



**REGIONAL TRANSPORTATION AUTHORITY**  
Of Middle Tennessee

**EXECUTIVE COMMITTEE**

**Wednesday, February 19, 2025 | 9:30 a.m.**

**Greater Nashville Regional Council**  
**44 Vantage Way, Ste. 450 Nashville, TN 37228**

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**1. Call to Order**

**2. Approval of the January 15, 2025, meeting minutes**

**3. Public Comments**

**4. Finance Committee Report – Mayor Ken Moore, Chair**

- Monthly Financial Report Compared to Budget – Amanda Vandegriff, Deputy CEO of Finance & Administration **R-D-25-007 Pg. 5**

**5. Operations Committee Report – Mayor Rick Bell, Chair**

- RTA Monthly Operating Statistics – Andy Burke, COO **R-D-25-008 Pg. 11**
- Safety Plan Amendments – Nick Oldham, Chief Safety & Security Officer **R-A-25-004 Pg. 19**

**6. CEO's Report – Stephen G. Bland, CEO**

**7. Chair's Report – Mayor Randall Hutto, Chair**

**8. Other Business**

**9. Adjournment**



**MINUTES**  
**EXECUTIVE COMMITTEE MEETING**  
**REGIONAL TRANSPORTATION AUTHORITY**

**January 15, 2025**

- I. **Call to Order:** The regular meeting of the Regional Transportation Authority of Middle Tennessee (RTA) Executive Committee took place at the Nashville Downtown Library, located at 615 Church Street, Nashville, TN 37219, on Wednesday, January 15, 2025. a quorum of the Full Board was not reached, so the Executive Committee was convened at 9:35 a.m. by Board Chair, Mayor Randall Hutto.

**Executive Committee Members in Attendance:**

**Mayor Randall Hutto – Wilson County, Chair**  
**Mayor Paige Brown – City of Gallatin, Vice Chair**  
**Mayor Freddie O’Connell – Davidson County**  
**Mayor Ken Moore – City of Franklin**  
**Mayor Rick Bell – Lebanon County**  
**Mayor Billy Vogle – Robertson County**  
**Ed Cole – Davidson County – Davidson County (Gov. Appt.)**  
**Kelly Dannenfelser – Williamson County (Gov. Appt.)**  
**Nicole Rowan – Sumner County (Gov. Appt.)**  
**Ken Davis – Wilson County (Gov. Appt.)**

**Others Present:**

**Mayor Mike Callis – City of Portland**  
**Matthew White – City of Mt. Juliet (Alt)**  
**Jim Kerr – City of Murfreesboro (Alt.)**  
**Gerald Herman – City of White House (Alt.)**  
**Thad Jablonski – City of Columbia (Alt).**  
**Ray Render – Office of Congressman John Rose**

- II. **Approval of Minutes:** Mayor Ken Moore made a motion to approve the meeting minutes from October 16th and November 20th. Mr. Ken Davis seconded the motion, and the Executive Committee approved it unanimously

- III. **Public Comments:** The following members of the public provided comments:

- Jessica Dauphin

- IV. **Audit Committee Report:** Mayor Ken Moore presented the following for discussion and action:

a. **FY2024 Annual Audit Report (R-A-25-01):** Deputy CEO of Finance & Administration Amanda Vandegrift introduced Ms. Erica Saeger, a partner from Crosslin responsible for the RTA audit. Ms. Saeger presented the Annual Report and the required auditor communications, remaining available to answer any questions, though none were raised. The board members then participated in a general discussion regarding the positive outcome of the clean audit report.

b. **Annual Risk Assessment Budget (R-D-25-002):** Deputy CEO of Finance & Administration Amanda Vandegrift provided an update on the Annual Risk Assessment, emphasizing the key focus areas within Finance and Accounting and outlining mitigation strategies. Ms. Vandegrift was available to answer any questions; however, none were raised.

- c. **Annual Conflict of Interest Discussion (R-D-25-003)**: Deputy CEO of Finance & Administration Amanda Vandegrift provided the following update:

Each year, staff documents potential decisions or recommendations that might appear to present a conflict of interest between the Management Contract MTA holds with the Regional Transportation Authority (RTA) for managing the RTA. A past performance audit of the RTA highlighted the importance of reviewing any areas that could be perceived as a conflict of interest, given that the MTA manages the RTA. Management will continue to conduct an annual review of actions that may appear to raise a conflict of interest and will discuss mitigating factors with the Board.

The report outlined areas where management identified decisions or recommendations that could be seen as potential conflicts of interest between the two agencies and the actions taken to address these conflicts. Ms. Vandegrift was available to answer any questions; however, none were raised.

- V. **Finance Committee Report**: Mayor Ken Moore presented the following for discussion:

- a. **Monthly Financial Report Compared to Budget (R-D-25-004)**: Deputy CEO of Finance & Administration, Amanda Vandegrift, presented a summary of the statement of operations for the first five months of fiscal year FY2025 (July - November 2024), comparing it to the approved FY2025 budget. Ms. Vandegrift was available to address any questions, but there were none, and no further discussion followed

- b. **RTA Local Funding Issues (R-D-25-005)**: Deputy CEO for Finance and Administration Amanda Vandegrift provided an update on the status of partner funding (local, state, and federal) and facilitated a discussion among committee members on potential follow-up strategies. A general discussion followed.

- VI. **Operations Committee Report**: In the absence of Committee Chair Mayor Rick Bell, Mayor Hutto asked Steve Bland to begin the committee report. Mr. Bland introduced Chief Operating Officer Andy Burke.

- a. **Monthly Operating Statistics (R-D-25-006)**: Chief Operating Officer Andy Burke presented the RTA Monthly Dashboard Report for November 2024 to the Executive Committee and was available to address any questions. No questions were raised, and no further discussion took place.

- VII. **Approval of the 2025 Committee & Board Meeting Schedule (R-A-25-002)**: Chief of Staff and Administration Vince Malone provided the following item for action:

- a. Under Article 2, Section 3 of the by-laws of the Regional Transportation Authority of Middle Tennessee ("RTA"), the RTA shall meet at least quarterly at a time and place to be established by the Chair/President of the Board. RTA and may meet more frequently as needed. Additionally, under Article 4, Section 5 of the by-laws, the Executive Committee shall meet monthly except for those months in which the Board shall meet. In order to effectively satisfy the established meeting requirements, a schedule of proposed 2025 meeting dates for both the RTA Board and Executive Committee is herein attached.

Staff recommended that the proposed 2025 meeting dates be adopted and approved by the Board.

