,880 (7,294) U 546,214 316,593 130,540 244,060 (113,520) U 1,599,544 1,065,390 54,196 50,407 3,789 F 440,187 415,745 46,803 59,975 (13,172) U 805,057 193,450 468,404 673,212 (204,808) U 7,771,571 4,219,944 0 0 0 0 F 37,200,000 27,315,700 0 0 0 F 5,201,035 5,098,600 0 0 F 5,150,000 (5,150,000) U 42,401,035 57,023,690 0 0 0 F 0 0 0 0 F 0 0 0 0 0 F 0 0 0 0	Actual   Month   Budget   Variance   F / U   Prior Year   Y-T-D   X-T-D   X-	Actual   Month   Budget   Variance   F	Actual   Month   Budget   Variance   V   Prior Year   V-T-D   V-T-D

### **Metropolitan Transit Authority**

### **Comparative Balance Sheets**

					Month Ended February 28, 2021	Month Ended June 30, 2020
CURRENT ASSETS					(unaudited)	(audited)
Cash and cash ed	uivalents				\$8,942,688	\$5,296,169
Receivables from	•	nd local gov	ernment		124,976	7,317,284
Accounts receivab	ole	· ·			781,403	778,437
Materials and sup					2,871,155	2,675,559
Prepaid expense					1,493,103	1,031,959
Pension Deferred				•	25,175,574 39.388.899	25,175,574
Total Current	ASSETS				39,388,899	42,274,982
PROPERTY AND EQU	IPMENT					
Land					14,733,025	14,733,025
Building, shelter a	nd benches				110,000,597	109,841,158
Revenue equipme					170,109,488	169,469,402
Office furniture an	d equipment				5,913,258	5,931,031
Other					27,033,382	22,625,060
L A	I D				327,789,750	322,599,676
Less: Accumulate					(159,249,769)	(158,153,258)
i otai Propen	ty and equipme	nt, net			168,539,981	164,446,418
OTHER ASSETS  Cash and investm	ents for salf-ing	surance and	other		404,116	884,789
Casii and investin	ients for self-ins	surance and	Other	•	404,110	004,703
TOTAL ASSETS				=	\$208,332,996	\$207,606,189
LIABILITIES AND NET						
Accounts payable					\$1,798,427	\$2,770,460
Accrued expenses					7,620,255	7,881,004
Deferred revenue					47,810	45,759
Note Payable				_	0	5,500,000
Total Current	t Liabilities			•	9,466,492	16,197,223
NON-CURRENT LIABI	LITIES					
Deferred Revenue	Э				6,984,117	7,377,453
Refundable Grant					0	431,663
Net Pension Liabi					11,835,343	11,835,343
Pension Deferred		9 I. P C	_		3,915,737	3,915,737
Net other postemp	ployment benef	its obligation	IS		92,575,015	92,575,015
NET ASSETS						
Invested in capital	l assets				161,555,864	151,568,965
Reserve for capita	al purchases				54,116	34,766
Unrestricted	1 / / 1 6 10				(85,903,609)	(63,009,629)
Current Year Surp					7,849,921	(13,320,347)
Total Net Ass	sets				83,556,292	75,273,755
TOTAL LIABILITIES A	ND NET ASSE	TS		=	\$208,332,996	\$207,606,189
_	Current	> 30 days	> 60 Days	> 90 days	Total	
Accounts Receivable	\$647,715	\$103,535	\$23,091	\$7,062	\$781,403	
	82.9%	13.2%	3.0%	0.9%	100.0%	
Accounts Payable	\$1,458,820	\$339,607	\$0	\$0	\$1,798,427	
	81.1%	18.9%	0.0%	0.0%	100.0%	

