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# Proposed Service Changes

Winter 2026

# Recent Service Accomplishments

## Increased ridership

- In FY 2025 WeGo provided almost *8.8 million* rides

## Fare Payment

- Implemented Contactless Payments
- Customers can now pay through credit cards, debit cards, and mobile wallets

## Service improvements

- Increased frequency midday, evenings, and weekends on several routes
- Expanded Access on Demand to weekends and holidays
- Expanded WeGo Link with new zones
- Added and upgraded several stops



# Proposed Changes by Route

## Service Hours Extension

|    |        |
|----|--------|
| 3  | 23     |
| 4  | 41     |
| 7  | 50     |
| 8  | 52     |
| 14 | 55     |
| 18 | 56     |
| 19 | 79     |
| 22 | Access |

## Improved Frequency

|    |
|----|
| 3  |
| 6  |
| 7  |
| 34 |
| 41 |
| 52 |

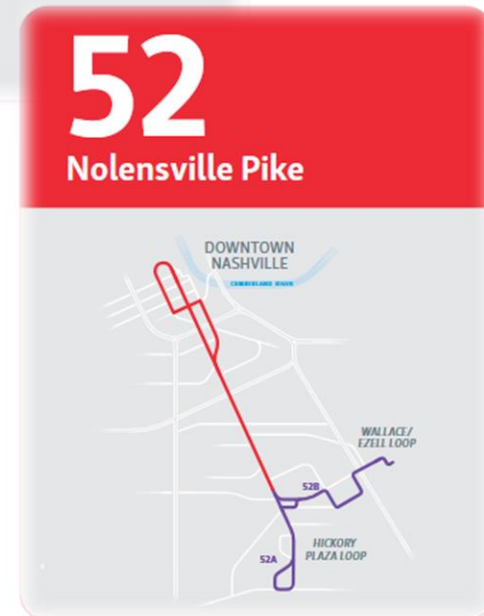
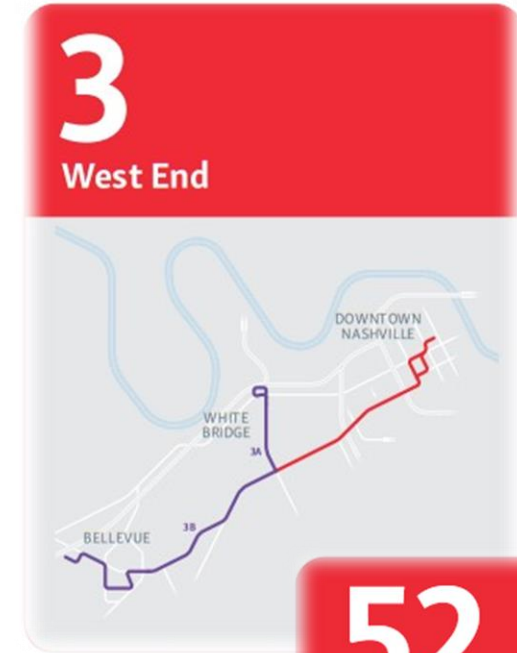
## New Service