Mr. Ed Cole motioned to approve the 2025 RTA Committee & Board Meeting Schedule. Mayor Paige Brown seconded the motion, and the Executive Committee unanimously approved it.

- VIII. **Election of 2025 RTA Officers (R-A-25-003)**: Chief of Staff and Administration Vince Malone provided the following item for action:

Pursuant to Article 3, Section 1(a), of the by-laws for the Regional Transportation Authority of Middle Tennessee (RTA), officers of the RTA shall be elected by the full RTA Board at its ***first regular meeting in each calendar year*** or by a majority vote of the Executive Committee, acting in the stead of the Board at its first regularly scheduled meeting in each calendar year, whichever meets first. Nominations may be made from the floor by any member of the Board and/or Executive Committee.

The officers of the RTA shall be the Chair, Vice-Chair, and Secretary and must include at least one appointed member and one elected official member. The following served as 2024 officers:

- Chair – Randall Hutto, Wilson County Mayor
- Vice Chair – Paige Brown, Gallatin Mayor
- Secretary – Ed Cole, Davidson County Governor Appointee

Staff requested that the Board nominate candidates to serve as the RTA's officers through January 2026.

Mayor Moore proposed keeping the current slate of officers for the 2025 calendar year. Mayor Billy Vogle made a motion to approve the retention of the current officers for the 2025 calendar year. Mayor Freddie O'Connell seconded the motion, and the Executive Committee unanimously approved the Officers for 2025 will be Wilson County Mayor Randall Hutto as Chair; City of Gallatin Mayor Paige Brown as Vice Chair; and Davidson County Governors Appointee Ed Cole as Secretary

**IX. CEO's Report:** CEO Bland presented the following report:

1. WeGo finished out the Titans Express Season with the final home game this past month. In total, about 3,600 people rode the Star to the eight home games.
2. In that same vein, WeGo had strong ridership on the Star on New Year's Eve, although the train did not sell out. We carried a total of just over 600 riders to and from the event.
3. WeGo has received an additional cab car from Great Lakes Central Railroad to be placed in service and one to utilize for spare parts. We have identified several issues that need to be addressed by Great Lakes before we enter it into service, but we anticipate that it will be available by the Spring.
4. Consultants from Kimley Horn and Nelson Nygaard are currently working on the update to the RTA Strategic Service Plan. They are finalizing the system evaluation report, which includes an analysis of current service, market demand, and performance comparisons with other peers. This will help identify service gaps and opportunities. WeGo plans to engage the public across RTA counties over the next 6-8 months.
5. As part of the strategic service plan, WeGo has been in discussions with TDOT regarding the implementation of choice lanes in the I-24 South corridor. TDOT has engaged CDM Smith to examine opportunities for leveraging the choice lane asset for improved transit system performance.
6. Concerning the Murfreesboro Park and Ride project, in December, WeGo's attorney finalized the necessary documents for the property acquisition to assist the church's attorney in filing with the Tennessee Secretary of State. As of this week, the church's attorney has confirmed that all items are complete and will send them to the Attorney General's office by the end of the week.
7. For the Franklin Park-and-Ride project, WeGo has engaged CDM Smith to develop three preliminary concepts for stakeholders to review in the coming months. Our project team has met with Franklin stakeholders to discuss issues such as zoning, access, and runoff concerns. WeGo will meet with the design consultant and City of Franklin representatives in the first week of December to kick off the project.

**X. Chair's Report:** Mayor Hutto thanked everyone for attending the board meeting.

**XI. Other Business:** There was no other business to come before this board.

**XII. Adjournment:** With no further business, Mayor Paige Brown motioned to adjourn the meeting; Mayor Billy Vogle seconded the motion, and the meeting was adjourned at 10:15 a.m.

Respectfully submitted:

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Ed Cole, RTA Secretary & Davidson County  
Governor Appointee

# Regional Transportation Authority

## of Middle Tennessee

- Committee Discussion Item   
  Exec. Committee Discussion Item   
  Board Discussion Item  
 Committee Action Item   
  Exec. Committee Action Item

<b>Item Number:</b>	R-D-25-007	<b>Meeting Date:</b>	2/19/2025
<b>Item Title:</b>	Monthly Financial Report Compared to Budget		

**BACKGROUND:**

Attached is a summary of the statement of operations for December 2024 and the first six months of fiscal year (FY) 2025 compared to the approved FY 2025 budget.

Expenditures to date have tracked close to budgeted levels, with one notable variance in the Materials & Supplies category, where a single high-cost part was used to make repairs on a locomotive engine in August 2024.

Revenues in the first six months of the fiscal year were \$717,715 (or 11%) higher than anticipated, with 78% of this revenue variance being related to the timing of state and federal funds. State funding and the remaining federal COVID-19 relief funds were used earlier in the fiscal year than anticipated in the budget. This positive revenue variance will continue to balance out as the fiscal year progresses. Passenger fares continue to trend higher than budgeted, with passenger revenue to date being approximately 35% (or \$125,569) higher than budgeted. This is primarily due to higher than anticipated ridership recovery than was budgeted. Investment income under the Other Operating Revenues category continues to trend higher than budgeted due to lower-than-anticipated interest rate reductions.

With respect to specific areas of income and expenditure on the attached profit and loss (P&L) statement, there are several underlying trends worth noting. First, costs for bus operations have been slightly lower than budgeted, which has required less CMAQ funds than budgeted. At the same time, train operations and state-of-good repair activities at stations have increased, which has required the use of more than 5307 funds. Finally, state operating assistance was higher than budgeted due to the State increasing the FY 2025 allotment by 17% compared to the prior year. Receipt of these funds one month earlier than anticipated delayed the anticipated draw of local funds by one month.

As of November 30, 2024, RTA owed Nashville MTA approximately \$257,421 for services provided. In turn, MTA owes RTA approximately \$63,844 for fares collected.

**STATUS:**

Deputy CEO for Finance and Administration Amanda Vandegrift will be available to answer questions.

