

## Discount Card Application

The Discount Program makes it easy for qualified individuals to receive reduced fares.

Qualifying Individuals:

- Individuals with Disabilities
- Medicare Recipients (All confirmed Medicare Recipients shall automatically qualify for a WeGo Discount Card)
- Senior Citizens - 65 years of age and older (This is a permanent discount card. You will not be required to renew this card in the future.)
- Youth / Student (Ages 6 to 19. Children 4 years of age or younger ride free with a fare-paying adult)

Please note that all applications must be accompanied with supporting documentation (see Section 2)

### Application Instructions

- Fully complete Sections 1, 2, and 3
- If you are submitting an Individual with Disabilities application, you must submit one Disability Support Document (see Section 2)
- Applicants with a qualifying medical disability must submit within 60 days a signed letter from a licensed health care provider on official letterhead showing an expiration or renewal date (see Section 4)
- Submit completed application via email [wego.ticketoffice@nashville.gov](mailto:wego.ticketoffice@nashville.gov) or in person to WeGo Central Ticketing Office at 400 Dr. Martin L. King Jr. Blvd., Nashville TN 37219. **Mailed applications are NOT accepted.** (see Section 5)

### Section 1: Cardholder Contact Information (All fields in Section 1 are required)

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ M.I.: \_\_\_\_\_

Address: \_\_\_\_\_ Apt #: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

County: \_\_\_\_\_ Birth Date: \_\_\_\_\_ Male

Daytime Phone: \_\_\_\_\_ Evening Phone: \_\_\_\_\_ Female

Cell Phone: \_\_\_\_\_

### Section 2: Supporting Documentation

#### INDIVIDUALS WITH DISABILITIES APPLICANTS

Check the one document you are submitting to verify eligibility.

DMV placard and current vehicle registration

VA hospitalization card

Veterans Administration (VA) letter referencing disability

SSI Award Letter

Social Security Letter referencing a disability

Copy of a recent SSI check

Disability statement from an authorized social service agency

A completed Professional Certification found on the next page of this Application

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## MEDICARE APPLICANTS

Medicare Recipients must provide a copy of their Medicare card plus a copy of their valid government/ state issued I.D. or Driver's License.

## SENIOR CITIZEN APPLICANTS

Check the one document you are submitting to verify eligibility.

Valid State-issued identification card or driver's license

Birth certificate or passport

Alien registration / permanent resident card

Medical benefit card with date of birth

Military identification / dependent card with date of birth

## YOUTH / STUDENT APPLICANTS

Check the one document you are submitting to verify eligibility.

Valid State-issued identification card or driver's license

Birth certificate or passport

Alien registration / permanent resident card

Medical benefit card with date of birth

Military identification / dependent card with date of birth

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## Section 3: Signature

### Applicant Acknowledgement and Release of Information

By signing, I attest the information on this application is true and correct. I understand I may lose privileges granted under the WeGo Discount Card program if any of the statements made on this application are false or inaccurate. I understand information provided is confidential and shall not be released without my approval or court order. If applicant is unable to sign, the signature of a conservator is required. I understand my Discount Card is non-transferable.

Applicant Signature: \_\_\_\_\_ Application Date: \_\_\_\_\_

Legal Guardian or

Conservator Signature: \_\_\_\_\_ Application Date: \_\_\_\_\_  
(for applicants unable to sign)

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## Section 4: Professional Certification (For Individuals with Disabilities Applicant Only)

Applicant's Release: I authorize the health care professional or authorized agency representative completing this application to release to Nashville MTA information about my disability.

Name: \_\_\_\_\_ Signature: \_\_\_\_\_ Date: \_\_\_\_\_

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The following section MUST be completed by a licensed professional.

Applicants with a qualifying medical disability must submit within 60 days a signed letter from a licensed health care provider on official letterhead showing an expiration or renewal date.

Please mark all conditions that affect the applicant's ability to use mass transit.

The person cannot board or leave a transit bus with reasonable speed and/or without aid from another person.

The person cannot stand without major support in a moving vehicle under normal acceleration and deceleration

The person has an uncorrectable vision impairment, which makes it difficult or impossible to read bus information or bus stop signs.

The person has an uncorrectable hearing loss, which makes it difficult or impossible to hear verbal announcements or bus information through either direct personal or electronic communication.

The person needs (for valid medical reasons) the aid of a cane, crutches or other mechanical devices to assist them in moving about.

Due to physical or mental conditions, the person cannot use the bus without the help of another person or special training.

Cognitive Impairments such as Early onset Dementia, Traumatic Brain Injury, Developmental Disabilities

Seizure Disorders

The persons disability can be described as: \_\_\_\_\_

☐ Disability is permanent.      ☐ Disability is temporary lasting \_\_\_\_\_

I hereby certify that the above information is true and correct, and that the individual named herein has a disability that limits his or her ability to use the services of the Nashville MTA.

Authorized Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Name of Physician or Agency: \_\_\_\_\_

Agency Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone: \_\_\_\_\_

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For Office Use Only

Approved

Not Approved

By: \_\_\_\_\_

Date: \_\_\_\_\_

## Section 5: General Information

### How do I obtain my WeGo Discount Card?

All applicants must complete the **WeGo Discount Card Application** in its entirety. There is a processing fee of \$3.00.

Email applications are accepted. The completed package including the discount application, state ID, and company letterhead can be sent to [wego.ticketoffice@nashville.gov](mailto:wego.ticketoffice@nashville.gov). In the email subject field add: Discount Card Application First and Last Name. Please allow 48 hours to process.

### WeGo Central Ticketing Office Hours of Operation

**WeGo Central Ticketing Office will distribute cards during the following hours:**

- Monday – Friday: 6 a.m. to 6:30 p.m.
- Saturday: 8 a.m. to 5 p.m.
- Sundays: 10:30 a.m. to 2:30 p.m.
- Closed holidays

### Questions or to replace a lost or stolen card

For Discount Program questions or to replace a lost or stolen Discount Card:

- Please call us at 615-862-5950 or email us at [wego.ticketoffice@nashville.gov](mailto:wego.ticketoffice@nashville.gov)
- A non-refundable \$3.00 replacement fee applies for lost, stolen or damaged cards.

### Discount Policy

Visit our website at [WeGoTransit.com](http://WeGoTransit.com).

### Route and Schedule Info

Visit [WeGoTransit.com](http://WeGoTransit.com) and click on Bus Services pull-down menu for Route Maps, Schedules, Fares, Trip Planner, and additional information

Contact Customer Care at 615-862-5950

### Additional Information

The WeGo Discount Card is the property of WeGo Public Transit and must be presented when boarding WeGo Public Transit local or regional transit services. Be advised that this card shall be surrendered upon request by a WeGo Public Transit official. Photos that are faded or illegible may be considered invalid and subject to confiscation. It is the responsibility of the card holder to maintain the card in good, useable condition.