WeGo Link  
Zone:  
East  
Thompson

# Routes 3 and 52

## Frequency Improvements

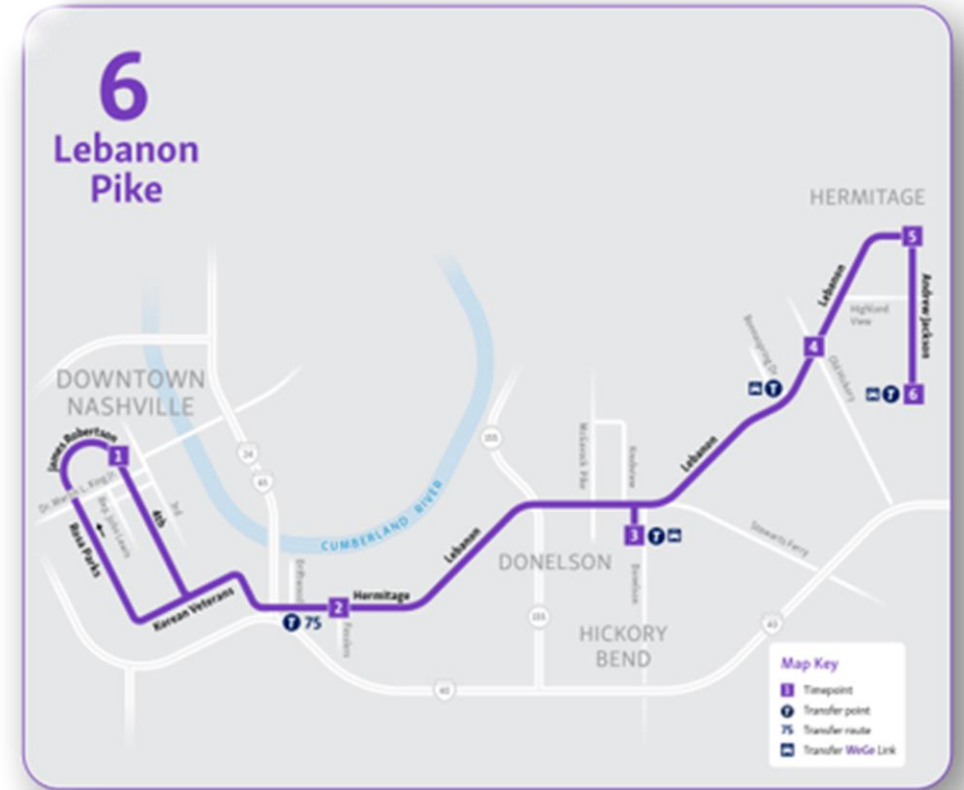
- Weekday Midday
  - Improve from every 15 min. to every 10 min.
    - » 9:00 a.m. to 3:00 p.m.
- Weekday Evening
  - Improve from every 20 min. to every 15 min.
    - » Until 10:15 p.m.
- Weekends
  - Improve from every 20 min. to every 15 min.
    - » 6:00 a.m. to 6:00 p.m.



# Route 6 Lebanon Pike

## Service Hours Extension

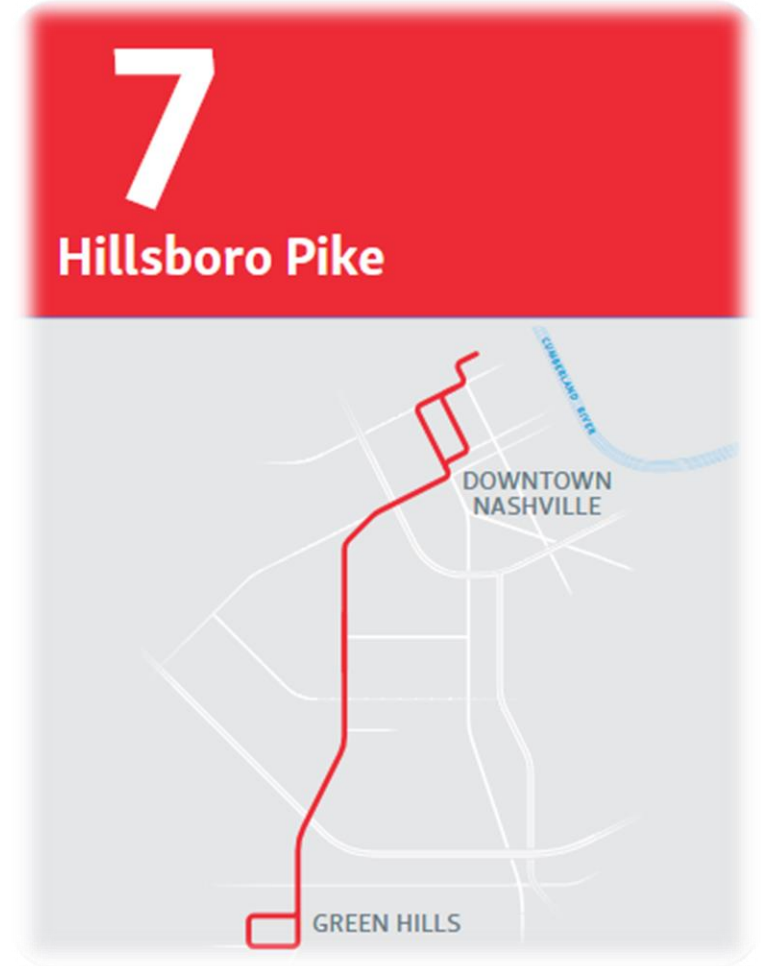
- Extend service until 12:15 a.m.
  - Monday through Saturday



# Route 7 Hillsboro Pike

## Frequency Improvements

- Weekday Evening
  - Improve from every 30 min. to every 20 min.
    - » Until 10:15 p.m.
- Weekends
  - Improve from every 30 min. to every 20 min.
    - » 6:00 a.m. to 6:00 p.m.