**APPROVED:**

  
 \_\_\_\_\_  
 Deputy CEO of Finance and Administration

2/19/2025  
 \_\_\_\_\_  
 Date

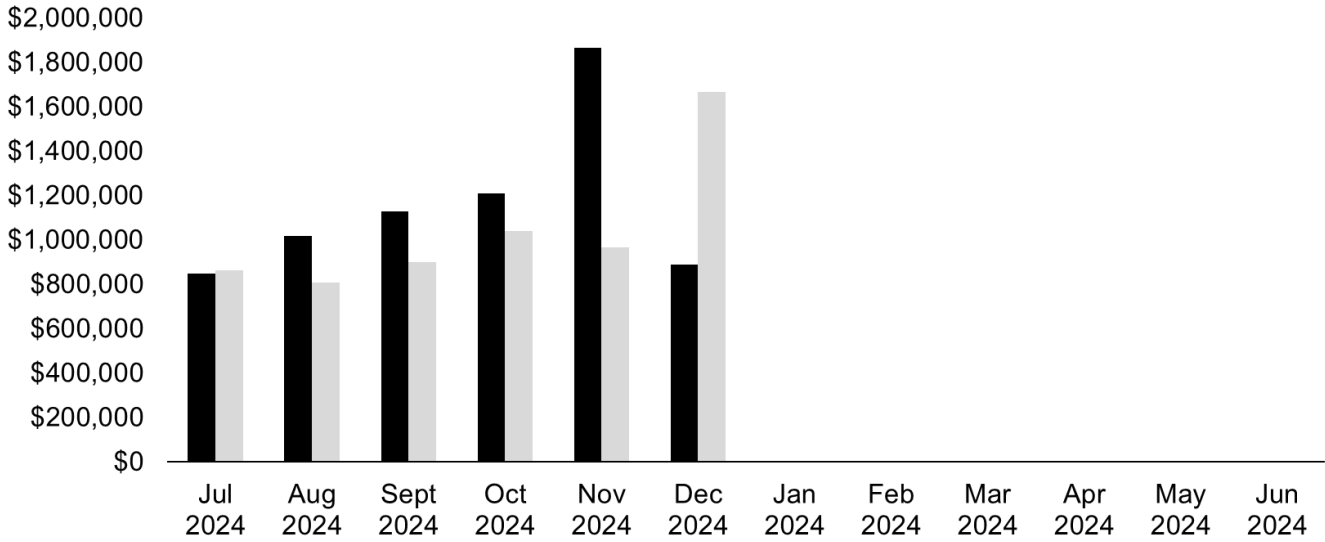
**December 2024 Operating Revenue by Category:**

	<b>December 2024</b>	<b>Fiscal Year To Date</b>	<b>Approved FY 2025 Budget</b>	<b>% Budget To Date</b>
Passenger Revenues (Budget)	71,234	357,202	691,616	52%
Passenger Revenues (Actuals)	62,715	482,771		70%
Other Operating Revenues (Budget)	31,890	200,340	420,890	48%
Other Operating Revenues (Actuals)	35,992	227,124		54%
Local Funds (Budget)	200,000	944,056	2,126,056	44%
Local Funds (Actuals)	104,684	882,633		42%
Regional Funds (Budget)	264,290	1,317,272	1,391,860	95%
Regional Funds (Actuals)	50,764	1,385,646		100%
State Funds (Budget)	663,400	663,400	663,400	100%
State Funds (Actuals)	-	779,100		117%
Federal Funds (Budget)	437,123	2,664,358	5,287,073	50%
Federal Funds (Actuals)	633,645	2,907,068		55%
Federal COVID-19 Funds (Budget)	-	100,000	300,000	33%
Federal COVID-19 Funds (Actuals)	-	300,000		100%
<b>Total Operating Revenues (Budget)</b>	<b>1,667,937</b>	<b>6,246,628</b>	<b>10,880,895</b>	<b>57%</b>
<b>Total Operating Revenues (Actuals)</b>	<b>887,801</b>	<b>6,964,343</b>		<b>64%</b>

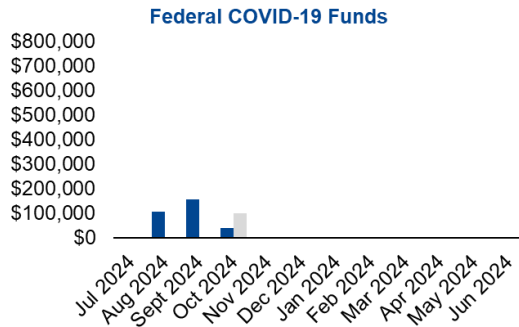
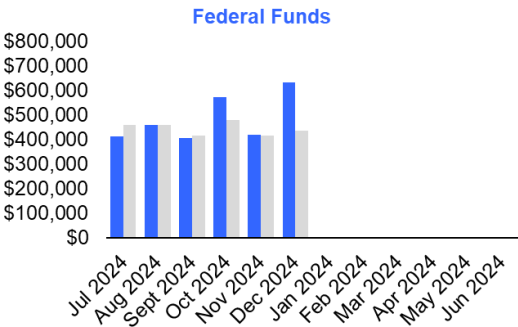
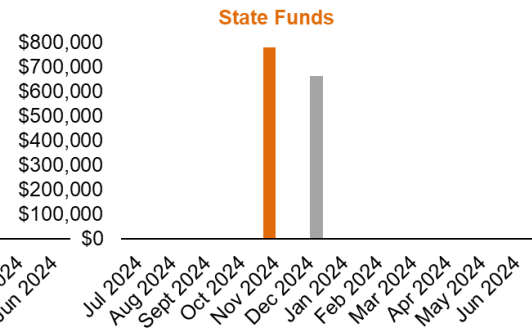
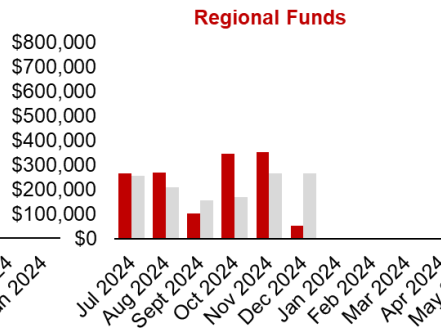
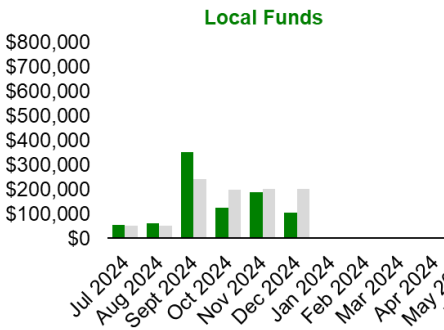
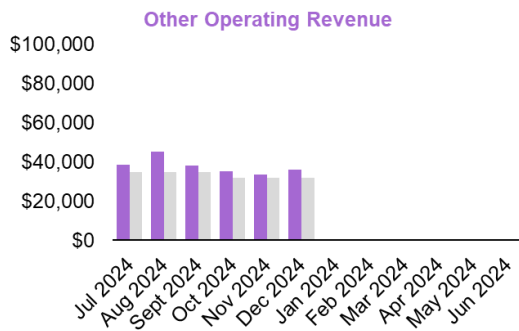
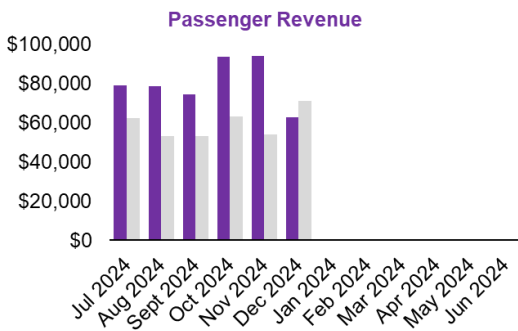
**December 2024 Operating Expenses by Category:**

