

REGIONAL TRANSPORTATION AUTHORITY

Of Middle Tennessee

BOARD MEETING

Wednesday, November 15, 2023 | 9:30 a.m.

TN State Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219

- 1. Call to Order
- 2. Approval of the October 18, 2023 meeting minutes
- 3. Public Comments
- 4. Finance Committee Report Mayor Ken Moore, Chair

_	anations Committee Depart	M. D. D. H. OL. '	
•	Monthly Financial Report Co	mpared to Budget – Ed Oliphant, CFO R-D-23-02	23 Pg. 4

- 5. Operations Committee Report Mayor Rick Bell, Chair
 - RTA Monthly Operating Statistics Andy Burke, COO R-D-23-024 Pg. 7
 - Annual Track Maintenance Program Andy Burke, COO
 R-A-23-017 Pg. 15

R-D-23-025

Pg. 16

- Connect Downtown Plan Update Felix Castrodad, Director of Planning & Grants, and Marty Sewell, NDOT's Transportation Planning Director and Connect Downtown Project Manager
- 6. Approval of the 2024 Committee & Board Meeting Schedule Vince Malone, R-A-23-018 Pg. 17 COSA
- 7. CEO's Report Stephen G. Bland, CEO
- 8. Chair's Report Mayor Randall Hutto, Chair
- 9. Other Business
- 10. Adjournment

Note: A meeting of the Executive Committee has been scheduled concurrently with the full Board Meeting. In the event a quorum of the Board cannot be achieved, the Executive Committee will meet to conduct the scheduled business of the Board. If a quorum of the Board is present, there will be no Executive Committee meeting.



1. Call to Order

REGIONAL TRANSPORTATION AUTHORITY

Of Middle Tennessee

EXECUTIVE COMMITTEE MEETING

Wednesday, November 15, 2023 | 9:30 a.m.

TN State Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219

2.	Approval of the October 18, 2023 meeting minutes						
3.	Public Comments						
4.	Finance Committee Report – Mayor Ken Moore, Chair						
	 Monthly Financial Report Compared to Budget – Ed Oliphant, CFO 	R-D-23-023	Pg. 4				
5.	Operations Committee Report – Mayor Rick Bell, Chair						
	 RTA Monthly Operating Statistics – Andy Burke, COO 	R-D-23-024	Pg. 7				
	Annual Track Maintenance Program – Andy Burke, COO	R-A-23-017	Pg. 15				
	 Connect Downtown Plan Update – Felix Castrodad, Director of Planning & Grants, and Marty Sewell, NDOT's Transportation Planning Director and 	R-D-23-025	Pg. 16				

- 6. Approval of the 2024 Committee & Board Meeting Schedule Vince Malone, R-A-23-018 Pg. 17 COSA
- 7. CEO's Report Stephen G. Bland, CEO
- 8. Chair's Report Mayor Randall Hutto, Chair

Connect Downtown Project Manager

- 9. Other Business
- 10. Adjournment



MINUTES EXECUTIVE COMMITTEE MEETING REGIONAL TRANSPORTATION AUTHORITY

October 18, 2023

I. <u>Call to Order</u>: The regular meeting of the Regional Transportation Authority of Middle Tennessee (RTA) Executive Committee was held at the Nashville Downtown Library located at 615 Church Street, Nashville, TN 37219, on Wednesday, October 18, 2023. A quorum of the RTA Executive Committee was established, and the meeting was called to order at 9:35 a.m. by Mayor Randall Hutto.

Executive Committee Members in Attendance:

Mayor Randall Hutto – Wilson County, Chair
Mayor Paige Brown – City of Gallatin, Vice-Chair
Mayor Ken Moore – City of Franklin
Mayor Rick Bell – City of Lebanon
Mayor Billy Vogle – Robertson County
Ken Davis – Wilson County (Gov. Appt.)
Kelly Dannenfelser – Williamson County (Gov. Appt.)

Others Present:

Mayor Freddie O'Connell – Davidson County Mayor Jamie Clary – City of Hendersonville Matthew White – City of Mt. Juliet (Alt) Jim Kerr – City of Murfreesboro (Alt.) Gerald Herman – City of White House

II. Approval of Minutes:

Mayor Ken Moore motioned to approve the September 20, 2023, meeting minutes; Mayor Rick Bell seconded the motion, and the Executive Committee unanimously approved it.

- **III. Public Comments:** The following members of the public gave remarks:
 - Jessica Dauphin
- IV. Audit Committee Report: There were no items for the Audit committee this month.
- V. <u>Finance Committee Report:</u> Committee Chair Mayor Ken Moore presented the following for discussion and action:
 - a. Monthly Financial Report Compared to Budget (R-D-23-020): Mayor Ken Moore presented the Monthly Financials for the month of August 2023, compared to the budget and a balance sheet as of August 2023. CFO Ed Oliphant was present and available for questions, and there were no questions or further discussions.
- VI. <u>Operations Committee Report:</u> Committee Chair Mayor Rick Bell presented the following items for discussion:
 - a. <u>Monthly Operating Statistics (R-D-23-021):</u> COO Andy Burke reviewed the RTA Monthly Dashboard Report through the month of August 2023 with the Executive Committee and was available for questions, and there were no questions or further discussions.

b. <u>RTA Agency Safety & Security Plan Update (R-D-23-022)</u>: A high-level overview of the expected updates to the Agency Safety/Security Plan was provided by Nick Oldham, Chief Safety and Security Officer.