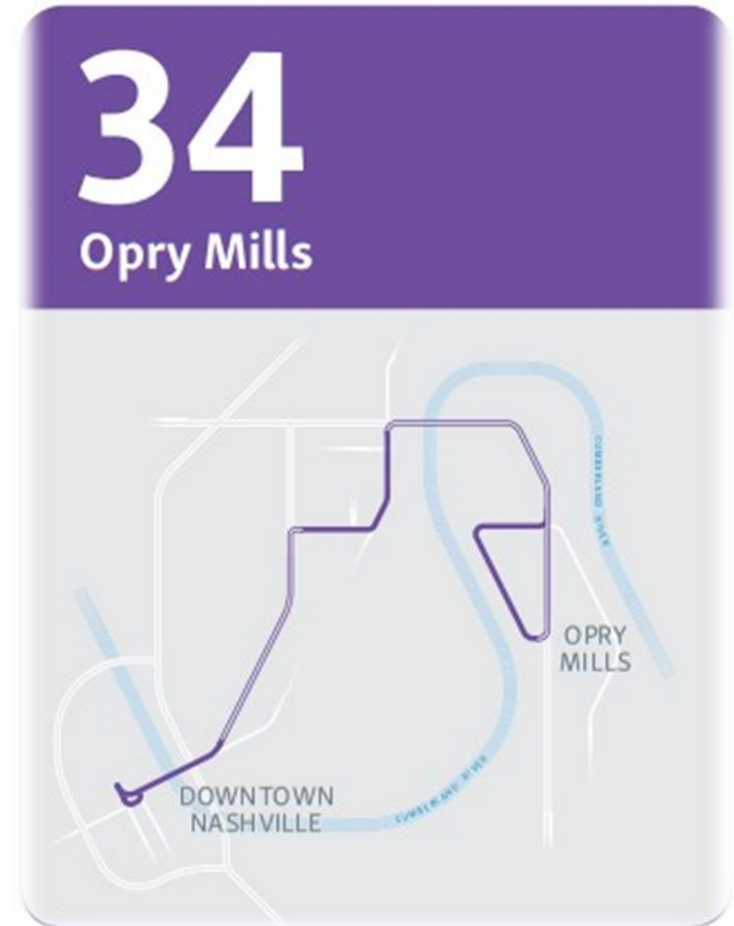
# Route 34 Opry Mills

## Service Hours Extension

- Daily
  - Extend service until 11:15 p.m.

## Frequency Improvements

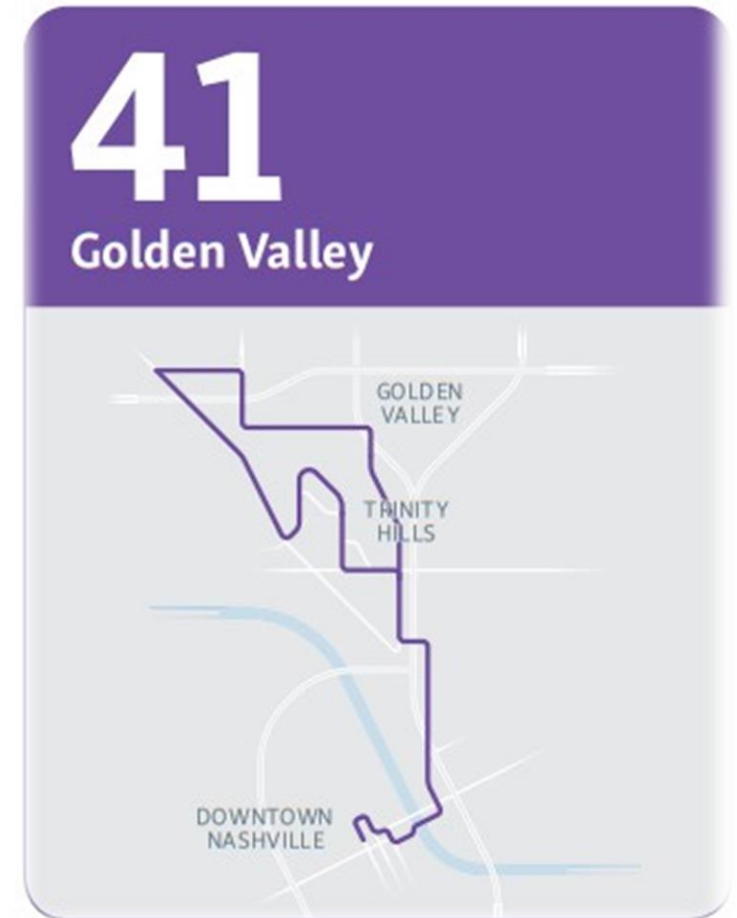
- Weekends
  - Improve from every 60 min. to every 40 min.
    - » 6:00 a.m. to 11:00 p.m.



