REGIONAL TRANSPORTATION AUTHORITY
Of Middle Tennessee

EXECUTIVE COMMITTEE MEETING

Wednesday, November 18, 2026 | 9:30 AM

GNRC – Greater Nashville Regional Council
44 Vantage Way, Ste. 450
Nashville, TN 37228

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1. **Call to Order**
2. **Approval of October 21, 2026 Minutes**
3. **Public Comments**
4. **Finance Committee Report – Mayor Ken Moore, Chair**
   - Monthly Financial Report Compared to Budget – Amanda Vandegrift, Deputy CEO of Finance & Administration — **R-D-26-024** **Pg. 4**
   - Request to extend the Period of Exclusive Negotiations for Joint Development of Donelson Station – Debbie Frank, DCEO of Growth & Development — **R-A-26-022** **Pg. 10**
5. **Operations Committee Report – Mayor Rick Bell, Chair**
   - RTA Monthly Operating Statistics – Andy Burke, COO — **R-D-26-025** **Pg. 12**
6. **CEO's Report – Stephen G. Bland, CEO**
7. **Chair's Report – Mayor Randall Hutto, Chair**
8. **Other Business**
9. **Adjournment**

MINUTES
EXECUTIVE COMMITTEE MEETING
REGIONAL TRANSPORTATION AUTHORITY

October 21, 2026

I. Call to Order: The regular meeting of the Executive Committee of the Regional Transportation Authority (RTA) of Middle Tennessee was convened on Wednesday, October 21, 2026, at the Greater Nashville Regional Council, located at 44 Vantage Way, Suite 450, Nashville, TN 37228. The Executive Committee meeting was officially called to order by Wilson County Mayor, Randall Hutto at 9:31 AM.

Executive Committee Members in Attendance:
Mayor Randall Hutto – Wilson County (Chair)
Mayor Paige Brown – City of Gallatin (Vice Chair)
Ed Cole – Davidson County (Gov. Appt.)
Mayor Freddie O'Connell – Davidson County
Mayor Ken Moore – City of Franklin
Mayor Rick Bell – City of Lebanon Mayor
Nicole Rowan – Sumner County (Gov. Appt.)
Kelly Dannenfelser – Williamson County (Gov. Appt.)

Others Present:
Mayor Nelson Andrews – City of Brentwood
Mayor Jamie Clary – City of Hendersonville
Russell Brashear – City of Murfreesboro (Alt.)
Mayor Randy Allen – Rutherford County
Joe Horne – Williamson County (Alt.)
Kaitlyn McClanahan – TDOT

III. Approval of Minutes: Mayor Moore made a motion to approve the minutes of the September 30, 2026, Executive Committee meeting. Governor's Appointee Ed Cole seconded the motion, and the Executive Committee unanimously approved the minutes.

IV. Public Comments: Mayor Hutto opened the opened the floor for public comments. The public was reminded that comments were limited to two minutes. The following members of the public gave public remarks:

- **John Bull**
- **Barry Hobbs**

V. Transit Citizen Leadership Academy Presentation: Mayor Hutto invited members of the Transit Alliance's Transit Citizen Leadership Academy to present their 28th classes final capstone project. The TCLA is a mobility learning program that works to educate regional leaders across public, private, and nonprofit organizations on how transportation systems impact economic growth, equity, land use, affordability, and quality of life.

Michelle Lacewell of the Greater Nashville Regional Council introduced two students, Ashleigh Glasscock of OHM, and Hannah Pack of Kimley Horn who gave the following presentation:

The TCLA's capstone presentation, sponsored by Ascension St. Thomas, focused on access to healthcare through transportation. Students spoke with several agencies, riders, and researched how transportation availability impacts healthcare access in Middle Tennessee.

They identified various compounding challenges to healthcare access and how growing transportation demands and unique transit needs impact that access. Ascension St. Thomas is also addressing these challenges with their Community Health Needs Assessment, which considers difficulty accessing transportation as a form of medical underservice.

The class recommended that healthcare providers survey patients on their transportation options during scheduling and for transit agencies to use this data in their service planning.

Patients typically report how they got to their appointment at the intake stage, but this does not address if the patient's transportation plan is aligned with their outcome. As planners and advocates, TCLA members explored ways to connect health and transportation systems to expand care access.

As a former physician himself, Mayor Moore mentioned the importance of expanding healthcare questionnaires to survey patients about transit options. He would like to have access to a list of alternative transit resources that the counties could distribute.

Ms. Pack noted that they were considering creating a toolkit with resources.

Governor's Appointee Cole asked if healthcare providers in Middle Tennessee are currently collecting information about the reason for missed or cancelled appointments.

Ms. Pack said that Ascension has a program that helps to identify vulnerable patients and assign them a community healthcare worker, but this is not a routine question asked of all patients.

Governor's Appointee Rowan, a TCLA graduate, asked if the class saw patterns in the data regarding social and political determinacies of health in certain areas in Middle Tennessee.

TCLA member Austin Fausnaught said that while the class did not have access to data regarding those questions, anecdotal evidence suggests that limited transportation options deter patients in areas where the built environment is underdeveloped. City planning must be connected with transit planning.

With no further discussion, Mayor Hutto thanked the TCLA for their capstone presentation.

VI. **Finance Committee Report:** Mayor Ken Moore introduced the following for discussion:

a. **Monthly Financial Report Compared to Budget (R-D-26-022):** Preceding his report, Mayor Ken Moore invited RTA Board members to join the Finance Committee. Mayor Moore remarked that we are two months into the new fiscal year with revenues and expenses hitting their expected budgets. Mayor Moore was available to answer questions; however, the committee had none, and no further discussion followed.

VII. **Operations Committee Report:** Mayor Rick Bell introduced the following items for discussion:

a. **Monthly Operating Statistics (R-D-26-023):** Chief Operations Officer, Andy Burke presented the RTA Monthly Dashboard Report for August 2026 to the Executive Committee.