On July 19, 2018, the Federal Transit Administration (FTA) published the Public Transportation Agency Safety Plan (PTASP) Final Rule, which requires certain operators of public transportation systems that receive federal funds under FTA's Urbanized Area Formula Grants to develop plans that include the processes and procedures to implement Safety Management Systems. The plan must include safety performance targets that will be voluntarily shared with the Metropolitan Planning Organization (MPO) and the local Department of Transportation. The PTASP rule became effective on July 19, 2019. Consequently, FTA published a Dear Colleague letter, on the same day, to alert the transit industry of the July 20, 2020, safety compliance deadline. FTA published a Notice of Enforcement Discretion on April 22, 2020, effectively extending the PTASP compliance deadline to December 31, 2020, due to the global Coronavirus pandemic. RTA published its initial version of the Agency Safety Plan on September 14, 2020.

The new Bipartisan Infrastructure Law amends FTA's safety program at 49 U.S.C. § 5329(d) by adding to the Public Transportation Agency Safety Plan (PTASP) requirements. Under this new law, transit agencies that receive Section 5307 funds and serve an urbanized area with a population of 200,000 or more are required to establish a joint labor-management Safety Committee, a risk reduction program, new safety training requirements, and strategies to minimize exposure to infectious diseases consistent with the Centers for Disease Control and Prevention guidelines or a State health authority.

We formed the required joint labor-management Safety Committee in December of 2022 and have met quarterly to diligently assess our current safety protocols, identify vulnerabilities, and develop an updated plan to address them. A brief high-level overview of the recent activity in our Safety and Security departments, based on some recommendations from the Safety Committee, will be provided by Nick Oldham, Chief Safety and Security Officer, and copies of the update will be made available for Board review.

There was a general discussion.

c. RTA Commuter Bus Service Contract Amendment (R-A-23-016): Chief Operating Officer Andy Burke presented the following:

RTA Staff requests the Board to provide the Chief Executive Officer the authority to amend the current contract with Gray Line for 12 months, retroactive to July 1, 2023, and expiring on June 30, 2024, for supplying Commuter Bus services. The fiscal impact of this change was incorporated into the FY2023-24 operating budget adopted by the RTA Board. As such, we expect no adverse fiscal impact.

There was a general discussion on the proposed contract and Mayor Clary asked if the proposed contract changes would result in increased assessments to the local funding partners. CFO Ed Oliphant responded that they would not and that the contract changes had been factored into the RTA's FY2023-24 budget and financial projections.

Mayor Ken Moore motioned to approve the RTA Commuter Bus Service Contract Amendment; Mayor Rick Bell seconded the motion, and the Executive Committee unanimously approved it.

VII. CEO's Report: CEO Bland provided the following report:

1. The Sunset Hearing before the Commerce, Labor, Transportation, and Agriculture Joint Subcommittee of the Government Operations Committee has been scheduled for this Thursday, October 19, 2023, beginning at 9:00 a.m., and will be held in House Hearing Room 1, Cordell Hull Building, Nashville, Tennessee. CEO Bland thanked Mayors Brown and Moore for agreeing to participate with staff.

- 2. This past Sunday, both the Titans and the WeGo Star performed well. The Titans won in overtime, and the Star carried a total of 926 riders. Let's hope both streaks continue!!! The next Titans Express will be on October 1 for the Bengals game, and tickets for the train are on sale now.
- 3. WeGo continues to advance the development of a park-and-ride lot in Murfreesboro. WeGo received a final sign-off from the Federal Transit Administration for our environmental process, so we are now moving forward with the acquisition of the land for this project.
- **4.** WeGo began a pilot service to Nashville SC games two weeks ago. About 30 fans rode service from Murfreesboro and Antioch, and everything went off without a hitch. WeGo will continue operating this model for the remainder of this season and any playoff games and will look at potential revisions or expansion for next season. Regular RTA fares are in effect for this service, and information is available now on our website.
- **5.** WeGo met with Mayor O'Connell's Transportation Transition Committee to review a series of transit issues, including several of the pending issues before the RTA.
- **6.** WeGo continues to work with the Nashville Department of Transportation, TDOT, and the Nashville Downtown Partnership on the Connect Downtown Mobility Study. Among many elements is the identification of potential transit priority corridors through downtown Nashville that could include dedicated bus lanes. This would be critically important to the RTA commuter bus service as we need to expand the commuter shed for RTA services.
- 7. The Star Future Vision Study continues to advance, with various financial and operational modeling activities currently underway. WeGo anticipates a Board briefing in November.
- VIII. Chair's Report: Mayor Randall Hutto acknowledged and welcomed Mayor Freddie O'Connell of Nashville to the Regional Transportation Authority. Mayor O'Connell said that he was happy to be at the meeting. He said that he spent seven years on the Nashville Metropolitan Transit Authority Board and that Board worked very closely with the Regional Transportation Authority. He said that it is great to have CEO Bland and his staff serve both systems and that he is excited to have Nashville be a key partner in the region.
- IX. Other Business: There was no further business to come before this Board.
- **X.** <u>Adjournment</u>: With no further business, Mayor Ken Moore motioned to adjourn the meeting; Mayor Rick Bell seconded the motion, and the meeting was adjourned at 10:00 a.m.