# Route 41 Golden Valley

## Service Hours Extension

- Weekdays
  - Extend service until 10:15 p.m.
- Weekends
  - Add weekend service
    - » Hourly 6:00 a.m. to 6:00 p.m.

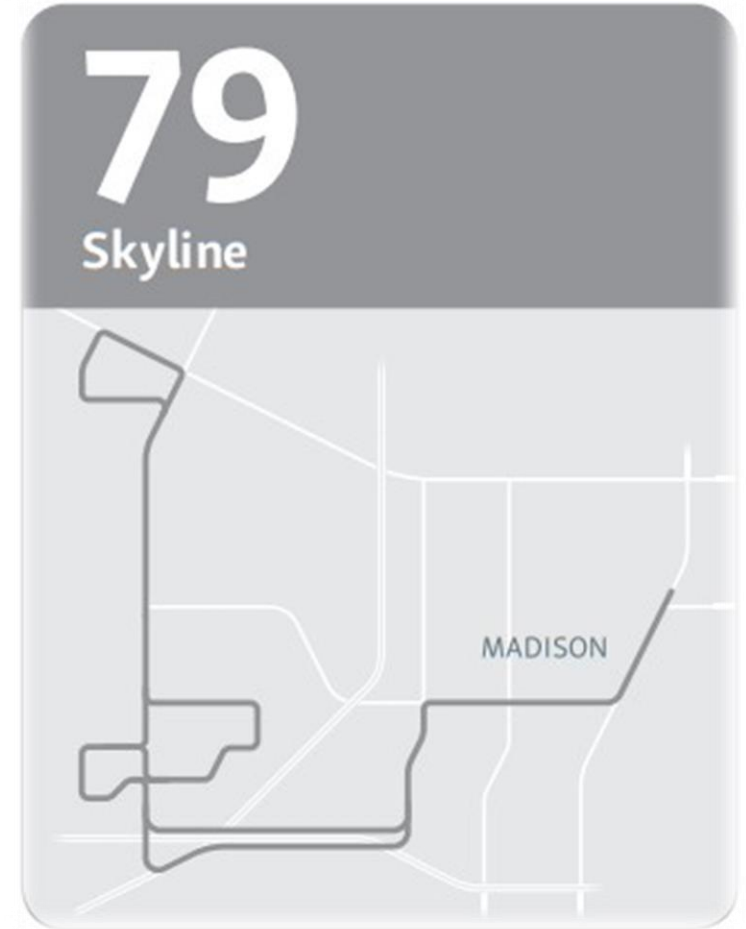




# Route 79 Skyline

## Service Hours Extension

- Add Sunday Service
  - Every 45 minutes
    - » 8:00 a.m. to 6:00 p.m.



# Sunday Hours

- Extend Sunday hours on several routes
- Routes to start operation at 5:15 a.m. on Sundays
  - 3, 4, 7, 8, 14, 18, 19, 22, 23, 50, 52, 55, 56
- Routes to operate service until 12:15 a.m.
  - 3, 4, 7, 14
- Routes to operate service until 1:15 a.m.
  - 22, 23, 50, 52, 55, 56
- Access service will start at 5:15 a.m. and end at 1:15 a.m. to match fixed route service Sunday schedules