	<b>December 2024</b>	<b>Fiscal Year To Date</b>	<b>Approved FY 2025 Budget</b>	<b>% Budget To Date</b>
MTA Management Contract (Budget)	75,350	452,100	904,200	50%
MTA Management Contract (Actuals)	75,350	452,100		50%
Services (Budget)	723,942	4,324,925	8,574,245	50%
Services (Actuals)	677,109	4,220,343		49%
Fuel & Lubricants (Budget)	53,500	325,972	640,700	51%
Fuel & Lubricants (Actuals)	61,858	316,040		49%
Materials & Supplies (Budget)	7,670	44,243	87,675	50%
Materials & Supplies (Actuals)	5,355	78,788		90%
Utilities (Budget)	15,905	96,725	191,975	50%
Utilities (Actuals)	19,158	88,139		46%
Casualty & Liability (Budget)	37,795	229,935	456,700	50%
Casualty & Liability (Actuals)	38,899	222,539		49%
Other (Budget)	1,108	18,757	25,400	74%
Other (Actuals)	-	12,055		47%
<b>Total Operating Expenses (Budget)</b>	<b>915,270</b>	<b>5,492,657</b>	<b>10,880,895</b>	<b>50%</b>
<b>Total Operating Expenses (Actuals)</b>	<b>877,729</b>	<b>5,390,004</b>		<b>50%</b>

## Operating Revenue Monthly Comparisons FY 2025 Actuals vs Budget

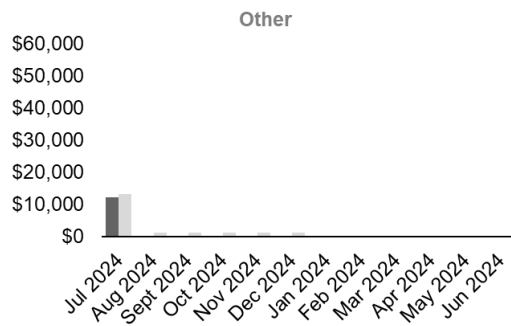
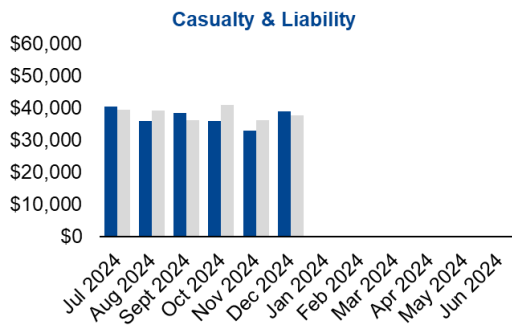
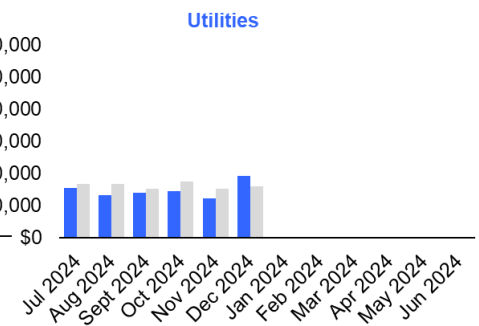
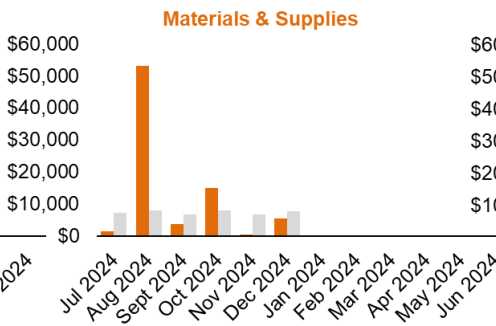
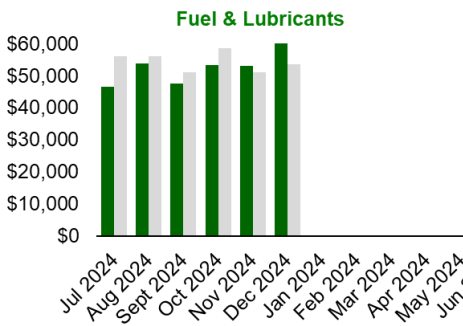
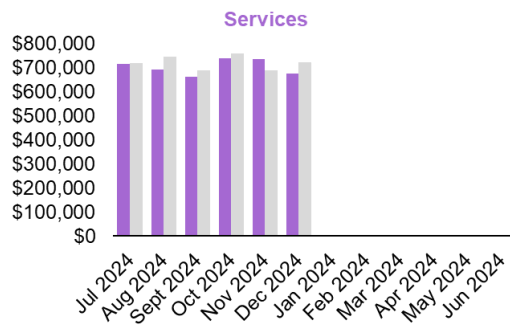
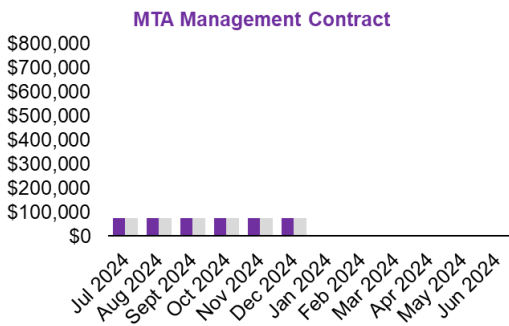
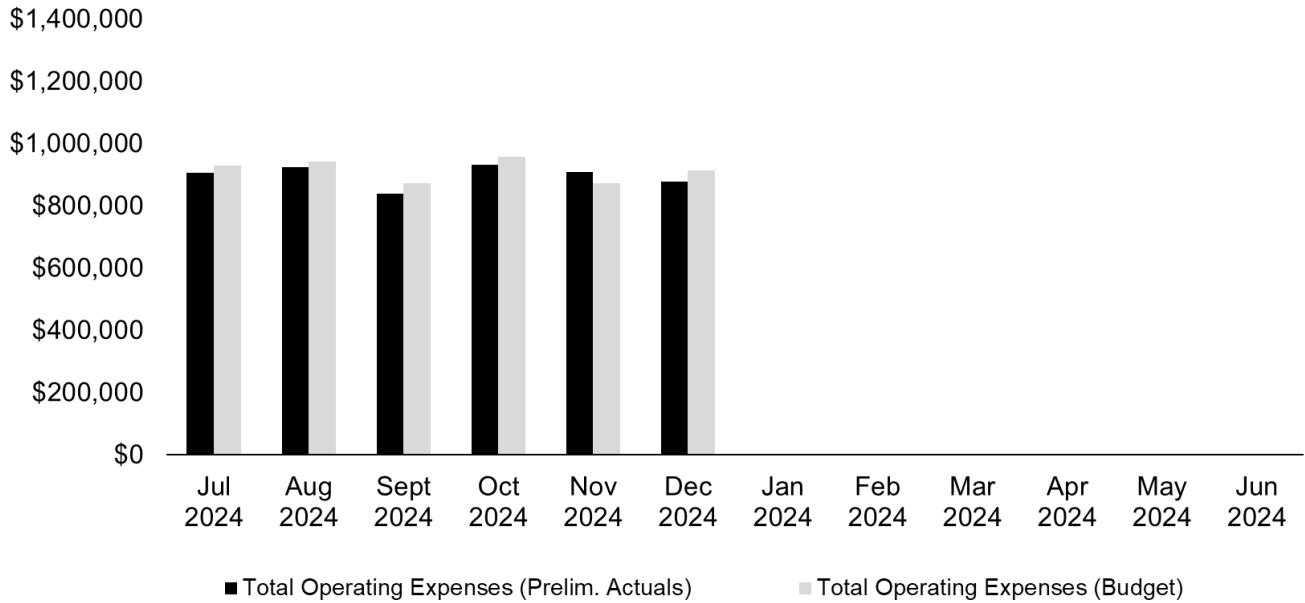