Respectfully submitted:	
Ed Cole, RTA Secretary & Davidson Governor Appointee	n County

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☐ Com	mittee Discussion Item	Exec. Committee	Discussion Item	
☐ Com	mittee Action Item	Exec. Committee		
Item Number:	R-D-23-023		Meeting Date:	11/15/2023
Item Title:	Monthly Financial Report	Compared to Bu	ıdget	
BACKGROUND:				
	•	nonth of Septemb	er 2023 compared	I to the budget and a balance
to budget and la approximately 30° compared to the lare made. Some While Services ex of months as we followever, Fuel, Coudget as fuel price	st year, albeit not where was to 35% of pre-pandemic leading to be ause RTA is very patterns are beginning to entipenses are favorable, we shinalize the amended contract asualty, and Liability Insurates continue to be less than a cicy for the STAR ended up for the statements.	re would like to evels. Overall, the grant-dependent nerge in operating ould see that expenses shanticipated, and it	see it, as fare rene year-to-date revel and only draws on the graph expenses, contributed as the Board approposal continue to a surance expense	bus and train fares compared evenues continue to track at venues are tracking favorably grant funding as expenditures buting to favorable revenues. To to budget in the next couple oved in last month's meeting. Trend favorably compared to is expected to stay favorable budget predicted a 5%-10%
Rutherford Count related to the ne	y and management fees an	d shared costs t e. RTA also ha	o MTA for the band accounts received	ervices provided to and from ck-office operating expenses able from Nashville MTA of
CURRENT STAT Chief Financial O committee meetin	fficer Ed Oliphant will be ava	ailable to answer	any questions reg	garding the statements at the
APPROVED:				
Edward	W. Oliphant			11/15/2023

Date

Chief Financial Officer

Statement of Operations Compared to Budget For the Period Ending September 30, 2023 UNAUDITED