The operators of the WeGo Star, the Transit Solutions Group (TSG), is planning for their biannual mock disaster planning drill. This is an effort to prepare stakeholders for emergency scenarios. The drill will be conducted early next year.

Previously, the RTA Board approved the procurement of 10 MCI over-the-road coaches for express bus services. The operations team has begun inspecting the buses and expect

completed delivery and full-service use by March. This fleet will be owned by RTA and operated by Anchor Transportation.

Mr. Burke was present and available to answer questions; however, the committee had none, and no further discussion followed.

CEO's Report: CEO Bland presented the following report:

1. The Murfreesboro Park & Ride project is officially complete. We joined city officials for a dedication and ribbon cutting on October 16. Thank you to Russ Brashear, Jim Kerr, and everyone with the Murfreesboro Transit Operations office.

2. Our expanded service to Tennessee Titans games has been doing well thus far. In addition to the continuation of gameday service on the WeGo Star and express service from Sumner County, we have added gameday service to all of the regional routes to accommodate increased ridership. We are also continuing additional service on game days in partnership with the Nashville Soccer Club.

3. While service to Titans home games from our new park and ride lot in Franklin at Cool Springs has been successful, we are still working through specific logistical issues regarding regular service from Franklin with Highwoods Properties, the owner of the property. As a result, we have postponed the transition of service from the current park and ride lot until the open issues can be resolved.

There was no further discussion.

VIII. Chair's Report: There was no chair report.

IX. Other Business: No other business came before this board.

X. Adjournment: With no further business, Mayor Moore called for a motion to adjourn. Mayor Hutto motioned to adjourn the meeting, which was adjourned at 10:01 AM.

Respectfully submitted:

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Ed Cole, RTA Secretary & Davidson County Governor Appointee

Regional Transportation Authority

of Middle Tennessee

☒ **Committee Discussion Item** ☐ **Exec. Committee Discussion Item** ☐ **Board Discussion Item**

☐ **Committee Action Item** ☐ **Exec. Committee Action Item**

Item Number:	**R-D-26-024**	**Meeting Date:**	**11/18/2026**
Item Title:	**Monthly Financial Report Compared to Budget**		

BACKGROUND:

Attached is a summary of the statement of operations for July through September 2026 compared to the approved fiscal year (FY) 2027 budget.

Revenues during the first three months of FY 2027 were 11.1% lower than budgeted, which was primarily due timing differences in receiving RTA's direct subsidy from Metro Nashville. This was partially offset by higher than anticipated passenger revenues, other operating revenues, and regional funds. Passenger revenues were 23.2% (or $49,373) higher than budgeted due to higher ridership and special events revenue. Other operating revenues were 7.9% (or $8,545) higher than budgeted due to higher rental and non-transportation income. Regional funds were 28.5% (or $231,531) higher than budgeted due to timing differences in the draw of reserve funds to support service during the fiscal year.

Expenses during the first three months of FY 2027 were 4.0% lower than budgeted, due to lower than anticipated expenses for fuel and other services.

As of September 30, 2026, RTA owed Nashville MTA approximately $580,757 for services provided. In turn, MTA owes RTA approximately $74,992 for fares collected.

STATUS:

Deputy CEO for Finance & Administration Amanda Vandegrift will be available to answer questions.

APPROVED:

Amanda Vandegrift

Deputy CEO of Finance and Administration

11/18/2026

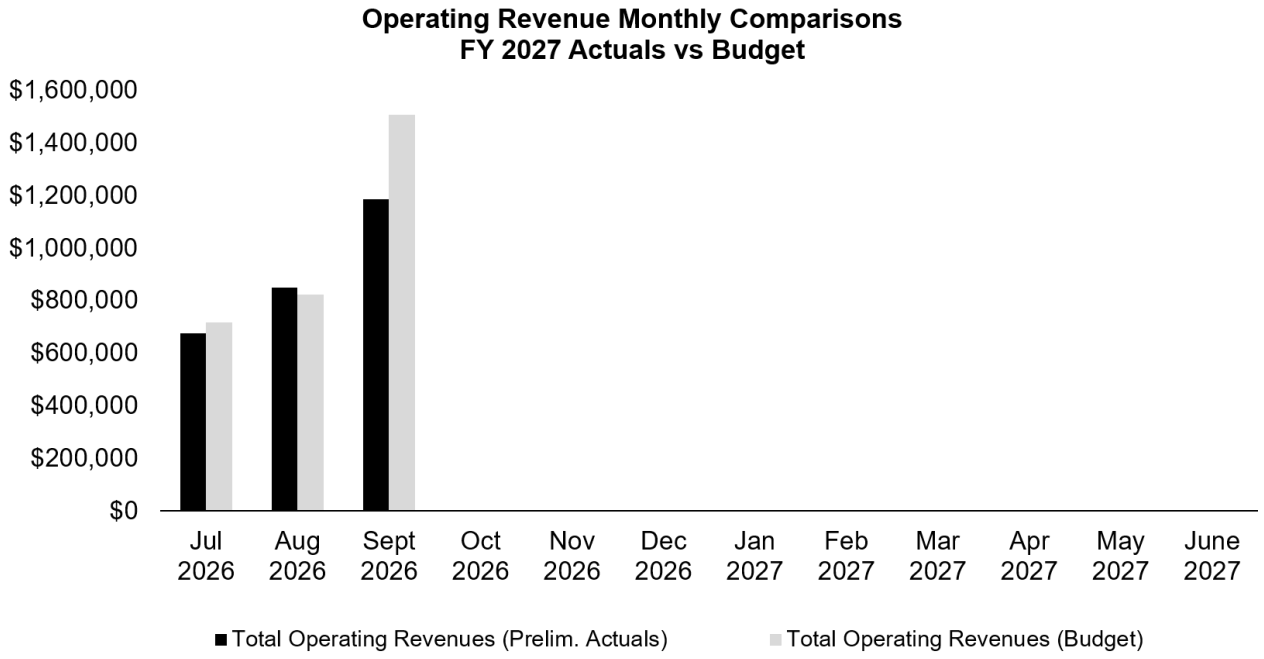
Date

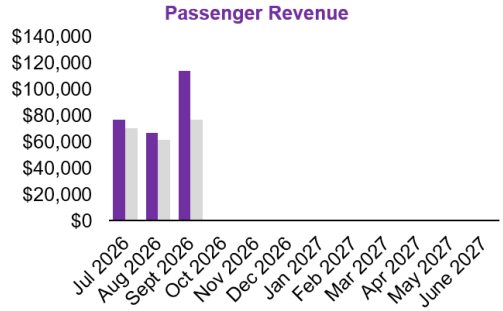
September 2026 Operating Revenue by Category:

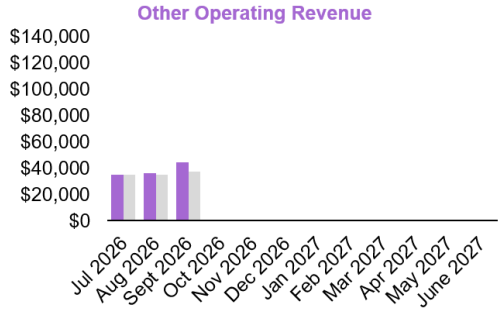
	September 2026	Fiscal Year To Date	Approved FY 2027 Budget	% Budget To Date
Passenger Revenues (Budget)	76,940	208,910	939,002	22%
Passenger Revenues (Actuals)	113,942	257,283		27%
Other Operating Revenues (Budget)	37,430	107,650	457,950	24%
Other Operating Revenues (Actuals)	44,572	116,195		25%
Local Funds (Budget)	600,000	600,000	2,153,497	28%
Local Funds (Actuals)	-	-		-
Regional Funds (Budget)	282,500	811,881	1,631,981	50%
Regional Funds (Actuals)	509,321	1,043,512		64%
State Funds (Budget)	-	-	791,500	-
State Funds (Actuals)	-	-		-
Federal Funds (Budget)	509,920	1,320,050	6,167,583	21%
Federal Funds (Actuals)	517,026	1,294,280		21%
Total Operating Revenues (Budget)	**1,506,790**	**3,048,491**	**12,141,513**	**25%**
Total Operating Revenues (Actuals)	**1,184,861**	**2,711,270**		**22%**

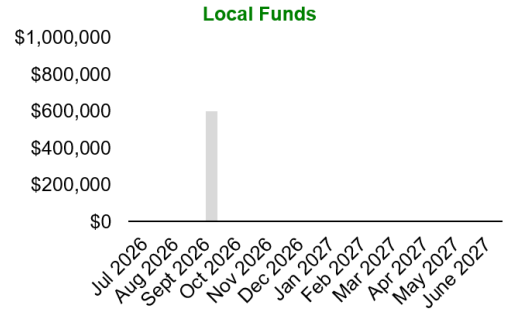
September 2026 Operating Expenses by Category:

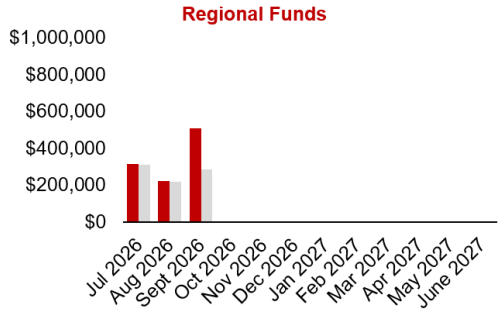
	September 2026	Fiscal Year To Date	Approved FY 2027 Budget	% Budget To Date
MTA Management Contract (Budget)	78,000	234,000	936,000	25%
MTA Management Contract (Actuals)	78,000	234,000		25%
Services (Budget)	824,087	2,399,526	9,793,749	25%
Services (Actuals)	720,197	2,308,684		24%
Fuel & Lubricants (Budget)	58,350	177,830	691,969	26%
Fuel & Lubricants (Actuals)	48,484	145,560		21%
Materials & Supplies (Budget)	1,054	2,904	15,975	18%
Materials & Supplies (Actuals)	-	-		-
Utilities (Budget)	15,150	46,180	183,250	25%
Utilities (Actuals)	19,015	52,259		29%
Casualty & Liability (Budget)	41,058	128,144	497,670	26%
Casualty & Liability (Actuals)	40,410	127,382		26%
Other (Budget)	908	14,759	22,900	64%
Other (Actuals)	-	15,763		69%
Total Operating Expenses (Budget)	**1,018,607**	**3,003,343**	**12,141,513**	**25%**
Total Operating Expenses (Actuals)	**906,106**	**2,883,648**		**24%**

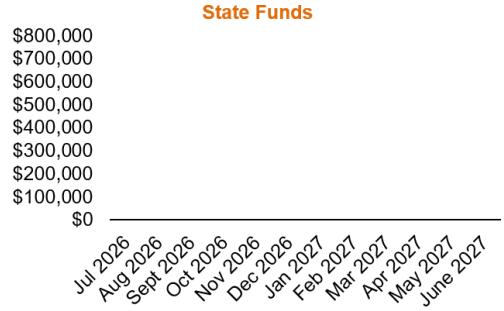

Operating Revenue Monthly Comparisons
FY 2027 Actuals vs Budget
$1,600,000
$1,400,000
$1,200,000
$1,000,000
$800,000
$600,000
$400,000
$200,000
$0
Jul 2026
Aug 2026
Sept 2026
Oct 2026
Nov 2026
Dec 2026
Jan 2027
Feb 2027
Mar 2027
Apr 2027
May 2027
June 2027
Total Operating Revenues (Prelim. Actuals)
Total Operating Revenues (Budget)

