WeGo Public Transit has adopted a policy allowing the transport of electronic bikes (e-bikes) on its buses and train. This allows the safe transport of e-bikes on public transportation and helps increase accessibility for cyclists.

Specific procedures are in place concerning transport of e-bikes and include the following:

Bus service

- E-bikes can be placed on the front bus rack provided they weigh 55 pounds or less and have a maximum tire width of two inches.
- Foldable e-bikes are allowed onboard buses but must be safely stowed.

WeGo Star

No weight or tire size restrictions on the WeGo Star but passengers must provide their own securements.

- Operators can deny entry to e-bikes on crowded vehicles to maintain safety.
- E-bike must remain powered off during transport.

Additional guidelines:

- Charging in or on any bus, train, platform, station, or facility is prohibited.
- Doors, seats, aisles, and emergency equipment must be kept clear.
- E-bike and its batteries should never be left unattended, discarded, or abandoned for any reason.
- Not permitted:
 - Rented e-bikes (e.g., Lime, Bird, Lynx, etc.)
 - Hoverboards
- Batteries
 - Must be Underwriter Laboratory (UL) certified and listed
 - Must not emit environmental contaminants
 - Must not be damaged



^{*}These guidelines do not apply to mobility devices as defined under the Americans with Disabilities Act (ADA).

^{**}WeGo Public Transit is not liable for damage to bicycles or e-bikes, except if WeGo is found to be negligent or at fault in an accident.