		UNAUD							
Actual	Budget	Month End	F/	Prior Year	Actual	Budget	Y-T-D	F/	
Month	Month	Variance	U	Y-T-D	Y-T-D	Y-T-D	Variance	U	Budget
\$23,330	\$15,370	\$7,960	F	\$58,837	\$66,958	\$42,110	\$24,848	F	\$169,079
			F					F	227,449
			F	,		•			78,500
•			F					F	314,467
121,285	83,040	38,245	F	297,538	323,239	251,525	71,714	F	789,495
473 365	0	473 365	F	0	473 365	110 795	362 570	F	1,606,795
	_			_					806,588
,	,			· ·	•	•			660,200
-	•		-	_	•	-			1,853,182
		•		· ·	•				2,430,515
									7,357,280
1,039,137	401,000	311,291	'	1,070,239	2,423,973	1,334,343	071,420	<u> </u>	7,337,200
221,528	214,600	6,928	F	559,542	597,724	587,840	9,884	F	2,360,745
221,528	214,600	6,928	F	559,542	597,724	587,840	9,884	F	2,360,745
\$1,401,970	\$779,500	\$622,470	F	\$2,733,339	\$3,346,936	\$2,393,910	\$953,026	F	\$10,507,520
\$71.746	\$71.746	\$0	F	\$215,226	\$215.226	\$215.226	\$0	F	\$860,940
									8,224,590
			F						699,900
•			F	· ·		•			22,975
				,					188,925
				· · · · · · · · · · · · · · · · · · ·		•			480,890
•				· ·	•	•			29,300
770,091	943,144	173,053	F	2,447,434	2,455,816	2,627,743	171,927	F	10,507,520
\$631.879	(\$163.644)	\$795.523	F	\$285,905	\$891.120	(\$233.833)	\$1.124.953	F	\$0
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0		0	F	0	0		0	F	0
(346,331)		(346,331)	U	(1,081,463)	(1,038,995)		(1,038,995)	U	0
\$285,548	(\$163,644)	\$449,192	F	(\$753,085)	\$44,235	(\$233,833)	\$278,068	F	\$0
	\$23,330 24,354 10,795 62,806 121,285 473,365 175,221 0 265,354 145,217 1,059,157 221,528 221,528 \$1,401,970 \$71,746 600,338 49,129 3,630 12,045 33,203 0 770,091 \$631,879	\$23,330 \$15,370 24,354 20,680 10,795 9,100 62,806 37,890 121,285 83,040 473,365 0 175,221 100,000 0 0 265,354 168,470 145,217 213,390 1,059,157 481,860 221,528 214,600 \$1,401,970 \$779,500 \$71,746 \$71,746 600,338 738,844 49,129 64,260 3,630 6,310 12,045 17,113 33,203 43,363 0 1,508 770,091 943,144 \$631,879 (\$163,644) 0 0 0 0 (346,331)	Actual Month Budget Month Month End Variance \$23,330 \$15,370 \$7,960 24,354 20,680 3,674 10,795 9,100 1,695 62,806 37,890 24,916 121,285 83,040 38,245 473,365 0 473,365 175,221 100,000 75,221 0 0 0 265,354 168,470 96,884 145,217 213,390 (68,173) 1,059,157 481,860 577,297 221,528 214,600 6,928 \$1,401,970 \$779,500 \$622,470 \$71,746 \$71,746 \$0 600,338 738,844 138,506 49,129 64,260 15,131 3,630 6,310 2,680 12,045 17,113 5,068 33,203 43,363 10,160 0 1,508 1,508 770,091 943,144 173,053	Actual Month Budget Month End Variance F / Variance \$23,330 \$15,370 \$7,960 F / Yariance \$24,354 20,680 3,674 F / Yariance \$10,795 9,100 1,695 F / Yariance \$121,285 83,040 38,245 F \$473,365 0 473,365 F / Yariance \$0 0 0 0 F / Yariance \$0 0 0 38,245 F / Yariance \$0 0 0 75,221 F / Yariance \$0 0 0 0 F / Yariance F \$221,282 214,000 38,245 F F \$21,528 214,600 6,928 F \$1,401,970 \$779,500 \$622,470 F \$1,401,970 \$779,500 \$	Actual Month Budget Month Month End Variance F / U Prior Year Y-T-D \$23,330 \$15,370 \$7,960 F \$58,837 24,354 20,680 3,674 F 51,758 10,795 9,100 1,695 F 30,753 62,806 37,890 24,916 F 156,190 121,285 83,040 38,245 F 297,538 473,365 0 473,365 F 0 175,221 100,000 75,221 F 170,730 0 0 0 0 F 0 265,354 168,470 96,884 F 590,428 145,217 213,390 (68,173) U 1,115,101 1,059,157 481,860 577,297 F 1,876,259 221,528 214,600 6,928 F 559,542 \$1,401,970 \$779,500 \$622,470 F \$2,733,339 \$71,746 \$71,746 \$0 F	Actual Month Budget Month Month End Variance F / Variance Prior Year Y-T-D Actual Y-T-D \$23,330 \$15,370 \$7,960 F \$58,837 \$66,958 24,354 20,680 3,674 F 51,758 85,298 10,795 9,100 1,695 F 30,753 23,001 62,806 37,890 24,916 F 156,190 147,982 121,285 83,040 38,245 F 297,538 323,239 473,365 0 473,365 F 0 473,365 175,221 100,000 75,221 F 170,730 532,722 0 0 0 0 F 0 473,365 175,221 100,000 75,221 F 170,730 532,722 0 0 0 6,884 F 590,428 742,295 145,217 213,390 (68,173) U 1,115,101 677,591 1,059,157 481,860 <td< td=""><td>Actual Month Budget Month Month End Month F / Variance Prior Year Y-T-D Actual Y-T-D Budget Y-T-D \$23,330 \$15,370 \$7,960 F \$58,837 \$66,958 \$42,110 24,354 20,680 3,674 F 51,758 85,298 56,640 10,795 9,100 1,695 F 30,753 23,001 14,130 62,806 37,890 24,916 F 156,190 147,962 138,645 121,285 83,040 38,245 F 297,538 323,239 251,525 473,365 0 473,365 F 0 473,365 110,795 175,221 100,000 75,221 F 170,730 532,722 369,160 145,217 213,390 (68,173) U 1,115,101 677,591 613,120 1,059,157 481,860 577,297 F 1,876,259 2,425,973 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F 126,5354 168,470 96,884 F 590,428</td></td<>	Actual Month Budget Month Month End Month F / Variance Prior Year Y-T-D Actual Y-T-D Budget Y-T-D \$23,330 \$15,370 \$7,960 F \$58,837 \$66,958 \$42,110 24,354 20,680 3,674 F 51,758 85,298 56,640 10,795 9,100 1,695 F 30,753 23,001 14,130 62,806 37,890 24,916 F 156,190 147,962 138,645 121,285 83,040 38,245 F 297,538 323,239 251,525 473,365 0 473,365 F 0 473,365 110,795 175,221 100,000 75,221 F 170,730 532,722 369,160 145,217 213,390 (68,173) U 1,115,101 677,591 613,120 1,059,157 481,860 577,297 F 1,876,259 2,425,973 1,554,545 221,528 214,600 6,928 F 559,542 5	Actual Month Budget Month Month Part Variance F / V Prior Year Y-T-D Actual Y-T-D Budget Y-T-D Variance \$23,330 \$15,370 \$7,960 F \$58,837 \$66,958 \$42,110 \$24,848 24,354 20,680 3,674 F 51,758 85,298 56,640 \$8,671 62,806 37,890 24,916 F 156,190 147,982 138,645 9,337 121,285 83,040 38,245 F 297,538 323,239 251,525 71,714 473,365 0 473,365 F 0 473,365 110,795 362,570 175,221 100,000 75,221 F 170,730 532,722 369,160 163,562 0	Actual Month Budget Month Month Variance F / Variance Prior Year V-T-D Actual Y-T-D Budget Y-T-D Y-T-D Y-T-D F / Variance U \$23,330 \$15,370 \$7,960 F \$58,837 \$66,958 \$42,110 \$24,848 F 24,354 20,680 3,674 F 51,758 85,298 56,640 28,658 F 10,795 9,100 1,695 F 30,753 23,001 14,130 8,871 F 62,806 37,890 24,916 F 156,190 147,982 138,645 9,337 F 121,285 83,040 38,245 F 297,538 323,239 251,525 71,714 F 473,365 0 473,365 F 0 473,365 110,795 362,570 F 175,221 100,000 75,221 F 170,730 532,722 369,160 163,562 F 126,5354 168,470 96,884 F 590,428