Total Operating Revenues (Prelim. Actuals)
  Total Operating Revenues (Budget)





## Operating Expenditures Monthly Comparisons FY 2025 Actuals vs Budget



**Regional Transportation Authority**  
**Statement of Operations Compared to Budget**  
**For the Period Ending December 2024**  
**UNAUDITED**

	Month Actual	Month Budget	Month Var. [F/(U)]	Prior Y-T-D	Current Y-T-D	Budget Y-T-D	Y-T-D Var. [F/(U)]	Annual Budget
<b>REVENUES</b>								
Fare Revenues - Bus	20,562	25,520	(4,958)	138,409	175,009	155,580	19,429	308,724
Fare Revenues - Train	27,126	25,164	1,962	173,318	214,748	153,392	61,356	304,392
Fare Revenues - Special Events	15,028	20,550	(5,522)	62,747	93,014	48,230	44,784	78,500
Advertising Revenue	-	-	-	-	-	-	-	-
Other Non-Transportation Revenue	35,992	31,890	4,102	316,273	430,757	410,097	20,660	630,647
<b>Total Operating Revenue</b>	<b>98,708</b>	<b>103,124</b>	<b>(4,416)</b>	<b>690,748</b>	<b>913,529</b>	<b>767,299</b>	<b>146,230</b>	<b>1,322,263</b>
Local Operating Assistance	104,684	200,000	(95,316)	710,597	882,633	944,056	(61,423)	2,126,056
Regional Operating Subsidies	50,764	264,290	(213,526)	689,384	1,182,013	1,107,515	74,498	1,182,103
State Operating Assistance	-	663,400	(663,400)	663,400	779,100	663,400	115,700	663,400
<b>Total Operating Assistance</b>	<b>155,448</b>	<b>1,127,690</b>	<b>(972,242)</b>	<b>2,063,381</b>	<b>2,843,746</b>	<b>2,714,971</b>	<b>128,775</b>	<b>3,971,559</b>
CMAQ Operating Revenues	223,623	250,343	(26,720)	1,040,012	1,426,205	1,525,908	(99,703)	3,027,963
<b>Total CMAQ Revenue</b>	<b>223,623</b>	<b>250,343</b>	<b>(26,720)</b>	<b>1,040,012</b>	<b>1,426,205</b>	<b>1,525,908</b>	<b>(99,703)</b>	<b>3,027,963</b>
Capital Operating Reimbursement	410,022	186,780	223,242	1,281,032	1,480,863	1,138,450	342,413	2,259,110
CARES Act Operating Reimbursement	-	-	-	969,214	300,000	100,000	200,000	300,000
☞American Rescue Plan OPS Reimbursement	-	-	-	-	-	-	-	-
<b>TOTAL CAPITAL OPERATING REVENUES</b>	<b>410,022</b>	<b>186,780</b>	<b>223,242</b>	<b>2,250,246</b>	<b>1,780,863</b>	<b>1,238,450</b>	<b>542,413</b>	<b>2,559,110</b>
<b>Total Revenue</b>	<b>887,801</b>	<b>1,667,937</b>	<b>(780,136)</b>	<b>6,044,388</b>	<b>6,964,343</b>	<b>6,246,628</b>	<b>717,715</b>	<b>10,880,895</b>
Labor & Fringes	75,350	75,350	-	430,464	452,100	452,100	-	904,200
Services	681,548	730,142	48,594	3,974,528	4,292,306	4,362,705	70,399	8,649,245
Fuel & Lubricants	61,858	53,500	(8,358)	308,034	316,040	325,972	9,932	640,700
Parts, Materials & Supplies	916	1,470	554	4,970	6,826	6,463	(363)	12,675
Utilities	19,158	15,905	(3,253)	85,502	88,139	96,725	8,586	191,975
Casualty & Liabilities	38,899	37,795	(1,104)	209,392	222,539	229,935	7,396	456,700
Other Miscellaneous Expenses	-	1,108	1,108	18,708	12,055	18,757	6,702	25,400
<b>Total Expenses</b>	<b>877,729</b>	<b>915,270</b>	<b>37,541</b>	<b>5,031,598</b>	<b>5,390,004</b>	<b>5,492,657</b>	<b>102,653</b>	<b>10,880,895</b>
<b>Surplus/(Deficit) before GASB 33</b>	<b>10,072</b>	<b>752,667</b>	<b>(742,595)</b>	<b>1,012,790</b>	<b>1,574,339</b>	<b>753,971</b>	<b>820,368</b>	<b>-</b>
CARES Act Capital Reimbursement	6,625	-	6,625	541,496	74,361	-	74,361	-
Capital Asset Purchases	400,404	-	400,404	65,714	592,540	-	592,540	-
Depreciation	(354,160)	-	(354,160)	(2,074,421)	(1,418,361)	-	(1,418,361)	-
(Loss)Gain on Sales	-	-	-	-	-	-	-	-
<b>Surplus / (DEFICIT)</b>	<b>62,941</b>	<b>752,667</b>	<b>(689,726)</b>	<b>(454,422)</b>	<b>822,879</b>	<b>753,971</b>	<b>68,908</b>	<b>-</b>