### **Nashville Metropolitan Transit Authority**

	OIN	lashville & Davidson Co	ounty, Tennessee	)
⊠ Committee I	Discussion Item	☐ Committee Action	on Item	☐ Board Discussion Item
Item Number:	OF-D-21-011		Meeting Date:	04/22/2021
Item Title:	Debit Obligation N	Notification for Line of C	redit Extension	
BACKGROUND:				
enter into a 3-mo the possibility of ir limit at up to \$20 effective July 1, 2 grant funding. Na paratransit operar report of debt obli to the governing I	onth extension of its of a creasing the loan up million through June 020. The loan was not ashville MTA uses a ting costs. The State gations to be filed with body of the public en	existing line of credit loan to \$20 million if needed. 30, 2021 as stated in the eeded due to delays in recaption of this grant for of Tennessee Comptroll thin 45 days of entering in	starting at \$14 mil The Metro Council: city's FY2021 Bud ceiving the FY 202 unding to pay for er's Office requires to any debt agreem public meeting. A commendation	d authorized Nashville MTA to lion with Fifth Third Bank with set Nashville MTA's borrowing lget Resolution which became 1 Section 5307 formula capital preventive maintenance and any public entity to submit a nent. It must also be presented copy of the submission, which
STATUS:				
effective April 1, 2 the note on June	2021 with a borrowin 30, 2021. This loan i	g capacity from \$14 million	on to \$20 million, if sh flow needs throu	ory Note with Fifth Third Bank needed, with an expiration of ugh the remainder of the fiscal
Term:	Three M	lonths		
Maturity D	ate: June 30	, 2021		
Interest R	ate: Variable	e – LIBOR Rate plus 1.65	%	
Legal Fee	: \$920 pa	id to Butler Snow Law Fir	m representing Fif	th Third Bank
Non-Use I	quarterly	s points on the daily unuse y. Maximum fee will not ex y if the loan is increased to	ceed \$7,000 on \$ <sup>2</sup>	•
this funding as it	relates to our prevei		DA paratransit ser	TA) in order to gain access to vices. As soon as we receive
APPROVED:	(.) (1) (1)	1_		

Chief Financial Officer

Page 1 of 3

State Form No. CT-0253 Revised Effective 12/23/2020

### **REPORT ON DEBT OBLIGATION**

(Pursuant to Tennessee Code Annotated Section 9-21-134)

1. Public Entity: Name: Address  THE METROPOLITAN TRANSIT AUTHORITY  430 MYATT DRIVE  MADISON, TN 37115  Debt Issue Name: THE METROPOLITAN TRANSIT AUTHORITY  If disclosing initially for a program, attach the form specified for updates, indicating the frequency required.  2. Face Amount: \$ 20,000,000.00	_ _ _ _
Premium/Discount: \$	_
Tax-exempt Taxable  TIC NIC  Variable: Index plus basis points; or  Variable: Remarketing Agent  Other: LIBOR + 1.65% and a NON-USE Fee of 20 Basis Points, Pd Qrtly	_
4. Debt Obligation:  TRAN RAN CON BAN CRAN GAN C	
5. Ratings:  Unrated  Moody's Standard & Poor's Fitch	
6. Purpose:	
General Government	<u>-</u>
7. Security:  ☐ General Obligation ☐ General Obligation + Revenue/Tax ☐ Revenue ☐ Tax Increment Financing (TIF) ☐ Annual Appropriation (Capital Lease Only) ☐ Other (Describe):	
8. Type of Sale:  Competitive Public Sale Interfund Loan Negotiated Sale Informal Bid  LINE OF CREDIT	_
9. Date:	

State Form No. CT-0253 Revised Effective 12/23/2020

Page 2 of 3

### REPORT ON DEBT OBLIGATION

(Pursuant to Tennessee Code Annotated Section 9-21-134)

### 10. Maturity Dates, Amounts and Interest Rates \*:

Year	Amount	Interest Rate
2021	\$20,000,000.00	LIBOR + 1.65% %
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%

		Interest
Year	Amount	Rate
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%
	\$	%

If more space is needed, attach an additional sheet.

If (1) the debt has a final maturity of 31 or more years from the date of issuance, (2) principal repayment is delayed for two or more years, or (3) debt service payments are not level throughout the retirement period, then a cumulative repayment schedule (grouped in 5 year increments out to 30 years) including this and all other entity debt secured by the same source **MUST BE PREPARED AND ATTACHED**. For purposes of this form, debt secured by an ad valorem tax pledge and debt secured by a dual ad valorem tax and revenue pledge are secured by the same source. Also, debt secured by the same revenue stream, no matter what lien level, is considered secured by the same source.

11. Cost of Issuance and Professionals:			
No costs or professionals			
ш.		MOUNT	FIRM NAME
	(Roun	id to nearest \$)	
Financial Advisor Fees	\$	0	
Legal Fees	\$	920	Butler Snow LLP
Bond Counsel	\$	0	
Issuer's Counsel	\$	0	
Trustee's Counsel	\$	0	
Bank Counsel	\$	0	
Disclosure Counsel	\$	0	
	\$	0	
Paying Agent Fees	\$	0	
Registrar Fees	\$	0	
Trustee Fees	\$	0	
Remarketing Agent Fees	\$	0	
Liquidity Fees	\$	0	
Rating Agency Fees	\$	0	
Credit Enhancement Fees	\$	0	
Bank Closing Costs	\$	0	
Underwriter's Discount%			
Take Down	\$	0	
Management Fee	\$	0	
Risk Premium	\$	0	
Underwriter's Counsel	\$	0	
Other expenses	\$	0	
Printing and Advertising Fees	\$	0	
Issuer/Administrator Program Fees	\$	0	
Real Estate Fees	\$	0	
Sponsorship/Referral Fee	\$	0	
Other Costs	\$	0	
TOTAL COSTS	\$	920	

<sup>\*</sup> This section is not applicable to the Initial Report for a Borrowing Program.