Month Ended

Month Ended

Comparative Balance Sheets

					September 30, 2023	June 30, 2023
					(unaudited)	(unaudited)
CURENT ASSETS					(unadanou)	(unduditou)
Cash and cash eq	uivalents				\$1,065,146	\$904,389
Receivables from	federal, state a	nd local gover	rnment		1,154,756	871,401
Accounts receivab	ole				62,463	114,686
Materials and supp	olies				366,439	364,480
Prepaid expense a	and other				299,757	23,994
Total Current	Assets				2,948,561	2,278,950
PROPERTY AND EQU	IPMENT					
Land					3,382,052	3,382,052
Building, shelter a	nd benches				19,407,307	19,407,307
Guideway Improve	ements				8,586,547	8,586,547
Revenue equipme	nt and parts				30,991,482	30,991,482
Office equipment					556,150	556,150
Work-in-Progress					800,890	601,495
					63,724,428	63,525,033
Less: Accumulate	d Depreciation				(24,434,079)	(23,395,084)
Total Propert	y and equipmer	nt, net			39,290,349	40,129,949
OTHER ASSETS						
Cash and investm	ents restricted				8,237,847	7,944,646
TOTAL ASSETS					\$50,476,757	\$50,353,545
LIABILITIES AND NET						
CURRENT LIABILITIES	S					
Accounts payable					\$579,827	\$707,012
Accrued expenses					23,699	25,996
Deferred Revenue	:				5,659,815	5,433,831
Note Payable	1 1 1 1111				0	0
Total Current	Liabilities				6,263,341	6,166,839
NET ASSETS						
Invested in capital					39,290,349	40,129,949
Restricted - Self In					1,000,000	1,000,000
Restricted - Admir					1,000,000	1,000,000
Restricted - Reser	•	•			529,473	529,473
Restricted - Regio					4,073,966	3,780,765
Restricted - Regio	nal Train Reser	ve			1,634,408	1,634,408
Unrestricted	lue / (deficit)				(3,359,015)	(4,165,957)
Current Year Surp Total Net Ass					44,235 44,213,416	278,068
Total Net Ass	5612				44,213,410	44,186,706
TOTAL LIABILITIES A	ND NET ASSE	TS			\$50,476,757	\$50,353,545
	Current	> 30 days	> 60 Days	> 90 days	Total	
Accounts Receivable	\$62,463	\$0	\$0	\$0	\$62,463	
	100.0%	0.0%	0.0%	0.0%	100.0%	
Accounts Payable	\$576,327	\$1,750	\$1,750	\$0	\$579,827	
	99.4%	0.3%	0.3%	0.0%	100.0%	

Regional Transportation Authority of Middle Tennessee

		caalo Tollin				
☐ Com	nmittee Discussion Item	☐ Exec. Committee	Discussion Item			
☐ Com	nmittee Action Item	☐ Exec. Committee	e Action Item			
Item Number:	R-D-23-024		Meeting Date:	11/15/2023		
Item Title:	Monthly Operating Sta	atistics				
BACKGROUND:						
Attached are the	monthly operating statist	ics for September 202	23.			
	er was a good month for issed trips or complaints			missed trips on regional bus		
•	ance continues to be lover of events and road clos		or bus service, wh	ich is unsurprising given the		
Buses made stop Center in Antioch	s in Murfreesboro at the	Old Fort Park-and-Ricen riders used the se	de and at the Sout ervice to go to and	on Route 84 – Murfreesboro. heast Library and Community from the game (48 one-way er of the season.		
CURRENT STAT						
Staff are available to address committee member questions regarding the attached report. Please direct any inquiries to Monica Howse.						
APPROVED:						
Antes	Burke			11/15/2023		
Chief O _l	perating Officer			Date		

RTA Monthly Dashboard Report * September September Pct. Change Metric 2023 2022 Ridership % Change 12,608 **Total RTA Bus Passengers** 10,958 15.1% WeGo Star Passengers 7,668 7,997 -4.1% **Total RTA Passengers** 20,276 18,955 7.0% Percentage of Pre-Pandemic Ridership 39.3% 36.7% 2.6% Safety **RTA Bus Total Accidents** N/A -100.0% WeGo Star Total Accidents 0 RTA Bus Total Miles btwn Accidents N/A N/A N/A WGS Total Miles btwn Accidents N/A 6,335 N/A **Service Quality** RTA Bus Total Trip Completion % 99.47% 99.19% 0.28% WeGo Star Total Trip Completion % 100.00% 100.00% 0.00% RTA Bus Total Miles btwn Service Interruption 4,712.9 3,097.7 52.1% WGS Total Miles btwn Service Interruption N/A N/A N/A On-Time Performance ^ **RTA Bus** 80.9% 87.1% -6.2% 100.0% 97.2% WeGo Star 2.8% **Customer Care** RTA Bus Total Passengers per Complaint 3,152 216.4% 996 WeGo Star Passengers per Complaint N/A 7,997 N/A * RTA Dashboard submitted for discussion and for Committee and Board review. ^ On Time Performance reporting began September 2017. N/A - metric cannot be calculated due to not being divisible by "0"

RTA Monthly Dashboard Report * FY2024 FY2023 Metric Pct. Change September September Ridership % Change Total RTA Bus Passengers 34,995 31,430 11.3% WeGo Star Passengers 24,136 23,671 2.0% **Total RTA Passengers** 59,131 55,101 7.3% Percentage of Pre-Pandemic Ridership 36.3% 33.8% 2.5% **RTA Bus Total Accidents** N/A WeGo Star Total Accidents 0.0% RTA Bus Total Miles btwn Accidents N/A N/A N/A WGS Total Miles btwn Accidents 19,955 20,271 -1.6% **Service Quality** RTA Bus Total Trip Completion % 0.03% 99.72% 99.69% WeGo Star Total Trip Completion % 100.00% 100.00% 0.00% RTA Bus Total Miles btwn Service Interruption 8,936.4 8,163.1 9.5% WGS Total Miles btwn Service Interruption N/A N/A N/A On-Time Performance ^ **RTA Bus** 80.7% 86.9% -6.3% 98.0% 96.9% WeGo Star 1.1% **Customer Care** RTA Bus Total Passengers per Complaint 1,209 80.9% 2,187 WeGo Star Passengers per Complaint 2,194 5,918 -62.9% * RTA Dashboard submitted for discussion and for Committee and Board review. ^ On Time Performance reporting began September 2017. N/A - metric cannot be calculated due to not being divisible by "0"