**Regional Transportation Authority  
Summary Comparative Balance Sheet  
For the Period Ending December 2024  
Unaudited**

	This Month December	Fiscal YE 2024 June
<b>ASSETS</b>		
<b>CURRENT ASSETS</b>		
Cash and Equivalents	2,818,014	2,943,748
Investment Accounts	7,174,251	7,061,210
Receivables from Federal, State, and Local Gov't	1,454,625	576,573
Accounts Receivable	57,774	59,321
Inventory - parts	524,294	379,143
Prepaid Expenses and Other	207,396	68,483
<b>TOTAL CURRENT ASSETS</b>	<b>12,236,354</b>	<b>11,088,478</b>
<b>PROPERTY AND EQUIPMENT</b>		
Land	3,382,052	3,382,052
Buildings, Shelters, and Benches	19,407,308	19,407,308
Revenue Equipment and Parts	30,984,535	30,584,535
Office Furniture and Equipment	709,580	651,158
Guideway Improvements	9,481,818	9,481,818
Work in Progress	1,668,022	1,388,686
	65,633,315	64,895,557
Less Accum Depreciation and Amortization	(28,484,609)	(27,066,248)
<b>TOTAL PROPERTY AND EQUIPMENT, NET</b>	<b>37,148,706</b>	<b>37,829,309</b>
<b>TOTAL ASSETS</b>	<b>49,385,060</b>	<b>48,917,787</b>
<b>LIABILITIES</b>		
<b>CURRENT LIABILITIES</b>		
Accounts Payable	664,727	945,134
Accrued Expenses	13,596	26,896
Deferred Revenue	5,977,658	6,039,558
Notes Payable	-	-
<b>TOTAL CURRENT LIABILITIES</b>	<b>6,655,981</b>	<b>7,011,588</b>
Federal Govt Capital Grants	13,790,310	13,790,310
<b>INVESTED IN CAPITAL ASSETS</b>	<b>13,790,310</b>	<b>13,790,310</b>
<b>NET ASSETS</b>		
Unrestricted	28,115,890	30,378,874
Current Year Surplus(Deficit)	822,879	(2,262,985)
<b>TOTAL NET ASSETS</b>	<b>28,938,769</b>	<b>28,115,889</b>
<b>TOTAL LIABILITIES AND NET ASSETS</b>	<b>49,385,060</b>	<b>48,917,787</b>

	Current	> 30 days	> 60 Days	> 90 days	Total
Accounts Receivables	\$57,774	\$0	\$0	\$0	\$57,774
	100.0%	0.0%	0.0%	0.0%	100%
Accounts Payable	\$652,727	\$0	\$0	\$12,000	\$664,727
	98.2%	0.0%	0.0%	1.8%	100%

# Regional Transportation Authority of Middle Tennessee

- Committee Discussion Item     Exec. Committee Discussion Item     Board Discussion Item  
 Committee Action Item     Exec. Committee Action Item

Item Number:	R-D-25-008	Meeting Date:	2/19/2025
Item Title:	Monthly Operating Statistics		

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## BACKGROUND:

Attached are monthly operating statistics for December 2024.

December RTA operations went relatively smoothly, including the last WeGo Star Titans Express train of the season and the New Year's Eve special event train. RTA bus trip completion also improved relative to November on Gray Line-operated services, as fewer trips were missed due to bus operator availability.

Evaluations are ongoing for the RTA regional bus services contract currently held by Gray Line. WeGo received two proposals from highly qualified firms to provide regional commuter bus service. The evaluation committee is reviewing the proposals and providing final scores to our procurement partners. We aim to award the contract to the winning proposer in March 2025.

WeGo STAR Operator TSG has been partnering with local agencies for emergency responder training drills for WeGo Star's emergency response needs. The training is continuous throughout the year and ultimately continues to prepare our emergency responders to be familiar with the equipment in case of emergencies. We are set to complete a mock disaster drill in early Spring.

## CURRENT STATUS:

Staff is available to answer committee members' questions about the attached report. Please direct any inquiries to Monica Howse.

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## APPROVED:



Chief Operating Officer

2/19/2025

Date

# RTA Monthly Dashboard Report \*

Metric	December 2024	December 2023	Pct. Change
<b>Ridership</b>			
Total RTA Bus Passengers	11,102	10,722	3.5%
WeGo Star Passengers	8,666	6,490	33.5%
Total RTA Passengers	19,768	17,212	14.9%
Percentage of Pre-Pandemic Ridership	46.1%	40.2%	6.0%
<b>Safety</b>			
RTA Bus Total Accidents	1	0	N/A
WeGo Star Total Accidents	0	0	N/A
RTA Bus Total Miles btwn Accidents	46,617	N/A	N/A
WGS Total Miles btwn Accidents	N/A	N/A	N/A
<b>Service Quality</b>			
RTA Bus Total Trip Completion %	99.75%	99.87%	-0.12%
WeGo Star Total Trip Completion %	100.00%	100.00%	0.00%
RTA Bus Total Miles btwn Service Interruption	11,654.3	22,859.9	-49.0%
WGS Total Miles btwn Service Interruption	N/A	N/A	N/A
<b>On-Time Performance ^</b>			
RTA Bus	80.2%	84.5%	-4.3%
WeGo Star	98.3%	99.2%	-0.8%
<b>Customer Care</b>			
RTA Bus Total Passengers per Complaint	2,824	2,152	31.3%
WeGo Star Passengers per Complaint	4,333	3,245	N/A

\* RTA Dashboard submitted for discussion and for Committee and Board review.

^ On Time Performance reporting began September 2017.