Page 3 of 3 State Form No. CT-0253
Revised Effective 12/23/2020

### **REPORT ON DEBT OBLIGATION**

(Pursuant to Tennessee Code Annotated Section 9-21-134)

12. Recurri	ing Costs:			
	No Recurring Costs	AMOUNT		FIRM NAME
		(Basis points/\$)	(If	different from #11)
	Remarketing Agent			
	Paying Agent / Registrar Trustee			
	Liquidity / Credit Enhancement			
	Escrow Agent Sponsorship / Program / Admin			
	Other NON-USE FEE	20	PAID QRTLY	
13. Disclos	ure Document / Official State	ement:		
	✓ None Prepared			
	EMMA link			or
	Copy attached			
	uing Disclosure Obligations:  n existing continuing disclosure obligations	tion related to the securi	ty for this debt?	s <b>V</b> No
	continuing disclosure obligation agree			
	ther question, date that disclosure is			
Name and	title of person responsible for compli	iance		
15. Writte	n Debt Management Policy:			
	Body's approval date of the current v	version of the written de	bt management policy	12/15/2011
Is the deb	t obligation in compliance with and cle	early authorized under th	ne policy?	
16. Writter	n Derivative Management Po	licy:		
	✓ No derivative			
	Body's approval date of the current v	version of the written de	rivative management policy	
Date of Le	tter of Compliance for derivative		_	
Is the deri	vative in compliance with and clearly	authorized under the po	licy?	s No
17 Culomic	raion of Bonorts			
	ssion of Report:	0.0000000000000000000000000000000000000	المارية	0.4/00/0004
	overning Body: Director, Division of Local Govt Finance	on <u>04/07/2021</u>	and presented at publice either by:	c meeting held on <u>04/22/2021</u>
Сору го г	Mail to:		Email to:	
	Cordell Hull Building	_	LGF@cot.tn.gov	
	425 Rep. John Lewis Parkway N., 4 Nashville, TN 37243-3400	4th Floor		
10 Cinnet				
18. Signatu	AUTHORIZED REPRE	ESENTATIVE		PREPARER
Name	SHELLY B MCELHANEY	DocuSigned by:	JANET POYNTER	DocuSigned by:
Title	CONTROLLER	Stilly B. M	CEllianuayyglyfallager	Janet & Poynter
Firm		E09185C34C5B4A3		101BFE7C247C4ED
Email	ED.OLIPHANT@NASHVII	LLE.GOV	JANET.POYNTER@	DNASHVILLE.GOV
Date	04/07/2021		04/07/2021	

# Nashville Metropolitan Transit Authority of Nashville & Davidson County, Tennessee

$oxed{oxed}$ Committee	Discussion Item	n Item	☐ Board Discussion Item
tem Number:	OF-D-21-012	Meeting Date:	04/22/2021
tem Title:	Monthly Operating Statistics		
CKGROUND:			
	nthly operating statistics through February 28,	2021.	
IRRENT STAT			
ector of Servic	e Quality Dan Freudberg will review the statist	ics at the committe	ee meeting.
PROVED:			
	~ 11		
Dan	Trendlerg		April 16, 2021
	Service Quality		Date

Operations Dashboard Report				
	February 2021	February 2020	Pct. Change	Average Monthly Goals
Ridership				
Total Passengers				
Bus	259,703	689,942	-62.4%	
Access (WeGo)	11,332	23,131	-51.0%	
Access (Overflow/Taxi)	2,898	8,886	-67.4%	
Access-on-Demand *	2,272	5,058	-55.1%	
Access Total	16,502	37,075	-55.5%	
Total	276,205	727,017	-62.0%	785,000
Passengers per Revenue Hour				
Bus	8.87	18.31	-51.6%	18
Access	1.47	1.87	-21.4%	2.1
Total Scheduled Revenue Hours	37,003	50,067	-26.1%	2.1
	37,003	50,007	-20.176	
Total Cost Per Scheduled Revenue Hour of	¢470.40	£420.02	24.20/	
Service	\$170.16	\$129.63	31.3%	
Safety  Miles Between Total Accidents  Miles Between Preventable Accidents  Preventable Accidents  Non-Preventable Accidents  Total Accidents	42,039 154,144 3 8 11	32,641 620,176 1 18 19	28.8% -75.1% 200.0% -55.6% -42.1%	36,000 300,000
Service Quality				
Bus Trip Completion Percentage	98.5%	99.9%	-1.4%	99.5%
Access Trip Denials	0	0	0.0%	0
Miles Between Road Calls	5,709	5,212	9.5%	3,800
On-Time Performance				
Bus	89.7%	87.9%	1.8%	85.0%
Access (WeGo)	92.9%	86.7%	6.1%	89.0%
Access (Overflow/Taxi)	98.2%	96.9%	1.3%	89.0%
Access Total	94.0%	89.6%	4.4%	89.0%
Customer Care				
Passengers Carried Per Complaint				
Bus	3,330	5,564	-40.2%	6,000
Access	485	344	41.0%	600
		00.000	20.6%	
Total Calls Received	18 526	74 447		
Total Calls Received Percent of Calls Answered	18,526 97.4%	23,332 90.4%	-20.6% 7.0%	95.0%