RTA Operations Dashboard Glossary

Ridership	
Total Passengers	
RTA Bus	
WeGo Star	

Metric

Definitions

Total fixed route passenger boardings on all MTA operated RTA routes (84, 86, 93, 96) and Gray Line operated RTA routes (87, 88, 89, 91, 92, 94, 95)

Total passenger boardings on WeGo Star Rail Service

Safety

RTA Bus Accidents

WeGo Star Accidents

A motor vehicle collision, either preventable or non-preventable, in which the Operator did not do everything reasonable to avoid a collision, committed an error or failed to react to the errors of others. A motor vehicle collision in which the Operator committed no driving error and reacted reasonably to the errors of others. (Gray Line & MTA operated RTA metrics combined)

Accident – an unexpected, unforeseen, or unintended event that causes injury, loss, or damage. These events can include any event arising from the operation of the railroad which results in the death of any person; or an injury to any person that requires medical treatment, except suicides or attempted suicides; any collision between railroad on-track equipment and an automobile, bus, truck, motorcycle, occupied bicycle, pedestrian or trespasser at any location on the railroad; any collision, derailment, fire, explosion, failure of equipment or infrastructure, act of nature, or other event involving damage to the railroad's on-track equipment, signals, track, track structures, and/or roadbed.

Service Quality

RTA Bus Missed Trips

WeGo Star Missed Trips

RTA Bus Missed Trips

RTA Bus Trip Completion Percentage

WeGo Star Trip Completion Percentage

The total number of Bus revenue trips not completed or departing more than 30 minutes late -vs- scheduled. (Gray Line & MTA operated RTA metrics combined

A train that is disabled in transit or cancelled prior to embarking. A missed trip is reported as an annulment and is when the train is cancelled and doesn't complete the run or make it to its final destination.

The total number of Bus revenue trips not completed or departing more than 30 minutes late -vs- scheduled. (Gray Line & MTA operated RTA metrics combined

Percentage of one-way fixed route revenue trips completed versus scheduled.

Percentage of one-way rail trips completed versus scheduled.

RTA Operations Dashboard Glossary

Metric Definitions

On-Time Performance

RTA Bus OTP

WeGo Star OTP

Customer Care

Passengers Carried Per Complaint

RTA Bus

WeGo Star

MTA operated RTA routes - OTP is the Percentage of total scheduled fixed route timepoint departures occurring between 59 seconds early and 5 minutes 59 seconds late obtained from AVL data. Gray Line operated routes - OTP is the Percentage of total scheduled fixed WeGo Central route arrivals and departures occurring no later than 5 minutes 59 seconds late obtained from data provided by Gray Line personnel. (Gray Line & MTA operated RTA metrics combined based on a weighted average of total trips)

A train is considered on time when the train arrives at the final destination less than 6 minutes from the scheduled time. If a train is held up for 6 minutes or longer it is considered delayed and not on time. Intermediate station times are not included.

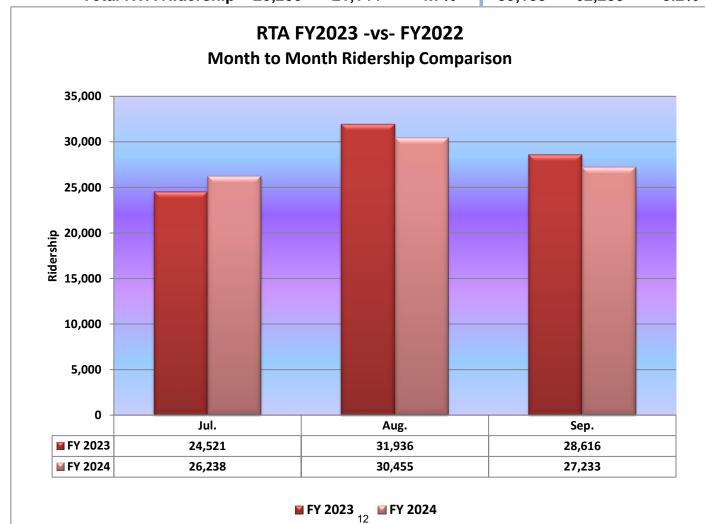
Total RTA Bus passengers divided by total RTA Bus customer complaints. (Gray Line & MTA operated RTA metrics combined)

Total WeGo Star passengers divided by total WeGo Star customer complaints.