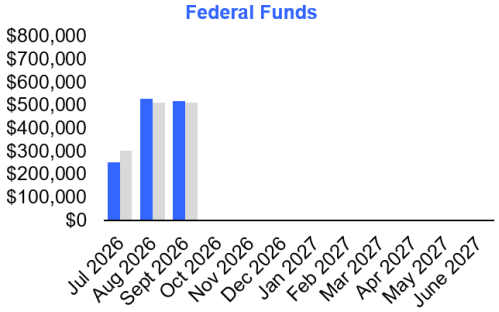

Passenger Revenue
$140,000
$120,000
$100,000
$80,000
$60,000
$40,000
$20,000
$0
Jul 2026
Aug 2026
Sept 2026
Oct 2026
Nov 2026
Dec 2026
Jan 2027
Feb 2027
Mar 2027
Apr 2027
May 2027
June 2027


Other Operating Revenue
$140,000
$120,000
$100,000
$80,000
$60,000
$40,000
$20,000
$0
Jul 2026
Aug 2026
Sept 2026
Oct 2026
Nov 2026
Dec 2026
Jan 2027
Feb 2027
Mar 2027
Apr 2027
May 2027
June 2027

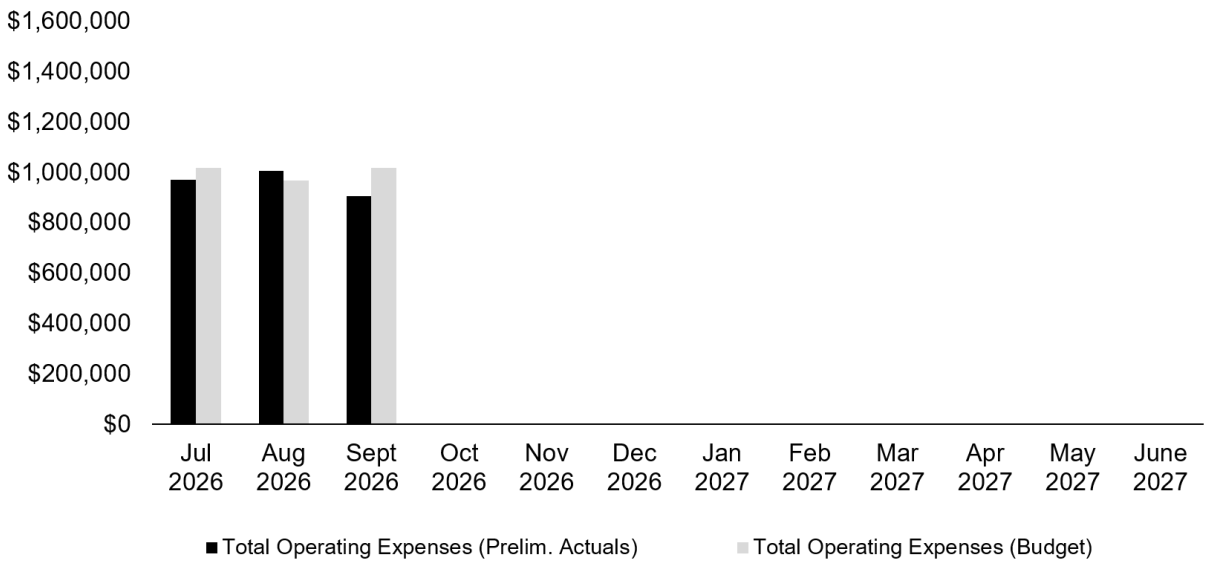

Local Funds
$1,000,000
$800,000
$600,000
$400,000
$200,000
$0
Jul 2026
Aug 2026
Sept 2026
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Dec 2026
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May 2027
June 2027

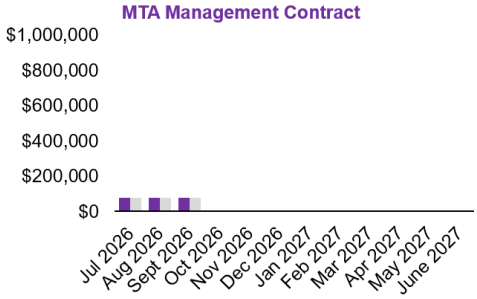

Regional Funds
$1,000,000
$800,000
$600,000
$400,000
$200,000
$0
Jul 2026
Aug 2026
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June 2027

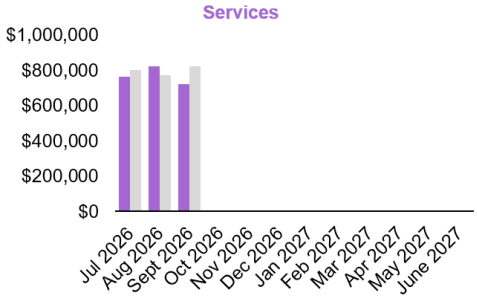

State Funds
$800,000
$700,000
$600,000
$500,000
$400,000
$300,000
$200,000
$100,000
$0
Jul 2026
Aug 2026
Sept 2026
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June 2027

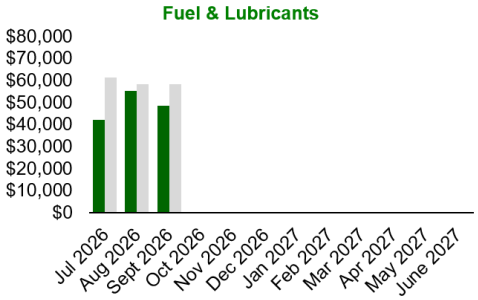

Federal Funds
$800,000
$700,000
$600,000
$500,000
$400,000
$300,000
$200,000
$100,000
$0
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June 2027