Operations Dashboard Report				
	FY2021 February	FY2020 February	Pct. Change	Average Monthly Goals
Ridership				
Total Passengers	0.000.404	5.070.700	55.00/	
Bus	2,636,461	5,973,728	-55.9%	
Access (WeGo)	107,425	194,886	-44.9%	
Access (Overflow/Taxi)	27,246	67,432	-59.6%	
Access-on-Demand *	23,490	37,284	-37.0%	
Access Total	158,161	299,602	-47.2%	0.000.000
Total	2,794,622	6,273,330	-55.5%	6,280,000
Passengers per Revenue Hour				
Bus	10.50	18.00	-41.7%	18
Access	1.49	1.86	-19.9%	2.1
Total Scheduled Revenue Hours	323,233	436,704	-26.0%	2.1
	323,233	430,704	-20.076	
Total Cost Per Scheduled Revenue Hour of				
Service	\$163.27	\$119.82	36.3%	
• • •				
Safety	50.047	44.000	0.4.50/	00.000
Miles Between Total Accidents	52,047	41,809	24.5%	36,000
Miles Between Preventable Accidents	405,963	248,953	63.1%	300,000
Preventable Accidents	10	22	-54.5%	
Non-Preventable Accidents	68	109	-37.6%	
Total Accidents	78	131	-40.5%	
Service Quality				
Bus Trip Completion Percentage	98.6%	99.7%	-1.1%	99.5%
Access Trip Denials	0	0	0.0%	0
Miles Between Road Calls	4,891	4,830	1.3%	3,800
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
On-Time Performance				
Bus	90.6%	84.7%	5.8%	85.0%
Access (WeGo)	93.3%	82.9%	10.4%	89.0%
Access (Overflow/Taxi)	97.7%	95.5%	2.2%	89.0%
Access Total	94.2%	86.2%	8.0%	89.0%
Customer Care				
Passengers Carried Per Complaint				
Bus	3,333	4,861	-31.4%	6,000
Access	482	299	61.0%	600
Total Calla Dassired	440.005	240 440	40.40/	
Total Calls Received	116,695	216,416	-46.1%	05.00/
Percent of Calls Answered	96.7%	89.8%	7.0%	95.0%
* "Access on Demand service began March 2	018"			

### **Operations Dashboard Glossary**

Metric	Definitons
Ridership	
Total Passengers	
Bus	Total fixed route passenger boardings on all WeGo operated services
Access (WeGo)	Total paratransit passenger boardings on WeGo vehicles
Access (Overflow/Taxi)	Total paratransit passenger boardings on third-party service providers
Access on Demand	Total paratransit passenger boardings on Access-on-Demand service by third-party providers
Access Total	Total paratransit boardings (WeGo vehicles and third-party service providers, includes Access-on Demand ridership)
Passengers per Revenue Hour	
Bus	Total fixed route passenger boardings divided by total scheduled fixed route revenue vehicle hours.
Access	Total paratransit boardings on WeGo vans divided by total scheduled paratransit revenue vehicle hours.
Total Scheduled Revenue Hours	Total fixed route and paratransit scheduled revenue vehicle hours.  Note: Revenue vehicle hours are total vehicle in-service hours excluding vehicle travel from the garage to the first timepoint (or pickup for paratransit) and from the last timepoint (or pickup) to the garage.
Total Cost Per Scheduled Revenue Hour of Service	Total fully allocated cost to deliver service divided by the total scheduled revenue hours.
Safety	
Miles Between Total Accidents	Total number of miles travelled by all WeGo revenue vehicles (fixed route and paratransit) divided by the total number of accidents.
Miles Between Preventable Accidents	Total number of miles travelled by all WeGo revenue vehicles (fixed route and paratransit) divided by the total number of preventable accidents.
Preventable Accidents	A motor vehicle collision, in which the Operator did not do everything reasonable to avoid a collision, committed an error or failed to react to the errors of others.
Non-Preventable Accidents	A motor vehicle collision in which the Operator committed no driving error and reacted reasonably to the errors of others.
Internal Accidents	A motor vehicle collision that occurs on Nestor or Myatt yard.
External Accidents	A motor vehicle collision that occurs outside of Nestor or Myatt yard.