# WeGo Link

- New WeGo Link Zone serving neighborhoods around E. Thompson Lane

## Transfer Points



### Nolensville & Thompson

Route 52 Nolensville Pike

Route 77 Thompson-Wedgewood

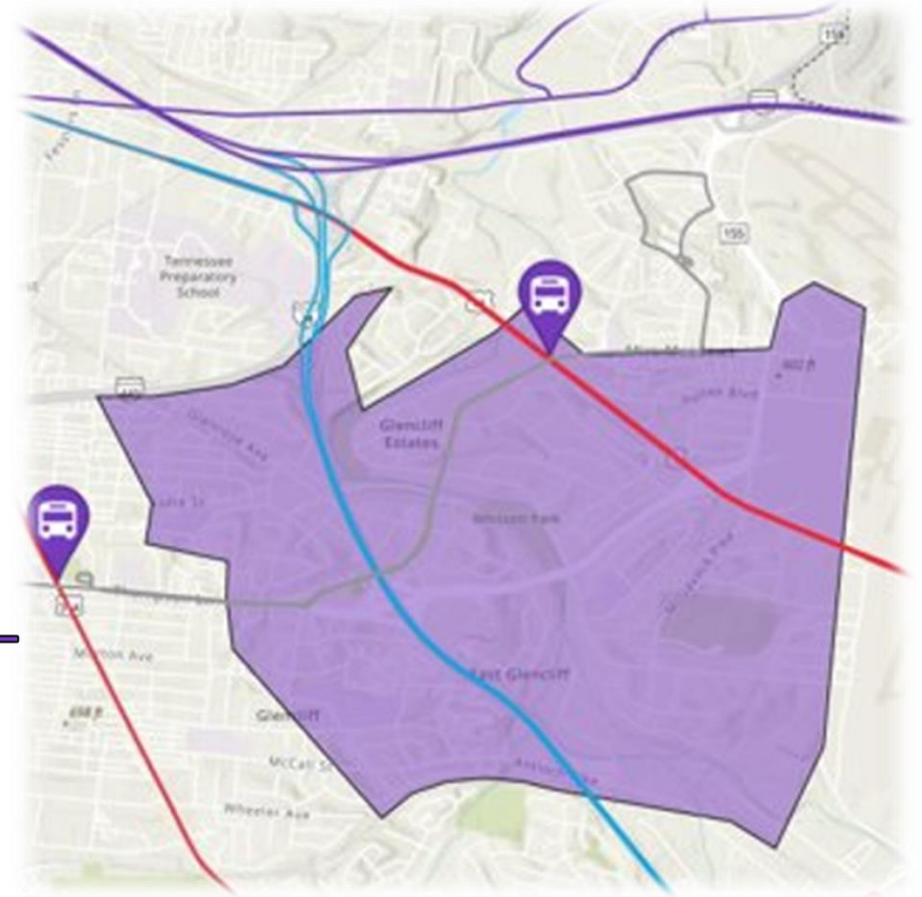


Route 55 Murfreesboro Pike

Route 77 Thompson-Wedgewood

### Murfreesboro & Thompson

## East Thompson Zone



# Journey Pass Program

- What is the Journey Pass Program?
  - Income eligibility-based program
    - » Provide free transit services for qualifying Davidson County residents that need it the most
    - » Part of *Choose How You Move* (CHYM)
  - Program Goals
    - » **Maximize access** for eligible Journey Pass users
    - » **Simplify process** for customers and administrators
    - » **Minimize abuse** without impacting legitimate use



# Journey Pass Program Engagement

- WeGo has reached out to numerous agencies and organizations across the county
- Three workshops convened during Summer 2025 to help shape the program
- Potential partnership opportunities include promotion of the Journey Pass Program and supporting registration and/or distribution of the Journey Passes

## Potential Partners

Coalition for Better Futures  
Conexión Americas  
Davidson County Clerk  
Financial Empowerment Center  
Greater Nashville Regional Council (GNRC)  
Juvenile Court  
Martha O'Bryan  
Mayor's Advisory Committee for People with Disabilities  
MDHA  
Metro Action Commission  
Metro Office of Family Safety  
Metro Public Health  
Metro Social Services  
MNPS H.E.R.O. Program  
Nashville CARES  
Nashville Organized for Action and Hope (NOAH)  
Nashville Public Library  
NeedLink  
Oasis Center  
Office of Homeless Services  
Project Return  
Senior Ride Nashville  
Stand Up Nashville  
Tennessee Immigrant and Refugee Rights Coalition (TIRRC)  
Urban League of Middle Tennessee  
WeGo Public Transit (MTA)





# Journey Pass Program Potential Framework



Uses WeGo's existing QuickTicket/Init system



Provides free access on MTA bus, WeGo Access, WeGo Link (base fare), RTA bus, and WeGo Star services



Journey Pass users must live within Davidson County



Journey Pass users must have a “demonstrated need”, including:

Being a customer of participating Journey Pass partners

OR

Providing income verification (thresholds under consideration) in person or online



WeGo will partner with Metro departments and other partners to verify “demonstrated need” and register/distribute Journey Passes

CHOOSE  
HOW YOU  
MOVE



**WeGo**  
Public Transit

# Journey Pass Program Timeline

NOV 2024

TODAY

FALL 2025

Choose  
How You  
Move  
Passes

*Program Definition*

*Soft Launch*

*Expansion*

**May 8**  
Journey  
Workshop #1

**June 11**  
Journey  
Workshop #2

*Phased Rollout with  
Stakeholder Check-Ins*

**June 2**  
Advisory  
Committee for  
Transportation

**June 17**  
Journey  
Workshop #3

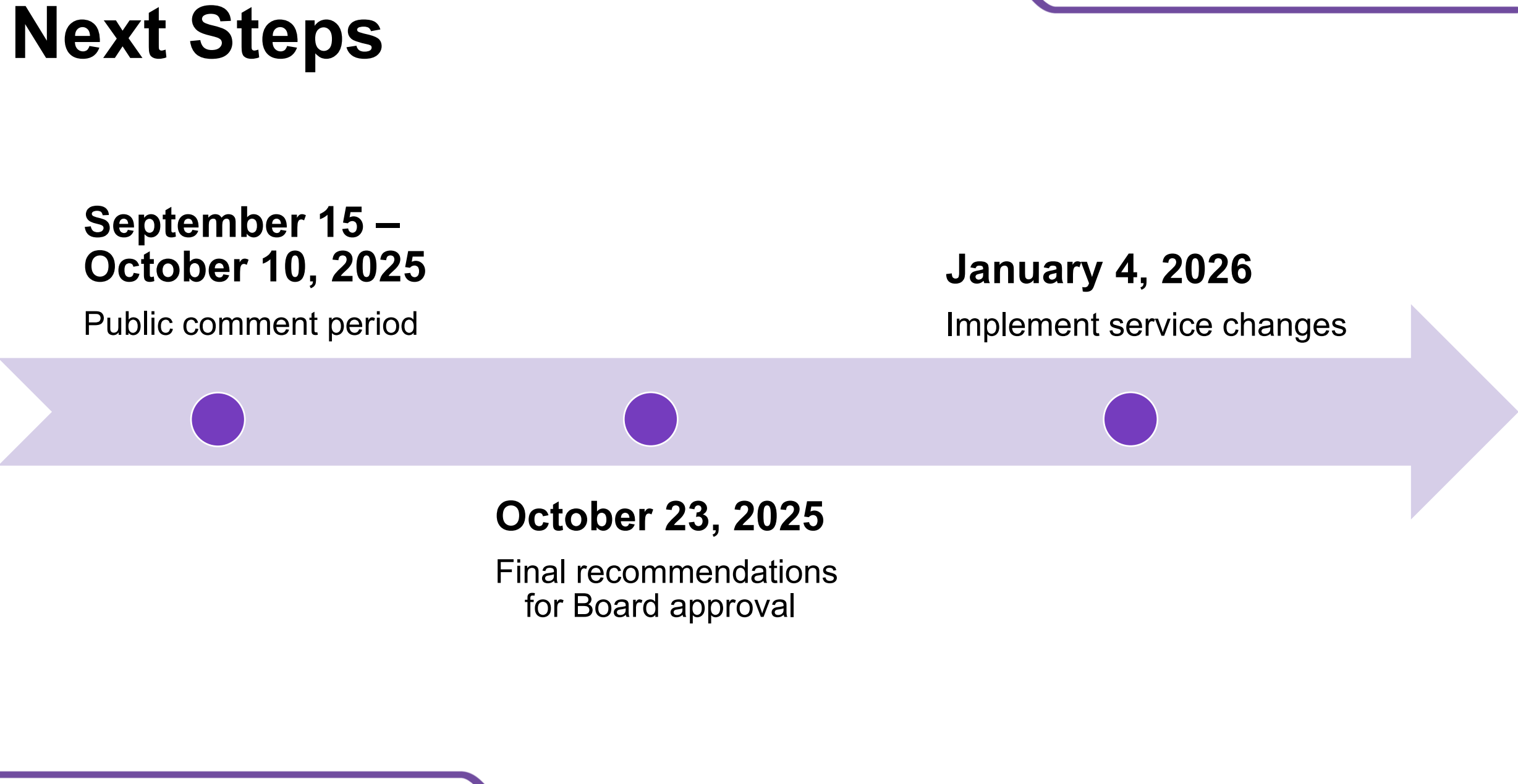
**Stakeholder  
Engagement**

CHOOSE  
HOW YOU  
MOVE



**WeGo**  
Public Transit