N/A - metric cannot be calculated due to not being divisible by "0"

# RTA Monthly Dashboard Report \*

Metric	FY2025 December	FY2024 December	Pct. Change
<b>Ridership</b>			
Total RTA Bus Passengers	77,281	71,610	7.3%
WeGo Star Passengers	60,305	47,667	21.0%
Total RTA Passengers	137,586	119,277	13.3%
Percentage of Pre-Pandemic Ridership	43.8%	38.0%	5.8%
<b>Safety</b>			
RTA Bus Total Accidents	6	1	400.0%
WeGo Star Total Accidents	4	1	300.0%
RTA Bus Total Miles btwn Accidents	48,510	286,977	-83.1%
WGS Total Miles btwn Accidents	10,045	39,865	-74.8%
<b>Service Quality</b>			
RTA Bus Total Trip Completion %	99.55%	99.74%	-0.19%
WeGo Star Total Trip Completion %	100.00%	100.00%	0.00%
RTA Bus Total Miles btwn Service Interruption	6,637.7	11,392.5	-41.7%
WGS Total Miles btwn Service Interruption	N/A	N/A	N/A
<b>On-Time Performance ^</b>			
RTA Bus	81.1%	82.2%	-1.0%
WeGo Star	96.0%	98.5%	-2.5%
<b>Customer Care</b>			
RTA Bus Total Passengers per Complaint	2,806	1,075	161.2%
WeGo Star Passengers per Complaint	4,639	2,383	94.6%

\* RTA Dashboard submitted for discussion and for Committee and Board review.

^ On Time Performance reporting began September 2017.

N/A - metric cannot be calculated due to not being divisible by "0"

# RTA Operations Dashboard Glossary

Metric	Definitions
<b>Ridership</b>	
<b>Total Passengers</b>	
RTA Bus	Total fixed route passenger boardings on all MTA operated RTA routes (84, 86, 93, 96) and Gray Line operated RTA routes (87, 88, 89, 91, 92, 94, 95)
WeGo Star	Total passenger boardings on WeGo Star Rail Service
<b>Safety</b>	
RTA Bus Accidents	A motor vehicle collision, either preventable or non-preventable, in which the Operator did not do everything reasonable to avoid a collision, committed an error or failed to react to the errors of others. A motor vehicle collision in which the Operator committed no driving error and reacted reasonably to the errors of others. (Gray Line & MTA operated RTA metrics combined)
WeGo Star Accidents	Accident – an unexpected, unforeseen, or unintended event that causes injury, loss, or damage. These events can include any event arising from the operation of the railroad which results in the death of any person; or an injury to any person that requires medical treatment, except suicides or attempted suicides; any collision between railroad on-track equipment and an automobile, bus, truck, motorcycle, occupied bicycle, pedestrian or trespasser at any location on the railroad; any collision, derailment, fire, explosion, failure of equipment or infrastructure, act of nature, or other event involving damage to the railroad’s on-track equipment, signals, track, track structures, and/or roadbed.
<b>Service Quality</b>	
RTA Bus Missed Trips	The total number of Bus revenue trips not completed or departing more than 30 minutes late -vs- scheduled. (Gray Line & MTA operated RTA metrics combined)
WeGo Star Missed Trips	A train that is disabled in transit or cancelled prior to embarking. A missed trip is reported as an annulment and is when the train is cancelled and doesn’t complete the run or make it to its final destination.
RTA Bus Trip Completion Percentage	Percentage of one-way fixed route revenue trips completed versus scheduled.
WeGo Star Trip Completion Percentage	Percentage of one-way rail trips completed versus scheduled.

# RTA Operations Dashboard Glossary

Metric	Definitions
<b>On-Time Performance</b>	
RTA Bus OTP	MTA operated RTA routes - OTP is the Percentage of total scheduled fixed route timepoint departures occurring between 59 seconds early and 5 minutes 59 seconds late obtained from AVL data. Gray Line operated routes - OTP is the Percentage of total scheduled fixed WeGo Central route arrivals and departures occurring no later than 5 minutes 59 seconds late obtained from data provided by Gray Line personnel. (Gray Line & MTA operated RTA metrics combined based on a weighted average of total trips)
WeGo Star OTP	A train is considered on time when the train arrives at the final destination less than 6 minutes from the scheduled time. If a train is held up for 6 minutes or longer it is considered delayed and not on time. Intermediate station times are not included.
<b>Customer Care</b>	
<b>Passengers Carried Per Complaint</b>	
RTA Bus	Total RTA Bus passengers divided by total RTA Bus customer complaints. (Gray Line & MTA operated RTA metrics combined)
WeGo Star	Total WeGo Star passengers divided by total WeGo Star customer complaints.

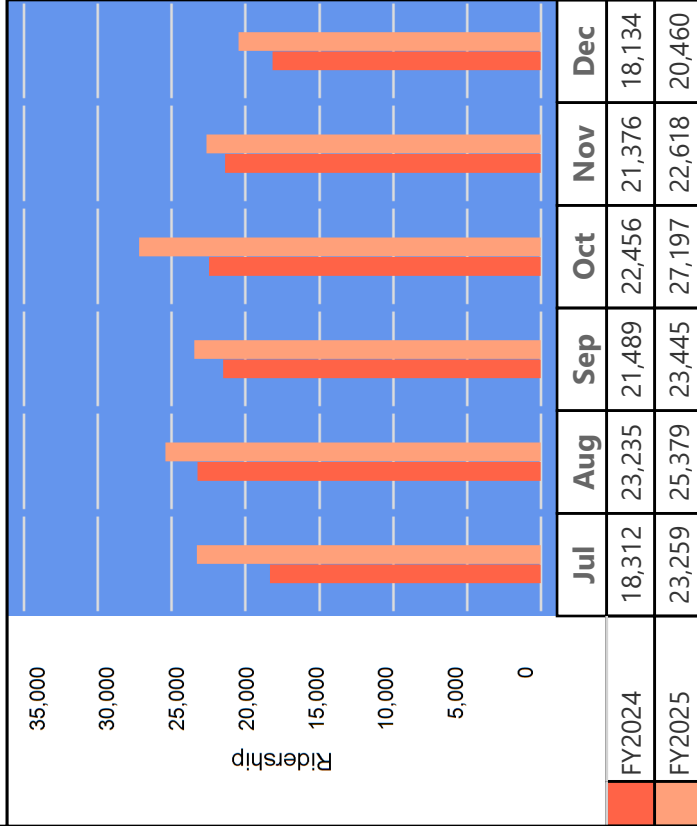




REGIONAL TRANSPORTATION AUTHORITY  
FISCAL YEAR AND MONTH TO MONTH RIDERSHIP COMPARISON - FY2025 - vs - FY2024

	Month to Month Comparison			Fiscal Year Comparison		
	Dec 23	Dec 24	Percentage Change	FY2024	FY2025	Percentage Change
WeGo Star	6,490	8,666	33.5%	47,667	60,305	26.5%
Express Bus & Shuttle Services	10,722	11,102	3.5%	71,610	77,281	7.9%
RTA VanStar Vanpool Service	922	692	-24.9%	5,725	4,772	-16.6%
<b>Total RTA Ridership</b>	<b>18,134</b>	<b>20,460</b>	<b>12.8%</b>	<b>125,002</b>	<b>142,358</b>	<b>13.9%</b>