### **Operations Dashboard Glossary**

Metric

#### **Definitions**

#### **Service Quality**

Bus Trip Completion Percentage

Percentage of one-way fixed route revenue trips completed versus scheduled.

Access Trip Denials

Total number of paratransit trips that cannot be scheduled within one hour before or after the customer's requested pick-up time.

Miles Between Road Calls

Any mechanical failure, excluding farebox and accidents. Bus and Access metrics will be reported separately.

#### **On-Time Performance**

Bus

Access (WeGo & Taxi/Overflow)

Percentage of total scheduled fixed route timepoint departures occurring between 59 seconds early and 5 minutes 59 seconds late.

Percentage of total trips where vehicle arrives no later than 59 seconds outside of the scheduled pick-up window.

#### **Customer Care**

### **Passengers Carried Per Complaint**

Bus

Access

Total fixed route passengers divided by total fixed route customer complaints.

Total paratransit (WeGo and third-party service providers) passengers divided by total paratransit customer complaints.

### **Total Calls Received**

Percent of Calls Answered

Percentage of calls received that were answered. Unanswered calls are calls that are lost for any reason once in the customer call phone queue.

### **Nashville Metropolitan Transit Authority**

Meeting Date: 04/22/2021

of Nashville & Davidson County, Tennessee

### List of upcoming procurement projects

#### **BACKGROUND:**

### **Project Name: Batteries**

- Brief Description: This project is to determine a supplier for all our Battery requirements for WeGo's rolling assets.
- Anticipated Publish Date: April 2021
- Estimated Project Value: \$100,000 \$150,000

### **Project Name: Ford Spare Parts**

- Brief Description: This project is to determine a supplier for the purchase of all Ford Spare Parts required for WeGo's rolling assets.
- Anticipated Publish Date: April 2021
- Estimated Project Value: \$ 150,000 \$250,000

### **Project Name: 2020981 General Printing Services**

- Brief Description: The project will provide general copying, offset, and specialty printing services on as needed requests
- Anticipated Publish Date: May 2021
- Estimated Project Value: \$100,000 \$250,000

### Project Name: RFP 2021988 Access Controls System

- Brief Description: The project seeks a contractor to provide account controls professional services for MTA\RTA facilities to include systems\hardware maintenance of Symmetry Security Management. Maintenance/repairs may also include design, implement, integration on a task order basis.
- Anticipated Publish Date: May 2021
- Estimated Project Value: \$100,000 \$250,000

### Project Name: RFP 2021999 COVID-19 Mitigation Services (MTA, RTA)

- Brief Description: The project seeks a contractor to provide consultation services for long-term strategy to help mitigate the risk of communal COVID-19 infectious spread to our customers and employees.
- Anticipated Publish Date: May 2021
- Estimated Project Value: \$150,000 \$320,000

### **Project Name: Tires**

- Brief Description: This project is to determine a supplier to furnish tires for all revenue and nonrevenue vehicles.
- Anticipated Publish Date: May 2021
- Estimated Project Value: \$ 300,000 \$600,000

### Project Name: Myatt Scale Removal & Paving Rehabilitation

- Brief Description: This project will remove the weigh scale at the Myatt entrance gate and put new paving in the affected area.
- Anticipated Publish Date: May 2021
- Estimated Project Value: \$300,000 \$400,000

### Project Name: 2020950 Elevator & Escalator Preventative Maintenance

- Brief Description: The project seeks a contractor to provide maintenance, repair and related services for full-service elevators, escalators, chair/platform lifts and potential rebuild
- Anticipated Publish Date: June 2021
- Estimated Project Value: \$800,000 \$900,000

### **CURRENT STATUS:**

Pursuant to earlier Board discussion, staff will provide a rolling list of upcoming procurements to the Board on a monthly basis. Staff requests members make them aware of any potentially interested suppliers for planned procurement activity.

Unless there are questions of staff, no discussion is planned at the meeting. This material is provided for information only.

APPROVED:	
hte Roberts - I	April 16, 2021
Chief Administrative Officer	Date