# Next Steps



**September 15 –  
October 10, 2025**

Public comment period

**January 4, 2026**

Implement service changes

**October 23, 2025**

Final recommendations  
for Board approval



# Public Comment Period

September 15<sup>th</sup> to October 10<sup>th</sup>



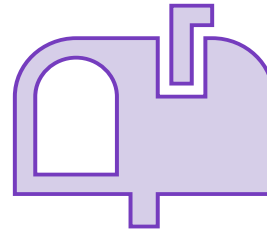
## Email

Comments may be submitted to  
[WeGoTransit@nashville.gov](mailto:WeGoTransit@nashville.gov)



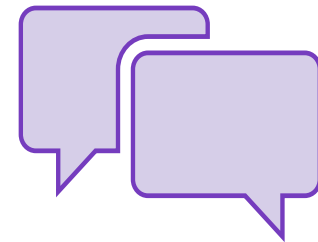
## Call

Comments may be submitted to  
615-862-5686



## Mail

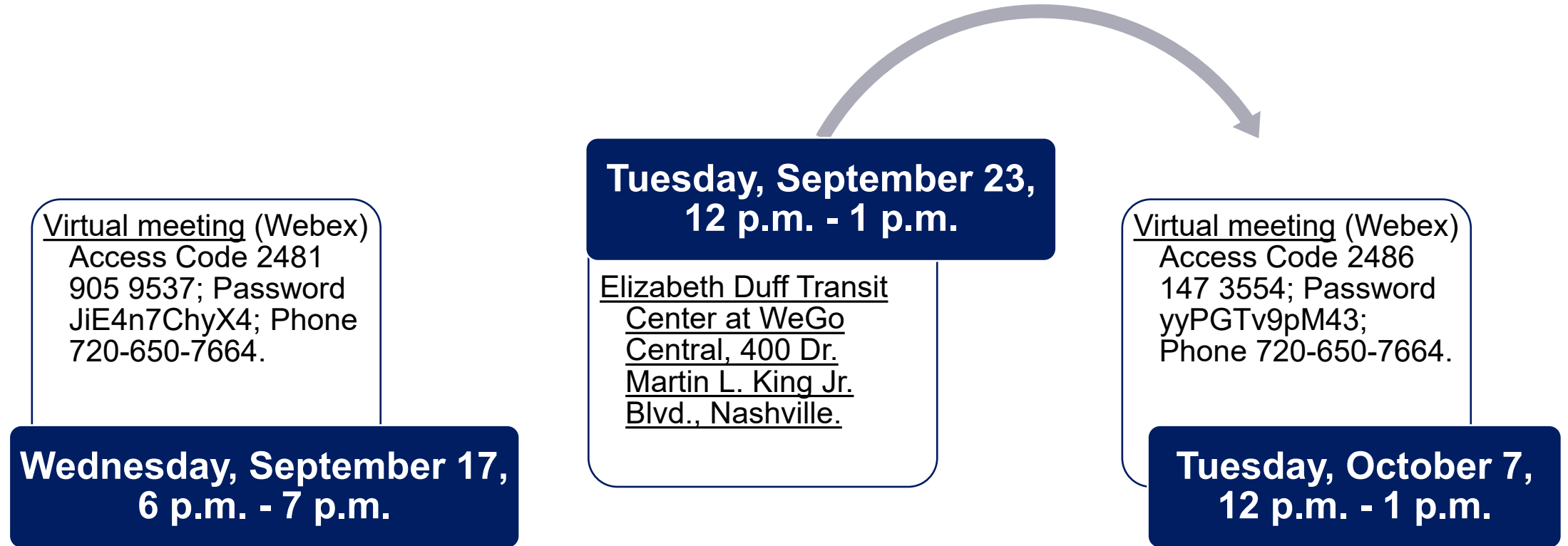
WeGo Public Transit  
Community Engagement  
Attn: Public Comments  
430 Myatt Drive  
Nashville, TN 37115



## Public Meetings

See information on next slide

# Public Meetings



**Meeting and service change info at  
WeGoTransit.com or 615-862-5950**