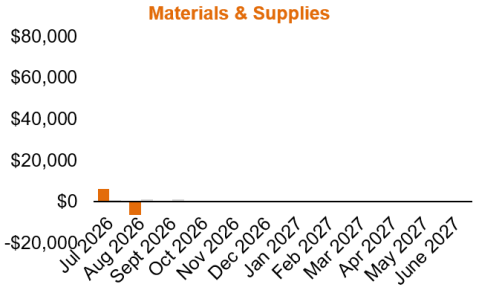
Operating Expenditures Monthly Comparisons
FY 2027 Actuals vs Budget

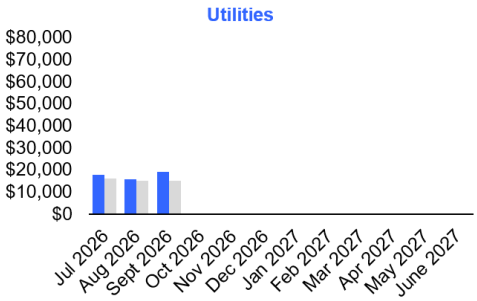


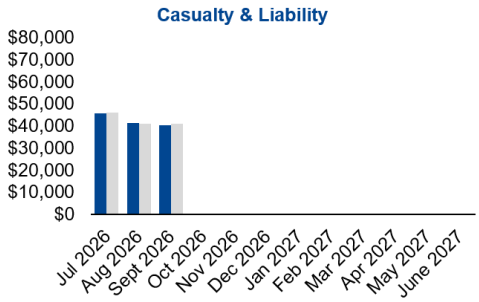


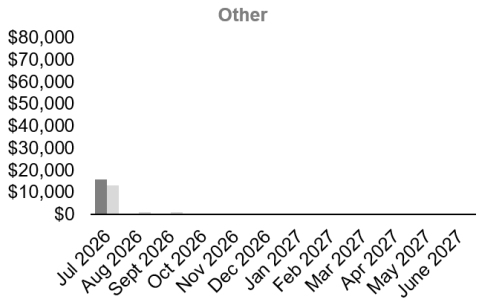












Regional Transportation Authority
Statement of Operations Compared to Budget
For the Period Ending September 2026
UNAUDITED

	Month Actual	Month Budget	Month Var. [F/(U)]	Prior Y-T-D	Current Y-T-D	Budget Y-T-D	Y-T-D Var. [F/(U)]	Annual Budget
REVENUES								
Fare Revenues - Bus	44,024	26,360	17,664	72,532	104,019	77,270	26,749	351,552
Fare Revenues - Train	55,434	38,260	17,174	111,472	127,730	114,220	13,510	464,100
Fare Revenues - Special Events	14,484	12,320	2,164	27,756	25,534	17,420	8,114	123,350
Other Non-Transportation Revenue	44,572	37,430	7,142	110,292	116,195	107,650	8,545	457,950
Total Operating Revenue	**158,514**	**114,370**	**44,144**	**322,053**	**373,478**	**316,560**	**56,918**	**1,396,952**
Local Operating Assistance	-	600,000	(600,000)	156,087	-	600,000	(600,000)	2,153,497
Regional Operating Subsidies	509,321	282,500	226,821	641,342	1,043,512	811,881	231,631	1,631,981
State Operating Assistance	-	-	-	-	-	-	-	791,500
Total Operating Assistance	**509,321**	**882,500**	**(373,179)**	**797,429**	**1,043,512**	**1,411,881**	**(368,369)**	**4,576,978**
CMAQ Operating Revenues	291,753	272,240	19,513	787,536	863,950	829,690	34,260	3,292,847
Total CMAQ Revenue	**291,753**	**272,240**	**19,513**	**787,536**	**863,950**	**829,690**	**34,260**	**3,292,847**
Capital Operating Reimbursement	225,273	237,680	(12,407)	633,497	430,330	490,360	(60,030)	2,874,736
TOTAL CAPITAL OPERATING REVENUES	**225,273**	**237,680**	**(12,407)**	**633,497**	**430,330**	**490,360**	**(60,030)**	**2,874,736**
Total Revenue	**1,184,861**	**1,506,790**	**(321,929)**	**2,540,515**	**2,711,270**	**3,048,491**	**(337,221)**	**12,141,513**
Labor & Fringes	78,000	78,000	-	226,050	234,000	234,000	-	936,000
Services	720,197	824,087	103,890	2,350,083	2,308,684	2,399,526	90,842	9,793,749
Fuel & Lubricants	48,484	58,350	9,866	139,058	145,560	177,830	32,270	691,969
Parts, Materials & Supplies	-	1,054	1,054	662	-	2,904	2,904	15,975
Utilities	19,015	15,150	(3,865)	44,448	52,259	46,180	(6,079)	183,250
Casualty & Liabilities	40,410	41,058	648	115,510	127,382	128,144	762	497,670
Other Miscellaneous Expenses	-	908	908	12,000	15,763	14,759	(1,004)	22,900
Total Expenses	**906,106**	**1,018,607**	**112,501**	**2,887,811**	**2,883,648**	**3,003,343**	**119,695**	**12,141,513**
Surplus/(Deficit) before GASB 33	278,755	488,183	(209,428)	(347,296)	(172,378)	45,148	(217,526)	-
CARES Act Capital Reimbursement	-	-	-	87,376	-	-	-	-
Capital Asset Purchases	431,366	-	431,366	733,708	452,405	-	452,405	-
Depreciation	(355,689)	-	(355,689)	(1,143,337)	(1,067,066)	-	(1,067,066)	-
(Loss)Gain on Sales	-	-	-	-	-	-	-	-
Surplus /(DEFICIT)	**354,433**	**488,183**	**(133,750)**	**(669,549)**	**(787,039)**	**45,148**	**(832,187)**	**-**

Regional Transportation Authority
Summary Comparitive Balance Sheet
For the Period Ending September 2026
Unaudited