REGIONAL TRANSPORTATION AUTHORITY FISCAL YEAR AND MONTH TO MONTH RIDERSHIP COMPARISON - FY 2024 -vs- 2023

	Month to Month Comparison			Fisca	l Year Comp	oarison
	Sep-22	Sep-23	Percentage Change	FY 2023	FY 2024	Percentage Change
WeGo Star Express Bus & Shuttle Services RTA VanStar Vanpool Service	7,997 10,958 1,248	7,668 12,608 868	-4.1% 15.1% -30.4%	23,671 31,430 4,084	24,136 34,995 3,152	2.0% 11.3% -22.8%
Total RTA Ridership	20,203	21,144	4.7%	59,185	62,283	5.2%





NASHVILLE AND REGIONAL TRANSPORTATION AUTHORITY FISCAL YEAR AND MONTH TO MONTH RIDERSHIP COMPARISON - FY 2024 -vs- 2023

	Month to Month Comparison			F		
	Sep-22	Sep-23	Change	FY 2023	FY 2024	Change
MTA Local Bus Service	678,135	731,101	7.8%	1,932,709	2,081,390	7.7%
MTA Local Paratransit Service	30,307	31,689	4.6%	89,333	95,712	7.1%
RTA Regional Bus Service	10,958	12,608	15.1%	31,430	34,995	11.3%
RTA VanStar Vanpool Service	1,248	868	-30.4%	4,084	3,152	-22.8%
RTA Regional Rail Service	7,997	7,668	-4.1%	23,671	24,136	2.0%
* RTA Special Events Rail Service	1,396	905	-35.2%	3,982	2,308	-42.0%
Subtotal RTA Rail Service	9,393	8,573	-8.7%	27,653	26,444	-4.4%
Subtotal MTA & RTA Bus & Rail Service	730,041	784,839	7.5%	2,085,209	2,241,693	7.5%
Williamson County VanStar Vanpool Service	7,017	5,184	-26.1%	21,906	19,335	-11.7%
Murfreesboro ROVER Local Bus Service	9,691	8,965	-7.5%	28,210	26,671	-5.5%
Franklin Transit Local Bus Service	9,199	10,634	15.6%	18,376	19,985	8.8%
Clarksville Transit Local Bus Service	47,314	47,259	-0.1%	134,820	135,103	0.2%
Total Area Ridership	803,262	856,881	6.7%	2,288,521	2,442,787	6.7%



REGIONAL TRANSPORTATION AUTHORITY ROUTE PERFORMANCE INDICATOR REPORT

			For the	Month of:	Septen	nber-23
			Ridership			rage
			Change	Revenue		engers
Rte.		Monthly	vs Last	Hours Of	Per	Per
No.	Route Name	Ridership	Year	Service	Trip	Hou
	CORRIDOR SERVICE COMPAR	ISONS - CO	OMMUTER	BUS SER	/ICE	
	North Corridor (Route 87)	1,642	-4.6%	187	10	8.8
	Northwest Corridor (Routes 89 & 94)	2,309	2.0%	327	8	7.1
	South Corridor (Route 95)	991	19.4%	226	6	4.4
	Southeast Corridor (Routes 84 & 86)	3,891	45.6%	818	7	4.8
	EXPRESS BU	S DOLLTE S	EDVCE			
84		2.757	30.4%	650	6	4.2
84 86	Murfreesboro Express	, -	30.4% 103.6%	167	8	4.2 6.8
87	Smyrna - LaVergne Express Gallatin Express	1,134 1,642	-4.6%	187	0 10	6.6 8.8
88	Dickson Express	482	-4.6% 41.3%	94	6	o.o 5.1
89	Springfield - Joelton Express	436	-7.0%	111	5	3.9
94	Clarksville Express	1,873	4.4%	216	9	8.7
95	Spring Hill Express	991	19.4%	226	6	4.4
	Express Bus Route Totals	9,315	19.0%	1,652	7	5.6
	OTHE	R ROUTES				
64	Star Downtown Shuttle	339	38.9%	63	1	5.3
93	WeGo Star West End Shuttle	2,954	2.3%	83	25	35.4
	RTA Bus Route Monthly Totals	12,608	15.1%	1,715	13	7.3
	COMMUTER	RAIL SER	RVICE			
90	WeGo Star Commuter Rail	7,668	-4.1%	228	32	33.6
RT	A Commuter Rail and Bus Totals	20,276	7.0%	1,944	22	10

of Middle Tennessee

Board Action Item

Item Number:	R-A-23-018	Meeting Date:	11/15/2023			
Item Title:	WeGo Star Annual Track Maintenance Program					

BACKGROUND:

Annual routine maintenance and rehabilitation work is required to ensure the safety and quality of the WeGo Star service and compliance with Federal Railroad Administration (FRA) requirements for commuter rail operations. The labor and materials routinely include track, ties, ballast, bridges, overall upkeep of at-grade crossings, and signal improvements on the Nashville and Eastern Railroad (NERR) corridor. The railroad has identified critical areas along the corridor where the Star operates daily. To maintain the corridor in a "state of good repair," these efforts need to be completed within the 2024 fiscal year. As a requirement of the tri-party agreement between the Regional Transportation Authority of Middle Tennessee (RTA), Nashville and Eastern Railroad Authority (NERA), and Nashville and Eastern Railroad Corporation (NERC), the railroad is to perform regular maintenance and repair of the track and infrastructure associated with the rail passenger corridor. Based on the railroad's annual assessment of conditions, the RTA reviews and evaluates the request for repairs and associated capital costs prior to issuing approval of the work.