**RTA FY2025 -vs- FY2024  
Month to Month Ridership Comparison**



Prepared By: WeGo Service Quality Department  
01/16/25



**NASHVILLE AND REGIONAL TRANSPORTATION AUTHORITY  
FISCAL YEAR & MONTH TO MONTH RIDERSHIP COMPARISON: FY2025 -vs- FY2024**

	Month to Month Comparison			Fiscal Year		Change
	Dec-23	Dec-24	Change	FY 2024	FY 2025	
<b>MTA Local Bus Service</b>	658,004	669,458	1.7%	4,176,683	4,477,920	7.2%
<b>MTA Local Paratransit Service</b>	29,743	32,311	8.6%	191,620	201,966	5.4%
<b>RTA Regional Bus Service</b>	10,722	11,102	3.5%	70,227	77,282	10.0%
<b>RTA VanStar Vanpool Service</b>	922	692	-24.9%	5,725	4,772	-16.6%
<b>RTA Regional Rail Service</b>	6,490	8,666	33.5%	47,667	60,305	26.5%
<b>* RTA Special Events Rail Service</b>	2,940	2,107	-28.3%	7,867	10,297	30.9%
<b>Subtotal RTA Rail Service</b>	9,430	10,773	14.2%	55,534	70,602	27.1%
<b>Subtotal MTA &amp; RTA Bus &amp; Rail Service</b>	708,821	724,336	2.2%	4,499,789	4,832,542	7.4%
<b>Williamson County VanStar Vanpool Service</b>	5,224	4,857	-7.0%	37,301	33,116	-11.2%
<b>Murfreesboro ROVER Local Bus Service</b>	7,695	8,078	5.0%	51,378	56,758	10.5%
<b>Franklin Transit Local Bus Service</b>	10,173	13,450	32.2%	47,382	53,755	13.5%
<b>Clarksville Transit Local Bus Service</b>	39,485	37,389	-5.3%	265,082	247,697	-6.6%
<b>Total Area Ridership</b>	771,398	788,110	2.2%	4,900,932	5,223,868	6.6%



REGIONAL TRANSPORTATION AUTHORITY  
ROUTE PERFORMANCE INDICATOR REPORT

For the Month of: December 24

Average Passengers

Rte. No.	Route Name	Monthly Ridership	Ridership Change vs Last Year	Revenue Hours Of Service	Per Trip	Per Hour
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**CORRIDOR SERVICE COMPARISONS - COMMUTER BUS SERVICE**

	North Corridor (Route 87)	1,544	13.5%	187	10	8.2
	Northwest Corridor (Routes 89 & 94)	2,155	4.0%	329	8	6.6
	South Corridor (Route 95)	703	-21.0%	226	4	3.1
	Southeast Corridor (Route 84 & 86)	2,367	-18.2%	911	4	2.6

**EXPRESS BUS ROUTE SERVICE**

84	Murfreesboro Express	1,867	-10.3%	730	4	2.6
86	Smyrna - LaVergne	500	-38.5%	181	3	2.8
87	Gallatin - Hendersonville	1,544	13.5%	187	10	8.2
88	Dickson	452	0.4%	94	6	4.8
89	Springfield - Joelton	487	14.9%	111	6	4.4
94	Clarksville	1,668	1.2%	218	8	7.7
95	Spring Hill - Franklin	703	-21.0%	226	4	3.1
	<b>Express Bus Route Totals</b>	<b>7,221</b>	<b>-5.8%</b>	<b>1,747</b>	<b>5</b>	<b>4.1</b>

**OTHER ROUTES**

64	Star Downtown Shuttle	1,403	33.9%	52	8	27.1
93	Star West End Shuttle	2,478	23.4%	82	20	30.1
	<b>RTA Bus Route Monthly Totals</b>	<b>11,102</b>	<b>3.5%</b>	<b>1,881</b>	<b>7</b>	<b>5.9</b>

**COMMUTER RAIL SERVICE**

90	WeGo Star Commuter Rail	8,666	33.5%	228	36	38.0
	<b>RTA Commuter Rail and Bus Total</b>	<b>19,768</b>	<b>14.9%</b>	<b>2,109</b>	<b>11</b>	<b>9.4</b>

# Regional Transportation Authority

of Middle Tennessee

## Board Action Item

Item Number:	R-A-25-004	Meeting Date:	2/19/2025
Item Title:	Safety Plan Amendments		

### BACKGROUND:

Under the Federal Transit Administration's (FTA) Public Transportation Agency Safety Plan (PTASP) Final Rule, this agency is required to update its Agency Safety Plan, which implements our Safety Management System yearly. The plan must include safety performance targets that will be voluntarily shared with the Metropolitan Planning Organization (MPO) and the State Department of Transportation. This year's projected performance targets are:

Safety Performance Targets as Reported to the National Transit Database (NTD)							
The targets listed below are based on reviews of RTA's safety performance data from the previous five years.							
Mode of Transit Service	Fatalities (total)	Fatalities (per 100 thousand VRM)	Injuries (total)	Injuries (per 100 thousand VRM)	Safety Events (total)	Safety Events (per 100 thousand VRM)	System Reliability (VRM /failures)
Commuter Bus – Contracted – Gray Line	0	0	0	0	1	.24	24,000
Vanpool – Contracted – The TMA Group	0	0	0	0	1	.19	N/A

These targets were formulated and agreed upon by Grayline and management members of the joint labor-management Safety Committee after they viewed last year's data, normalized it, and made data-driven projections as to how the agency will perform against the previous year's actual performance.

The joint labor-management Safety Committee has approved this updated safety plan, which includes the updated Bipartisan Infrastructure Law requirements. The Agency Safety Plan sets a framework to support and complement the existing approach to public transportation safety, identifies deficiencies, and promotes improvements in transit safety performance. The plan adopts a proactive approach to safety risk management, focusing on outcomes and fostering an enhanced safety culture. Copies will be made available upon request. Once approved by the Board, the full plan will be posted on the Agency's website for public review.

### RECOMMENDATION:

Staff requests the Board give the Chief Executive Officer the authority to execute the Agency Safety Plan to comply with FTA's Public Transportation Agency Safety Plan Final Rule and the updated Bipartisan Infrastructure Law requirements.

### APPROVED:

2/19/2025

\_\_\_\_\_  
Board Secretary

\_\_\_\_\_  
Date