	This Month September	Fiscal YE 2026 June
ASSETS		
CURRENT ASSETS		
Cash and Equivalents	2,771,240	2,607,347
Investment Accounts	7,167,258	7,102,893
Receivables from Federal, State, and Local Gov't	928,091	1,523,239
Accounts Receivable	214,266	193,787
Inventory - parts	602,261	603,021
Prepaid Expenses and Other	355,389	33,389
TOTAL CURRENT ASSETS	**12,038,505**	**12,063,676**
PROPERTY AND EQUIPMENT		
Land	3,873,052	3,873,052
Buildings, Shelters, and Benches	19,414,364	19,411,777
Revenue Equipment and Parts	30,700,151	30,639,140
Office Furniture and Equipment	2,158,357	2,158,357
Guideway Improvements	11,382,933	11,382,933
Work in Progress	3,762,011	3,329,899
	71,290,868	70,795,158
Less Accum Depreciation and Amortization	(36,683,244)	(35,616,178)
TOTAL PROPERTY AND EQUIPMENT, NET	**34,607,624**	**35,178,980**
TOTAL ASSETS	**46,646,129**	**47,242,656**
LIABILITIES		
CURRENT LIABILITIES		
Accounts Payable	1,533,974	1,588,107
Accrued Expenses	20,843	27,846
Deferred Revenue	5,746,032	5,894,382
Notes Payable	400,000	-
TOTAL CURRENT LIABILITIES	**7,700,849**	**7,510,335**
Federal Govt Capital Grants	13,790,310	13,790,310
INVESTED IN CAPITAL ASSETS	**13,790,310**	**13,790,310**
NET ASSETS		
Unrestricted	25,942,009	25,897,530
Current Year Surplus(Deficit)	(787,039)	44,481
TOTAL NET ASSETS	**25,154,970**	**25,942,011**
TOTAL LIABILITIES AND NET ASSETS	**46,646,129**	**47,242,656**

	Current	> 30 days	> 60 Days	> 90 days	Total
Accounts Receivables	$208,729	$5,537	$0	$0	$214,266
	97.4%	2.6%	0.0%	0.0%	100%
Accounts Payable	$1,533,608	$0	$0	$366	$1,533,974
	100.0%	0.0%	0.0%	0.0%	100%

Regional Transportation Authority

of Middle Tennessee

☐ **Committee Discussion Item** ☐ **Exec. Committee Discussion Item** ☐ **Board Discussion Item**

☐ **Committee Action Item** ☒ **Exec. Committee Action Item**

Item Number:	**R-A-26-022**	**Meeting Date:**	**11/18/2026**
Item Title:	**Request to extend the Period of Exclusive Negotiations for Joint Development of Donelson Station**		

BACKGROUND:

On June 13, 2022, RTA received an unsolicited proposal from H.G. Hill and Southeast Venture (HGH/SV) to lease a portion of RTA-owned property adjacent to Donelson Station to facilitate the development of a mixed-use complex of housing, commercial and retail space to complement the rail station and to generate long-term revenue for the Authority.

Under the Authority's Unsolicited Proposals Policy, the Board on October 19, 2022, authorized the Chief Executive Officer to enter a twenty-four (24)-month period of exclusive negotiations with HGH/SV to develop a joint development agreement that encompasses a design plan for the transit-related improvements, a long-term ground lease, and other long-term financial arrangements as the developer refines the plans for the rest of the project to present a final project plan for RTA Board and FTA approval. The Board extended the period by twelve (12) months on September 18, 2024, and again on October 18, 2025, through December 31, 2026.

The public infrastructure at Donelson Station is a core mobility investment, programmed to proceed with or without adjacent development. RTA has secured nearly $30 million in local, state, and federal funding to deliver the public infrastructure in three phases:

Phase I – Core Infrastructure and Regional Access Improvements: a new signalized connection to Donelson Pike, railroad quiet zone, a six-bay bus-only roadway, and pedestrian walkways and shelters.

Phase II – Internal Circulation and Passenger Platform Enhancements: the internal roadway network and stormwater infrastructure, passenger amenities, canopies at each bus bay, and new canopies on the WeGo Star platform. This new roadway will also serve the future mixed-use development.

Phase III – Transit Center Building: a climate-controlled transit center that will anchor the station. On September 30, 2026, the Board approved a contract with Wendel Companies, which is underway on design and will support construction bidding and construction administration.

WeGo will advance bidding for construction of Phases I and II next month. In parallel, RTA is advancing the land swap with H.G. Hill that the Board authorized on July 15, 2026. The property exchange is essential to Phase II. It provides the land needed for the internal circulation and stormwater management that serve both the station and the development site.

This sequencing drives the need for more time. HGH/SV cannot advance the mixed-use development until WeGo completes Phases I, II, and III, so the development design plan, financial terms, and ground lease must be set against the transit improvements as they move from design into construction. Extending the negotiations through 2027 keeps both efforts aligned while the land swap closes and Phases I and II go to bid.

If terms acceptable to the RTA Board and FTA cannot be reached, the project will not proceed as a joint development. RTA will still deliver the transit center, station improvements, and the supporting public infrastructure.

RECOMMENDATION:

Staff requests that the Board authorize the Chief Executive Officer to extend the period of exclusive negotiations with H.G. Hills and Southeast Venture for the joint development of Donelson Station and surrounding property to December 31, 2027 pursuant to applicable FTA guidelines. RTA Board approval will be required prior to the execution of any final proposed development terms negotiated through this authorization.

APPROVED:

11/18/2026

_____ _____

Board Secretary *Date*

Regional Transportation Authority

of Middle Tennessee

☒ **Committee Discussion Item** ☐ **Exec. Committee Discussion Item** ☐ **Board Discussion Item**

☐ **Committee Action Item** ☐ **Exec. Committee Action Item**

Item Number:	**R-D-26-025**	**Meeting Date:**	**11/18/2026**
Item Title:	**Monthly Operating Statistics**		

BACKGROUND:

Attached are monthly operating statistics for **September 2026**.