The successful completion of this project provides the ability to ensure the continued safe, reliable, and effective service delivery to our customers by our operating personnel. RTA has engaged the engineering services of HDR, Inc., the RTA's Engineering On-Call consultant. HDR has conducted site visits at all corridor locations and confirmed that the proposed track and rehabilitation work is necessary to maintain the Star in a "state of good repair." Based on these observational visits and market research, HDR has concluded that the estimated project schedule and construction cost are within reasonable range for all quoted services. Upon execution, this project includes replacing defective wooden ties in various locations throughout the corridor. Surfacing and added ballast are also requirements to improve ride quality along the rail line. In addition, the 2-grade crossing will be rehabilitated to include new rail, ties, fasteners, and asphalt paving. Once approved, the expected project completion is in the Spring of 2024. HDR, Inc. will audit performed work to ensure compliance with standards and the scope of work.

RECOMMENDATION:

RTA staff requests that the Operations Committee recommend the Board of Directors provide the Chief Executive Officer authority to release capital funding to support this year's track maintenance and rehabilitation needs, as defined within the Tri-party agreement between RTA, NERA, and NERC. The proposed capital project is to be managed with a total amount not to exceed \$1,202,750.00. RTA will fund its portion of \$1,082,475.00(90%) from Federal, State, and local sources. RJ Corman will fund the remaining \$120,275.00 (10%) as agreed to in the Tri-Party Agreement.

APPROVED:	
	11/15/2023
Board Secretary	

of Middle Tennessee

☐ Com	mittee Discussion Item	☐ Exec. Committee Discussion Item		
☐ Committee Action Item		☐ Exec. Committee Action Item		
Item Number:	R-D-23-025		Meeting Date:	11/15/2023
Item Title: Connect Downtown Plan Update				

BACKGROUND:

Connect Downtown is a comprehensive effort to improve overall mobility in and through Downtown Nashville's core. The project is a joint effort led by the Nashville Department of Transportation and Multimodal Infrastructure (NDOT) in partnership with WeGo Public Transit, the Tennessee Department of Transportation (TDOT), and the Nashville Downtown Partnership.

The study will identify and examine options for improving traffic management, transit access, curbside and parking management, and bicycle and pedestrian safety while supporting the anticipated growth in employment, residential and commercial development, and Nashville's primacy as a tourism destination. The Transit operations study is the primary area of emphasis, recognizing the need to improve transit reliability for the local and regional bus network to make transit more competitive. Downtown traffic is one of the most significant challenges in local and regional transit service reliability, creating frequent service delays and disruptions. Reliable connectivity in and through Downtown is critical for transit to provide fast and consistent access to more places around Nashville and the region.

With respect to regional connectivity, an efficient and reliable approach to transit flow through the downtown core will be absolutely crucial to building ridership on the regional system. In addition to improving overall system reliability with respect to performance metrics like on time performance, an effective transit prioritization strategy through the downtown core will make public transportation a more competitive choice for regional travelers, and will support efforts to connect regional travelers to multiple destinations around and immediately surrounding the downtown core.

CURRENT STATUS:

During the past several months, the Connect Downton team has drafted recommendations based on detailed research, technical analysis, and public and stakeholder outreach feedback. The draft recommendations encompass a variety of modes and solutions with a substantial transit emphasis and include a phased approach for implementation over the next ten years. The next outreach phase to present the Draft Action Plan will launch on November 13, including public open houses, key briefings, and stakeholder meetings, and a Final Plan that will be completed after the final outreach phase.

Marty Sewell, NDOT's Transportation Planning Director and Connect Downtown Project Manager, will provide a presentation on the status of the study and, along with Felix Castrodad, Director of Planning & Grants, will facilitate discussion during the New Initiatives and Community Engagement committee meeting.

APPROVED:	
Jeg 13. City	11/15/2023
Director of Planning & Grants	 Date

Regional Transportation Authority of Middle Tennessee

Board Action Item

Item Number:	R-A-23-019	Meeting Date:	11/15/2023
Item Title: 2024 RTA Committee & Board Meeting Schedule			

BACKGROUND:

Under Article 2, Section 3 of the by-laws of the Regional Transportation Authority of Middle Tennessee ("RTA"),
the RTA shall meet at least quarterly at a time and place to be established by the Chair/President of the Board.
RTA and may meet more frequently as needed. Additionally, under Article 4, Section 5 of the by-laws, the
Executive Committee shall meet monthly except for those months in which the Board shall meet. In order to
effectively satisfy the established meeting requirements, a schedule of proposed 2024 meeting dates for both
the RTA Board and Executive Committee is herein attached.

RECOMMENDATION:

Staff recommends that the proposed meeting dates be adopted and approved by the Board.

APPROVED:	
	11/15/2023
Roard Secretary	Date



2024 RTA Board Meetings Schedule

Board Meeting Time: 9:30 a.m.

Quarterly Committee Meetings

(Will only meet as necessary)

Audit Committee	Finance Committee	
11:00 a.m.	11:15 a.m.	

Month	Board Meeting (Quarterly)	Executive Committee Meetings	Committee Meetings (Quarterly)	Meeting Location
January	17	17 (If necessary)	* 10	TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
February		21		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
March		20		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
April		17		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
May		15		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
June	19	19 (If necessary)	* 12	TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
July		17		N/A
August	21	21 (If necessary)	14	TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
September		18		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
October		16		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
November	20	20 (If necessary)	13	TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219
December		18		TN Library & Archives 1001 Rep. John Lewis Way N. Nashville, TN 37219

The **EXECUTIVE COMMITTEE DID NOT MEET IN JULY**

* This is the <u>SECOND</u> Wednesday of the month.