Ridership

RTA carried 29,161 passengers in September, a 4.6 percent increase over September 2025. Regional bus ridership reached 16,032 passengers, up 17.5 percent year over year. WeGo Star carried 13,129 passengers, down 7.8 percent.

The Southeast Corridor grew 23.8 percent, with Route 84 Murfreesboro Express up 24.8 percent. The Northwest Corridor increased 17.7 percent, led by Route 89 Springfield Joelton at 48.2 percent and Route 94 Clarksville at 11.7 percent. The North Corridor (Route 87) grew 8.3 percent. The South Corridor (Route 95 Spring Hill Franklin) was the only commuter corridor to decline, down 8.0 percent. The Star West End Shuttle increased 34.3 percent and averaged 24.0 passengers per trip, the highest productivity of any regional bus route. It carried one quarter of all regional bus passengers using less than 4 percent of revenue hours. Regional ridership now stands at 56.5 percent of pre-pandemic levels, up from 54.0 percent a year ago.

The mix of riders has shifted. In September 2025, WeGo Star carried 590 more passengers than regional bus. This September, regional bus carried 2,903 more passengers than WeGo Star.

Safety

Regional bus recorded no accidents in September, compared to five in September 2025. WeGo Star also operated accident free. Fiscal year to date, regional bus has recorded one accident compared to eleven during the same period last year, a 91 percent reduction. The accident rate fell from 7.43 to 0.67 per 100,000 miles. Staff continue emphasizing operator coaching, defensive driving, and operational oversight to sustain this improvement.

Operational Reliability

Regional bus trip completion was 99.77 percent, compared to 99.94 percent in September 2025. Fiscal year to date, completion is 99.56 percent compared to 99.90 percent. WeGo Star completed 100 percent of scheduled trips. Regional bus on-time performance was 79.2 percent, up from 77.4 percent last September. WeGo Star on-time performance was 95.6 percent, compared to 98.4 percent in both September 2025 and August 2026. The fiscal year to date figure of 87.0 percent still reflects July, when a lightning strike destroyed signal equipment. Customer complaints increased. WeGo Star received five complaints, compared to one last September, and regional bus received 20, compared to 14.

Special Events

September brought the NFL back to Nashville, and WeGo was part of the kickoff. Riverfront Station hosted America’s Tailgate on CBS to celebrate the start of the NFL season. WeGo operated service for both Titans home games, September 13 against the Jets and September 20 against the Eagles, including RTA routes 87 and 95 and the WeGo Star. WeGo also partnered with the Titans on a block party at Riverfront Station on September 16, extending game week activity beyond the stadium.

Special event rail carried 1,610 passengers in September, 2.2 percent below September 2025. Fiscal year to date, special event rail has carried 3,604 passengers, up 20.6 percent.

CURRENT STATUS:

Staff are available to address committee members' questions regarding the attached report. Please direct any inquiries to Andy Burke.

APPROVED:



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Chief Operating Officer

11/18/2026

_____

Date

RTA Monthly Dashboard Report *

Metric	Sep 2026	Sep 2025	Pct. Change
Ridership			**% Change**
Total RTA Bus Passengers	16,032	13,643	17.5%
WeGo Star Passengers	13,129	14,233	-7.8%
Total RTA Passengers	29,161	27,876	4.6%
Percentage of Pre-Pandemic Ridership	56.5%	54.0%	2.5%
Safety			
RTA Bus Total Collisions	0	5	-100.0%
WeGo Star Total Collisions	0	0	0.0%
RTA Bus Collisions Per 100,000 Miles	0.00	10.27	-100.0%
WGS Collisions Per 100,000 Miles	0.00	0.00	0.0%
Service Quality			
RTA Bus Total Trip Completion %	99.77%	99.94%	-0.17%
WeGo Star Total Trip Completion %	100.00%	100.00%	0.00%
On-Time Performance			
RTA Bus	79.2%	77.4%	1.8%
WeGo Star	95.6%	98.4%	-2.8%
Customer Care			
RTA Bus Total Passengers per Complaint	802	975	-17.7%
WeGo Star Passengers per Complaint	2,626	14,233	-81.6%

* RTA Dashboard submitted for discussion and for Committee and Board review.
N/A - metric cannot be calculated with 0 values. Indicates no events in one or both reporting periods.

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RTA Fiscal Year Dashboard Report *

Metric	FY2027 FYTD through Sep 2026	FY2026 FYTD through Sep 2025	Pct. Change
Ridership			**% Change**
Total RTA Bus Passengers	45,012	38,090	18.2%
WeGo Star Passengers	37,596	39,598	-5.1%
Total RTA Passengers	82,608	77,688	6.3%
Percentage of Pre-Pandemic Ridership	50.6%	47.6%	3.0%
Safety			
RTA Bus Total Collisions	1	11	-90.9%
WeGo Star Total Collisions	0	0	0.0%
RTA Bus Collisions Per 100,000 Miles	0.67	7.43	-91.0%
WGS Collisions Per 100,000 Miles	0.00	0.00	0.0%
Service Quality			
RTA Bus Total Trip Completion %	99.56%	99.90%	-0.34%
WeGo Star Total Trip Completion %	100.00%	99.87%	0.13%
On-Time Performance			
RTA Bus	80.0%	78.9%	1.1%
WeGo Star	87.0%	96.6%	-9.6%
Customer Care			
RTA Bus Total Passengers per Complaint	776	777	-0.2%
WeGo Star Passengers per Complaint	3,760	4,950	-24.0%

* RTA Dashboard submitted for discussion and for Committee and Board review.
N/A - metric cannot be calculated due to not being divisible by "0"

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RTA Operations Dashboard Glossary

Metric		Definitions
Ridership		
Total Passengers		
RTA Bus		Total fixed route passenger boardings on all MTA-operated RTA routes (84, 86, 93, 96) and Anchor-operated RTA routes (87, 88, 89, 91, 92, 94, 95)
WeGo Star		Total passenger boardings on WeGo Star Rail Service
Safety		
RTA Bus Collisions		A Bus Collision is defined as any time the vehicle makes contact with something other than the road resulting in any damage and/or injuries. (Anchor & MTA-operated RTA metrics combined)
WeGo Star Collisions		A Rail Collision is an unexpected, unforeseen, or unintended event that causes injury, loss, or damage. These events can include any event arising from the operation of the railroad which results in the death of any person; or an injury to any person that requires medical treatment, except suicides or attempted suicides; any collision between railroad on-track equipment and an automobile, bus, truck, motorcycle, occupied bicycle, pedestrian or trespasser at any location on the railroad; any collision, derailment, fire, explosion, failure of equipment or infrastructure, act of nature, or other event involving damage to the railroad's on-track equipment, signals, track, track structures, and/or roadbed.
Service Quality		
RTA Bus Trip Completion Percentage		Percentage of one-way fixed route revenue trips completed versus scheduled.
WeGo Star Trip Completion Percentage		Percentage of one-way rail trips completed versus scheduled.

RTA Operations Dashboard Glossary

Metric		Definitions
On-Time Performance		
RTA Bus OTP		MTA-operated RTA routes - OTP is the Percentage of total scheduled fixed route timepoint departures occurring between 59 seconds early and 5 minutes 59 seconds late obtained from AVL data. Anchor-operated routes - OTP is the Percentage of total scheduled fixed WeGo Central route arrivals and departures occurring no later than 5 minutes 59 seconds late obtained from data provided by Anchor personnel. (Anchor & MTA-operated RTA metrics combined based on a weighted average of total trips)
WeGo Star OTP		A train is considered on time when the train arrives at the final destination less than 6 minutes from the scheduled time. If a train is held up for 6 minutes or longer it is considered delayed and not on time. Intermediate station times are not included.
Customer Care		
Passengers Carried Per Complaint		
RTA Bus		Total RTA Bus passengers divided by total RTA Bus customer complaints. (Anchor & MTA operated RTA metrics combined)
WeGo Star		Total WeGo Star passengers divided by total WeGo Star customer complaints.

REGIONAL TRANSPORTATION AUTHORITY
ROUTE PERFORMANCE INDICATOR REPORT

For the Month of: Sep, 2026

Rte. No.	Route Name	Monthly Ridership	Ridership Change vs Last Year	Revenue Hours Of Service	Average Passengers Per Trip	Average Passengers Per Hour
	CORRIDOR SERVICE COMPARISONS - COMMUTER BUS SERVICE					
	North Corridor (Route 87)	2,276	8.3%	211	12.4	10.8
	Northwest Corridor (Routes 89 & 94)	3,019	17.7%	346	10.3	8.7
	South Corridor (Route 95)	1,156	-8.0%	288	6.3	4.0
	Southeast Corridor (Routes 84 & 86)	3,928	23.8%	928	6.2	4.2
	EXPRESS BUS ROUTE SERVICE					
84	**Murfreesboro Express**	3,135	24.8%	747	6.4	4.2
86	**Smyrna - LaVergne**	793	20.3%	181	5.4	4.4
87	**Gallatin - Hendersonville**	2,276	8.3%	211	12.4	10.8
88	**Dickson**	658	10.4%	98	7.8	6.7
89	**Springfield - Joelton**	627	48.2%	117	7.5	5.4
94	**Clarksville**	2,392	11.7%	230	11.4	10.4
95	**Spring Hill - Franklin**	1,156	-8.0%	288	6.3	4.0
	Express Route Total	11,037	13.9%	1,872	8.0	5.9
	OTHER ROUTES					
64	**Star Downtown Shuttle**	971	1.8%	55	5.8	17.7
93	**Star West End Shuttle**	4,024	34.3%	79	24.0	50.9
	RTA Bus Route Monthly Totals	16,032	17.5%	2,006	9.3	8.0
	COMMUTER RAIL SERVICE					
90	**WeGo Star Commuter Rail**	13,129	-7.8%	240	52.1	54.8
	RTA Commuter Rail and Bus Total	29,161	4.6%	2,246	14.8	13.0

NASHVILLE AND REGIONAL TRANSPORTATION AUTHORITY

FISCAL YEAR AND MONTH TO MONTH RIDERSHIP COMPARISON - Sep 2026 - vs - Sep 2025

	Month to Month Comparison			Fiscal Year to Date		
	Sep 2026	**Sep 2025**	**Change**	**Sep 2026**	**Sep 2025**	**Change**
MTA Local Bus Service	1,028,015	839,243	22.49%	2,881,101	2,404,923	19.80%
MTA Local Paratransit Service	55,863	41,314	35.22%	158,215	122,432	29.23%
RTA Regional Bus Service	16,032	13,643	17.51%	45,012	38,090	18.17%
RTA Regional Rail Service	13,129	14,233	-7.76%	37,596	39,598	-5.06%
*** RTA Special Events Rail Service**	1,610	1,646	-2.19%	3,604	2,988	20.62%
Subtotal RTA Rail Service	14,739	15,879	-7.18%	41,200	42,586	19.84%
Subtotal MTA & RTA Bus & Rail Service	1,114,649	910,079	22.48%	3,125,528	2,608,031	19.84%
Regional Vanpool Service	7,554	6,221	21.43%	22,876	19,248	18.85%
Murfreesboro ROVER Local Bus Service	10,700	8,987	19.06%	30,678	27,403	11.95%
Franklin Transit Local Bus Service	6,740	7,949	-15.21%	18,426	19,297	-4.51%
Clarksville Transit Local Bus Service	45,701	47,535	-3.86%	127,074	133,522	-4.83%
Total Area Ridership	1,185,344	980,771	20.86%	3,324,582	2,807,501	18.42%

Prepared By: WeGo Service Quality Department
10/26/26